# Understanding Literacy Markets in Canada: A Segmentation Analysis 

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## Foreword

The following report has been produced by DataAngel Policy Research Incorporated under contract to the Strategic Policy Branch at Human Resources and Skills Development Canada.

The report compares estimates of the demand for literacy skill to estimates of the available supply of literacy skill to provide estimates of literacy skill surpluses and shortages by detailed industry and occupation for Canada and each jurisdiction. The report also provides an overview of what instruction would be required to eliminate the revealed literacy skill shortages.

First order approximations of what such instruction would cost and estimates of the direct economic benefits that might be precipitated if the requisite investments were to be made are available from the authors.

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All errors and omissions are those of the authors.

## Executive Summary

Evidence is mounting that Canada's future economic success will depend upon finding ways to raise the average level of literacy in the adult population (DataAngel, 2009). Canada's high level of dependence on inter-provincial and international trade implies that literacy skills will influence economic prospects more than many other countries.

Higher levels of literacy will help to support higher levels of adult learning and will increase the rate at which firms can adopt more knowledge and information- intense technologies of production and work organization.

Higher literacy levels can also be expected to reduce the incidence and costs of workplace injury and accident.

The resultant productivity growth will help maintain the competitiveness of Canada's firms in what is becoming a fiercely competitive global economy.

On a positive note Canada's overall average level of adult literacy skill is high relative to many of its trading partners (Statistics Canada and OECD, 2005)

Nevertheless a large proportion of Canada's adults do not appear to possess the level of skills that is needed for satisfactory job performance (HRSDC, 2008).

To make matters worse recent analysis suggests that the proportion of adults with less than adequate skill levels will remain more or less unchanged over the coming decades (CCL, 2008).

Raising average literacy skill levels, and reducing the proportion of adults with skills below that needed to do their jobs, will require higher levels of investment and participation in adult literacy programs.

This report attempts to shed light on the economic dimensions of the literacy problem in Canada.
The report does so by providing estimates of:
. the labour market demand for prose literacy by industry and occupation

- how the demand for prose literacy skill is projected to evolve over the coming decades in response to shifts in the occupational distribution of employment
- the supply of prose literacy that is available to the Canadian labour market
- the supply of prose literacy skill that is being utilized by industry and occupation
- the prose literacy skill shortages, balances and surpluses by industry, occupation and selected demographic groups

The results of the analysis are striking.
Among other things the findings documented in this report confirm that:

## Literacy demand in Canada

Canada is one of the few countries in the world that can measure both the labour market demand for literacy skill and the supply of literacy skill at a detailed industrial and occupational level. Human Resources and Skills Development Canada's Essential Skills Profiles provide two measures of literacy skill demand - a level that workers typically need to undertake their work successfully and a more demanding complex level that they need occasionally. Data from the 2003 International Adult Literacy and Skills Survey (IALSS) and the 2006 Census provide data on the supply of literacy skill for workers in various industries and occupations. Comparison of these data allows for focused analysis of literacy skill shortages and surpluses. Where they exist literacy skill shortages reduce the level of labour productivity and constrain the performance of the economy at the macro level.

Workers who do not have the literacy skills to meet the complex or peak level of literacy skill demand will be less productive. At peak demand the Canadian economy generates a demand equivalent to 4.6 billion points on the IALSS literacy proficiency scale.

Ontario aggregate peak demand for literacy skill is a staggering 580 times larger than demand in Nunavut and is 1.65 times larger than the level of demand in Quebec, the second largest literacy market in Canada.

Jurisdictions differ in their levels of peak prose literacy skill demand. In most provinces peak aggregate demand exceeds the level of typical demand by typical by $8 \%$.

The level of peak demand literacy skill per worker in Canada is relatively high, falling at Level 3 on the IALSS proficiency scales. Judged on a per employed worker basis, the Canadian economy demands an average literacy of 287 points at peak demand.

The demand for literacy skill by literacy proficiency level under peak demand conditions is as follows:
$56 \%$ of Canada's peak literacy demand is at Level 3.
At peak demand 14\% of Canada's jobs demand Level 2 prose literacy skill and 31\% require Levels 4 and 5 .

## How the demand for literacy skill is likely to change

Labour markets function best when literacy skill supply and demand are in rough balance. The rates at which literacy skill demand and supply are changing will determine whether skill shortages grow or shrink over time. National forecasts of projected employment growth suggest that it will be highly concentrated in occupations that demand high levels of literacy skill. This finding implies that employers will have difficulty in recruiting employees with the required skill levels and competition among provinces for inter-provincial migrants and immigrants will be fierce.

Further, the forecasts suggest that projected employment losses are highly concentrated in occupations that demand low levels of skill. This implies that the available pool of workers that will be shed by employers will have relatively low skills, well below the level needed by the newly created jobs.

The prospect of rising literacy skill demand begs the question of whether domestic and/or international sources of skill will be able to supply the needed skill.

## Recent changes in employment on the demand for literacy skill in Canada

Changes in Canada's occupational distribution of employment observed between May, 2006 and September, 2008 appear to be positively skill-biased. Whether expressed in absolute terms, or as a proportion of 2006 employment, gains have been concentrated in jobs that demand higher average prose literacy skills and job losses have been concentrated in jobs that require lower average literacy skill. Increasingly jurisdictions will have to compete for the skill needed to meet their needs.

## The supply of literacy in Canada

The aggregate supply of literacy skill in Canada is large with Canadians aged 16 and over possess just under 7 billion literacy points. Employed Canadians possess 4.6 billion literacy points.

Fully 6,992,000 adults, or 43\% of employed workers, possess prose literacy skills at IALSS prose literacy Levels 1 and 2, and 5,040,000 or 32\% have Levels 4 or 5.

An estimated 1,157,000 Canadian adults in the experienced labour force (i.e. those who are not currently employed but who worked in the 5 years prior to the Census), or $50 \%$, have prose literacy skills at Levels 1 and 2. This proportion is $7 \%$ more than is evident in the employed population, a fact that suggests that the experienced labour force that is not currently in employment is slightly less skilled than their employed peers.

One measure of economic efficiency is the rate at which the economy utilizes the supply of experienced labour. At 87\% Canada has a reasonably high utilization ratio of occupationallyexperienced workers, a fact that suggests that there is room for employers to draw occupationallyexperienced workers into the labour market as a means to meet rising demand for literacy skill.

## How literacy supply is expected to change over the medium term

Literacy skill shortages will grow in size if the growth in the literacy skill supply can't satisfy the rising demand forecast above.

In Canada the absolute numbers of adults with skills below Level 3 is projected to grow by 996,950 from 2006 to 2016, an increase that reduces the proportion of adults with skills below the average level of demand by only $1 \%$.

Projected changes in the supply of literacy skill vary significantly among jurisdictions, a finding that implies a need for a differentiated policy response.

The proportion of adults whose skill level is judged to place them at risk remains virtually unchanged out to 2016.

In Newfoundland the absolute numbers of adults with skills below Level 3 is projected to decline from 186, 755 to 179,175 from 2006 to 2016 , or $4.1 \%$. The Newfoundland population is forecast to drop by $3.2 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by 1\%.

In PEI the absolute numbers of adults with skills below Level 3 is projected to increase from 48.462 to 49,780 from 2006 to 2016 , or $2.7 \%$. The Island population is forecast to grow by $6.8 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by 2\%.

In Nova Scotia the absolute numbers of adults with skills below Level 3 is projected to increase from 48.462 to 49,780 from 2006 to 2016 , or $2.7 \%$. The Nova Scotian population is forecast to grow by $6.8 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $2 \%$.

In New Brunswick the absolute numbers of adults with skills below Level 3 is projected to decrease from 295, 366 to 295,038 to 49,780 from 2006 to 2016, or 328 adults or $.1 \%$. The New Brunswick population is forecast to grow by $2.5 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

In Quebec the absolute numbers of adults with skills below Level 3 is projected to increase 95,086 from $3,360,840$ to 3455926 from 2006 to 2016 , or $2.8 \%$. The Quebec population is forecast to grow by $5.7 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by 1\%.

In Ontario the absolute numbers of adults with skills below Level 3 is projected to increase 599,043 from $4,703,029$ to $5,302,072$ from 2006 to 2016, or $12.7 \%$. The Ontario population is forecast to grow by $16.3 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

In Manitoba the absolute numbers of adults with skills below Level 3 is projected to decrease 2489 from 421,302 to 418,812 from 2006 to 2016, or $-.6 \%$. The Manitoba population is forecast to grow by $4.3 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $2 \%$.

In Saskatchewan the absolute numbers of adults with skills below Level 3 is projected to decrease 17,124 from 346,178 to 329,055 from 2006 to 2016, or almost $5 \%$. The Saskatchewan population is forecast to shrink by $1.4 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $2 \%$.

In Alberta the absolute numbers of adults with skills below Level 3 is projected to increase from $1,094,669$ to $1,232,588$ from 2006 to 2016 , or $12.6 \%$. The Alberta population is forecast to grow by $16.3 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by 1\%.

In BC the absolute numbers of adults with skills below Level 3 is projected to increase 186, 181 from $1,604,379$ to $1,790,560$ from 2006 to 2016 , or $11.6 \%$. The BC population is forecast to grow by $12.9 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

In Yukon the absolute numbers of adults with skills below Level 3 is projected to decrease 327 from 8,662 to 8,335 from 2006 to 2016, or $3.8 \%$. The Yukon population is forecast to shrink by $7.7 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to grow by $2 \%$.

In NWT the absolute numbers of adults with skills below Level 3 is projected to increase 658 from 12,140 to 12,799 from 2006 to 2016, or $5.4 \%$. The NWT population is forecast to grow by $6.0 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $3 \%$.

In Nunavut the absolute numbers of adults with skills below Level 3 is projected to increase 1571 from 9,239 to 10,810 from 2006 to 2016, or $17 \%$. The adults population in Nunavut is forecast to grow by $22.8 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to grow by $1 \%$.

Collectively these findings imply that the Canadian economy will not be able to depend on domestic supply to meet the rising literacy skill intensity of employment implied in the COPS projections and recent changes in the occupational distribution of employment. Unless rising skill demands can be met through international and inter-provincial migration of workers, or through remedial literacy training, literacy skill shortages are bound to grow.

## The efficiency of the market for literacy

At the Canada level an average of only 66 percent of the available aggregate literacy supply was being used in 2006. The proportion of aggregate literacy supply that gets used varies considerably by jurisdiction. Newfoundland utilizes the lowest proportion of the aggregate supply at peak demand (53\%) whereas Alberta utilizes the highest (71\%). Jurisdictions with higher utilization rates will have more difficulty in realizing large GDP gains by making more effective use of the available pool workers without large increases in skill demand and more efficient labour market matching.

For the employed population at the Canada level literacy demand exceeds literacy supply by $39,746,506$ points, or roughly $1 \%$. Thus, for the current distributions of employment and literacy skill Canada faces a slight literacy skill shortage. This suggests that the macro-economic performance of the economy is being constrained by a net literacy skill shortage.

The rate of literacy skill utilization varies significantly by jurisdictions, ranging from a high of $93 \%$ in the Yukon to a low of 104\% in Newfoundland. Jurisdictions with utilization rates below 100\% have literacy skill surpluses, those with rates above $100 \%$ face literacy skill shortages.

Aggregate literacy skill demand of the employed population exceeds supply in 5 jurisdictions. These literacy skill shortages are likely to constrain rates of technological and organizational adjustment and hence reduce long-term economic performance in these jurisdictions.

Aggregate literacy skill demand of the employed population is less than supply in 7 jurisdictions. These aggregate literacy skill surpluses represent untapped economic potential.

Together these findings suggest a need for policies and programs that would serve to increase both the supply and the demand for literacy skill in Canada.

Comparing literacy skill demand to supply by the proficiency level demanded by the job shows that:

- There is a significant surplus of workers with Levels 1 and 2 literacy skills, 3,577,099 and 1,168,854 respectively.
- $\quad$ The greatest shortage is of Level 3 workers, 4,943,610 workers in total.
- There is slight shortage of 530,383 Level 4 workers.
- There is a small surplus of 727,990 Level 5 workers

Comparing literacy skill demand to supply by proficiency level demanded by the job using literacy points reveals a slightly different picture:

- When worker skills are matched to job demands over all jobs Canada has an aggregate literacy skill surplus of $46,141,950$ points, or roughly 35 points per worker, a fact that suggests that current levels of demand are insufficient to make full use of the available supply. Comparing aggregate literacy supply and demand by the level of literacy skill demanded by the job reveals a mixed pattern of skill surpluses and shortages.
- There is no aggregate shortage for jobs demanding Level 1 prose literacy skills in Canada because, under peak demand, all jobs require level 2 or above.
- The aggregate supply of literacy skill exceeds the peak demand for workers in Level 2 jobs in Canada. Canadian workers in Level 2 jobs possess $94,317,300$ more points of literacy than required under peak demand. This represents an average surplus of 15 literacy points per worker in Level 2 jobs, an amount associated with roughly half a year of education.
- The aggregate supply of literacy skill exceeds the peak demand for workers in Level 3 jobs in Canada. Canadian workers in Level 3 jobs possess 79,613,100 more points of literacy than required under peak demand. This represents an average surplus of 27 literacy points per worker in Level 3 jobs, an amount associated with roughly one year of education.
- Canadian workers in Level 4 jobs lack a total of $-124,455,600$ literacy points, an average shortage of 52 points, roughly equal to the literacy skill gain associated with two additional years of education.
- Canadian workers in Level 5 jobs lack a total of -95,616,750 literacy points, a skill deficit that represents an amount of 76 points per employee, roughly equivalent to the additional literacy normally gained through three additional years of education.

Overall $51 \%$ of employed Canadian workers are in literacy skill shortage assuming peak demand levels. The proportion of workers in shortage varies significantly by occupation, from a low of $20 \%$ to a high of $81 \%$.

The largest shortages in absolute terms are found in clerical, retail and sales and service occupations. Interestingly several of the occupations that exhibit the highest proportions of workers in shortage are ones in the public sector that demand the highest skill levels. The elimination of shortages in these occupations might serve to increase the productivity of these workers and of the health and education sectors overall.

17 Canadian occupations function with $50 \%$ or more of their employees with literacy levels below that demanded by their jobs at peak level:
Nurse Supervisors and Registered Nurses ..... 81\%
Stationary Engineers, Power Station Operators and Electrical Trades and Telecommunications Occupations ..... 70\%
Retail Salespersons and Sales Clerks ..... 69\%
Professional Occupations in Business and Finance ..... 65\%
Contractors and Supervisors in Trades and Transportation ..... 65\%
Other Trades N.E.C. ..... 64\%
Childcare and Home Support Workers ..... 63\%
Assemblers in Manufacturing ..... 60\%
Teachers and Professors ..... 56\%
Technical and Related Occupations in Health ..... 55\%
Supervisors in Manufacturing ..... 54\%
Occupations in Protective Services ..... 54\%
Wholesale, Technical, Insurance, Real Estate Sales Specialists, and Retail, Wholesale and Grain Buyers ..... 52\%
Professional Occupations in Art and Culture ..... 52\%
Professional Occupations in Health ..... 51\%
Transportation Equipment Operators and Related Workers, Excluding Labourers ..... 50\%
Professional Occupations in Natural and Applied Sciences ..... 50\%

Three sector councils - the Tourism Human Resources Sector Council, the Construction Sector Council and the Food Industry Sector Council account for almost $1 / 4$ of all workers in literacy skill shortage.

## The social dimension of literacy skill shortages in Canada

Some groups of workers in the Canadian economy face much higher risks of being in literacy skill shortage.

Men and women in Canada face roughly the same level of risk of being in skill shortage. Roughly half of both groups have prose literacy skills than are notionally required by their occupation under peak demand conditions 52\% v.s. 50\%.

Women have a higher probability of being in skill surplus, a fact that can be attributed to the fact that, as a group, women have higher average literacy skill levels. 28\% of employed women in Canada have surplus literacy skills v.s. $25 \%$ for men.

Immigrants in Canada face a 15\% higher risk of being in skill shortage than their non-immigrant peers. $63 \%$ of immigrants in the experienced labour force are in skill shortage compared to $48 \%$ of their nonimmigrant peers.

Literacy skill shortages in Canada's employed population are high for all age groups, ranging from a low of $43 \%$ to a high of $64 \%$.

The rate of skill shortage rises steadily with age, a fact that largely mirrors the underlying relationship of literacy skill to educational attainment.

47\% of employed aboriginal adults in Canada are in literacy skill shortage, a slightly lower risk of being in skill shortage than their non-Aboriginal peers - 47\% v.s. $51 \%$.

Non-official language adults face much higher levels of risk of being in literacy skill shortage than their official language peers. For example, $63 \%$ of these "other language" adults in the employed labour force are in skill shortage v.s. $46 \%$ of their English-speaking peers.

Looking at the relative likelihoods of being in literacy skill shortage across groups reveals that workers with less than a high school education face the highest unadjusted risks of being in literacy shortage, $94 \%$ more than the reference group of workers aged 65 and over with a university degree and multiple mother tongues. Immigrants (55\%), residents of Census Metropolitan Areas (35\%), trade vocational graduates (23\%), workers with only high school (20\%) and workers with French mother tongues (14\%) all face higher levels of risk of being in shortage. The likelihood of workers being in shortage rises steadily with age. Workers aged 16 to 25 are $41 \%$ less likely than workers aged 65 and over to be in shortage. University-educated workers aged 65 and over with multiple mother tongues residing in British Columbia are less likely to be in shortage than any other group.

Workers differ over a broad range of characteristics including age, gender, education, immigrant status, aboriginal status and mother tongue. Adjusting for these characteristics allows one to look at the impact of single variables have on the risk of being in literacy skill shortage. This analysis reveals that:

- Employed adults with less than high school education face the highest level of adjusted risk. Their risk is $90 \%$ more than the reference group of employed adults aged 65 and over with a university degree and multiple mother tongues.
- Employed adults in all other jurisdictions face higher levels of risk than their British Columbia peers.
- Employed immigrants and adults with non-English and non-French mother tongues also face higher levels of risk.
- The risk of being in literacy skill shortage drops steadily with age.

The fact that the risk of being in literacy skill shortage varies significantly among population sub-groups suggests that the elimination of literacy skill shortages would help to reduce the level of wage and income inequality that face some groups, most particularly adults with low levels of education, immigrants and non-official language speakers.

## Size of literacy market segments in Canada

The total literacy market in Canada, as defined by the demand for literacy skill generated by the labour market, includes 9,308,600 potential learners who are in literacy shortage.

7,192,200 potential learners, or 77\% of the literacy market in Canada are in English segments.
2,116,400 potential learners, or $23 \%$ of the literacy market in Canada are in French segments.
The English literacy market in Canada is distributed over 8 market segments as shown below:

| $\quad$Language and <br> market segment | Number of potential <br> learners | Proportion of literacy shortage by <br> market segment |
| :--- | ---: | ---: |
| English |  |  |
| Latent A1 | 440,450 | $6 \%$ |
| Latent A2 | 565,400 | $8 \%$ |
| Latent B1 | 206,350 | $3 \%$ |
| Latent B2 | 262,050 | $4 \%$ |
| Latent C | $2,112,850$ | $29 \%$ |
| Latent D | $2,253,000$ | $31 \%$ |
| Latent E | $1,092,100$ | $15 \%$ |
| Latent F | 260,000 | $4 \%$ |
| Total potential |  | $\mathbf{1 0 0 0}$ |

50\% of workers in English literacy skill shortage in Canada are classified in literacy market segments D, E and F. Adults in these market segments display no weaknesses in their decoding and comprehension skills i.e. they have made the transition from "learning to read" to "reading to learn". Nevertheless, they lack the strategic reading skills to have an $80 \%$ or better probability of mastering reading tasks at the level demanded by their jobs. Thus, only 50\% of adults in English literacy skill shortage in Canada have discernible weakness in their decoding and comprehension skills - the traditional target of literacy programs in Canada.

12\% of the English literacy market in Canada is classified in market segments A2 and B2, the two classes dominated by immigrant women.

The French literacy market in Canada is also distributed over 8 market segments as shown below:
Latent Class Number of potential learners Proportion of literacy shortage by market segment

## French

| Latent A1 | 108,600 |
| :--- | ---: |
| Latent A2 | 24,750 |
| Latent B1 | 177,300 |
| Latent B2 | 41,550 |
| Latent C | 721,800 |
| Latent D | 680,450 |
| Latent E | 291,600 |
| Latent F | 70,350 |
| Total potential | $\mathbf{2 , 1 1 6 , 4 0 0}$ |
| learners in French | $\mathbf{9 , 3 0 8 , 6 0 0}$ |

5\%
1\%
8\%2\%
34\%
32\%14\%
3\%

49\% of workers in French literacy skill shortage in Canada are classified in literacy market segments $D, E$ and $F$. These learners display no evidence of weakness in the mechanics of reading i.e. they have adequate decoding and comprehension skills.
$51 \%$ of workers in French literacy skill shortage in Canada have discernible weakness in their decoding and comprehension skill.

Only 3\% of the French literacy market in Canada is classified in market segments A2 and B2, the two classes dominated by immigrant women. This proportion is $9 \%$ smaller than in the English literacy market in large measure because a much larger proportion of these immigrants have French as a mother tongue.

## Ability to workers to self-finance required level of remedial instruction

Given that they are the primary beneficiaries of the benefits that would accrue to the elimination of the literacy skill shortages identified in the previous chapter economic theory suggests that it would be best if individuals and/or their employers finance the required investment.

Over all English market segments in Canada in literacy skill shortage $9.6 \%$ have incomes below Statistics Canada's low income cut-offs, a low enough proportion to suggest that government finance may not be needed to precipitate high enough levels of participation and investment.

However, the proportion of low-income adults in Canada varies considerably by English market segment, from a high of $17.4 \%$ for $A 2$ and $18 \%$ for $B 2$ - the two segments dominated by immigrants) to a low of $3.7 \%$ (F).

Over all French market segments in Canada in literacy skill shortage $8.7 \%$ have incomes below Statistics Canada's low income cut-offs, a low enough proportion to suggest that government finance may not be needed to precipitate high enough levels of participation and investment.

However, the proportion of low-income adults in Canada varies considerably by French market segment, from a high of $24.1 \%$ for $A 2$ and $16.4 \%$ for $B 2$ - the two segments dominated by immigrantsto a low of $3.5 \%$ (F).

## Conclusion

This report provides new evidence on the state of Canada's markets for literacy.
Several important conclusions may be drawn from this evidence.
The labour market demand for literacy skill in Canada is high and projected to grow rapidly over the coming decade.

The aggregate supply of literacy skill in Canada is larger than demand by a considerable margin but much of the available supply goes untapped. Policies aimed at increasing the aggregate demand for both labour and literacy skill would yield economic benefits.

The proportion of workers with literacy skills at Levels 1 and 2 is projected to be stable in absolute terms and to remain virtually unchanged in proportional terms. Thus, unless new sources of literacy supply are tapped literacy skill shortages will grow.

The Canadian economy appears to be relatively inefficient in the sense that it does not make full use of the available supply of literacy skill. The Canadian economy uses only $66 \%$ of the aggregate supply available in the province. Aggregate utilization rates vary significantly by jurisdiction from a high of $71 \%$ in Alberta to a low of $53 \%$ in Newfoundland and Labrador. In theory, jurisdictions could increase their GDP levels by increasing their aggregate utilization rates. This would involve adopting measures to increase the demand for literacy skill.

At the Canada level current employment demands $101 \%$ of the aggregate literacy skill possessed by employed workers. Thus, the level of GDP could be increased if occupationally-experienced workers could be recruited or existing workers trained to eliminate this aggregate shortage. The aggregate literacy utilization rate of employed workers varies by jurisdiction from a high of 104\% in Nova Scotia and New Brunswick to a low of $93 \%$ in the Yukon and Northwest Territories. Jurisdictions with literacy surpluses have a huge untapped economic potential and would benefit from policies to increase the level of literacy skill demand in their economies, particularly in jobs that currently demand Level 2 literacy skill. Jurisdictions with aggregate literacy shortages would benefit from policies that serve to increase the available supply of occupationally-experienced workers with the requisite levels of skill. This could be achieved through selective immigration, adult upgrading or inter-jurisdiction migration.

The economic potential of the Canadian economy is also constrained by the fact that an average of $51 \%$ of workers have literacy skill levels below those needed to do their jobs well.

Eliminating literacy skill shortages in Canada would be expensive. Such an investment would, however, generate sufficient additional earnings to yield very high rates of return on investment. Benefits would flow from improved productivity associated with less worker error and material wastage, the adoption of more efficient work organization and production methods and lower rates of worker illness and accident. The annual benefits could be as high as $\$ 32.6$ billion in increased earnings (DataAngel, 2009).

The simple magnitude of these potential returns justifies public investment in literacy despite the fact that most workers have incomes that are sufficiently high to self-finance the required literacy upgrading.

The real case for public literacy investment in Canada rests, however, on the dire economic consequences associated with trying to compete in fiercely competitive global markets with large
numbers of low skilled workers. Individuals and their employers might chose to invest in literacy upgrading but almost certainly not rapidly enough to avoid lots of short term economic pain. Faced with large numbers of low-skilled workers Canadian firms will chose to outsource production, will try to reduce labour costs or will simply be unable to compete. So realizing Canada's full economic potential will depend critically on rapid and massive public investment in adult literacy.

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## Chapter 1: Introduction

This chapter provides readers with an overview of the issues that motivated the production of the report, how the report is organized and who might benefit from reading the report.

## The motivation for the report

Evidence is mounting that Canada's future economic success will depend upon finding ways to raise the average level of literacy in the adult population (DataAngel, 2009). Canada's high level of dependence on international trade implies that literacy skills will influence economic prospects more than many other countries.

Higher levels of literacy will help to support higher levels of adult learning and will increase the rate at which firms can adopt more knowledge and information- intense technologies of production and work organization.

Higher literacy levels can also be expected to reduce the incidence and costs of workplace injury and accident. The resultant productivity growth will help maintain the competitiveness of Canada's firms in what is becoming a fiercely competitive global economy.

Improved literacy levels are also expected to precipitate other benefits, including higher levels of population health and social and democratic participation and reductions in current levels of social inequality.

On a positive note Canada's overall average level of adult literacy skill is high relative to many of its trading partners (Statistics Canada and OECD, 2005)

Nevertheless a large proportion of Canada's adults do not appear to possess the level of skills that is needed for satisfactory job performance (HRSDC, 2008).

To make matters worse recent analysis suggests that the proportion of adults with less than adequate skill levels will remain more or less unchanged over the coming decades (CCL, 2008).

Raising average literacy skill levels, and reducing the proportions of adults with skills below that needed to do their jobs, will require higher levels of investment and participation in adult literacy programs.

Achieving higher levels of investment and participation will depend, in turn, on engaging Canada's employers. The fact that most adults with what are judged to be inadequate levels of literacy skill are working creates incentives for their employers to invest and suggests that instructional programs need to be tailored for the workplace.

There is reason to believe that a failure to eliminate prose literacy skill shortages rapidly will seriously constrain the rate at which firms can adopt more productive technologies of production and work organization. Thus, a failure to invest rapidly could force Canadian firms to either reduce wages and benefits or outsource production to lower cost locales, both business strategies that would reduce employment and income levels in the province.

The recent economic turmoil in Canada's labour markets confirms many of the assumptions that underlie this line of reasoning. Job losses have been concentrated in sectors with low literacy levels,
including the manufacturing and automotive sectors. If the arguments set out in this volume prove to be true then the processes of economic disruption and displacement have only just begun - reason enough for policy makers to pay attention to literacy.

The report attempts to answer a series of fundamental questions, including:
What groups of Canadian adults need what kinds of help to raise their literacy levels?
What kinds of literacy programs would best meet the needs of the different kinds of learners in Canada?
Which industries and occupations have the highest proportions of workers with inadequate literacy skills?
Which groups of Canadian adults have the financial resources to help themselves?
Which groups of adults have employers who could, and should, bear the cost of upgrading their skills?

## The organization of the report

To meet the objectives set out above this volume has been divided into six chapters.
Chapter 1 introduces the report's objectives and organization.
Chapter 2 draws on Human Resources and Skills Development Canada's Essential Skills Profiles by occupation to provide a profile of the current demand for literacy skill in Canada. The analysis uses the distribution of employment by industry and occupation observed in the 2006 Census of Population. The chapter also uses data from the Canadian Occupational Projection System (COPS) to provide a sense of how expected shifts in the distribution of employment are likely to transform demand over the coming decade. Finally the chapter employs data from the monthly Labour Force Survey to explore how recent shifts in the distribution of employment by occupation have influenced the demand for literacy skill in the Canadian economy. These latter two analyses show that literacy skill demand is expected to grow rapidly. These data provide a context for evaluating whether expected sources of literacy skill supply will be able to satisfy rising demand and, by extension, whether the skill shortages documented in Chapter 4 will grow with time.

Chapter 3 uses data from the 2003 International Adult Literacy and Skills Survey (IALSS) and the 2006 Census of Population to provide a profile of the current supply of literacy skill in Canada by industry and occupation. The chapter also summarizes how the supply of literacy skill is likely to change over the coming decade based upon a set of literacy projections developed by DataAngel Policy Research for the Canadian Council for Learning.

Chapter 4 compares current literacy supply and demand with a view to identifying the numbers of workers within each industry and occupation with skills at, below or above the desired level of literacy skill. Results are presented by occupation group and industry for the employed, the unemployed and those who worked in the past 5 years. These data will identify those sectors whose skill levels place them most at risk.

Chapter 5 draws upon data from the 2003 International Adult Literacy and Skills Survey (IALSS), the International Survey of Reading Skill (ISRS) and the 2006 Census of Population to provide numbers of workers in different segments of the literacy market and a more nuanced profile of the learning needs of adults with levels of literacy skill below that indicated by the Essential Skills profiles as needed by the job.

Chapter 6 summarizes the study's main findings and provides readers with an interpretation of what the findings imply for public policy.

The report is supported by three annexes.
Annex A provides the statistical tables upon which the figures are based.
Annex B provides full references for publications that are cited in the body of the document.
Annex $C$ documents the methods that were used to generate the profiles of learning needs by industry and occupation.

## Notes to readers

The interpretation of the estimates presented in this report depends on the following notes to readers. Readers are encouraged to read them carefully before proceeding.

1. The estimates of literacy skill demand by occupation included in this report are based upon the HRSDC's Essential Skills Profiles (ES) by occupation. The ES Profiles include two literacy skills - reading text and using documents. The report uses the reading text profile data. Analyses based upon document use would give roughly the same results because of the high correlation between the two skill domains. At the time of writing ES Profiles were only available for a subset of occupations, mostly occupations from the higher end of the skill distribution. For those occupations that have yet to be profiled the level of prose literacy demand was set to be the average level possessed by workers employed as of May, 2006, the Census reference period. Data presented in Annex C indicates that this approach has little, if any material impact on the analyses as presented.
2. The ES profiles are of varying vintages and reflect skill demand at the point at which the occupation was profiled. Skill demand in particular occupations may have increased or decreased since the profile was undertaken in response to changes in technology, work organization or re-distributions of duties. It is generally assumed that the overall level of skill demand is rising in Canada. If this is the case then the estimates of skill shortages presented in this report should be interpreted as the minimum level needed to eliminate literacy-based constraints on labour productivity. Nevertheless, literacy skill demand is falling in some industries and occupations, a fact that would tend to bias the estimates of skill demand upward. Since the balance between these two trends is unknown the currency of the ES profiles will have an unknown effect on the reliability of the demand estimates used in this report.
3. The ES profiles identify two levels of prose literacy proficiency that are associated with satisfactory job performance - the level typically demanded by the job and a level needed on an occasional basis. In the ES schema this latter level is known as the complex level. For the purposes of this analysis skill shortages are defined using the more demanding complex level. This is also referred to as the peak or complex level in this report. In the aggregate complex levels of literacy demand exceed typical demand by roughly 8\%. This increase translates into 20.6 literacy points per worker on the IALSS/ES proficiency scales, an amount equal to $41 \%$ of an IALSS/ES proficiency level. Given that the average literacy point spread between workers skill levels and the complex level identified by the ES profiles is 35 applying the typical level of demand would reduce the depth of shortage but would have little impact on the estimated numbers of workers in shortage. Thus, the choice of complex level does not have a material impact on the estimated size of literacy skill shortages. The ES profiles also identify a range of
skill levels that are associated with satisfactory job performance. The current analysis uses the highest skill level demanded by the job. The choice of the most demanding level of literacy skill demand is justified by the impact that skill shortage will have on labour productivity levels in a period when the demand for literacy skill is expected to rise and literacy supply to remain flat. Adopting the less demanding typical level would presume that there are no costs associated with workers failing to deal with the most difficult reading demands of their jobs, no matter how infrequent. An analogy is useful here. Viewed from the perspective of the frequency of tasks firemen need only to be able to eat and sleep. Occasionally, however, they are asked to carry people out of burning buildings - something that requires a high level of strength and skill. In the theory of skill this taps the dimension of criticality i.e. tasks that are critical to job performance but which arise infrequently.
4. The estimates of literacy skill supply by industry and occupation were based upon prose literacy data derived from the 2003 International Adult Literacy and Life Skills Survey (IALSS). Prose literacy scores were imputed onto individual records from the 2006 Census of Population for each adult aged 16 and over that was administered the 2B long form using the relationships observed between proficiency and individual characteristics in the 2003 International Adult Literacy and Skills Survey (IALSS) assessment. These relationships are known to change slowly so the fact that the relationships are as observed in 2003 and applied to the distribution of characteristics observed in the 2006 Census of Population is expected to have little impact on the estimates of skill supply.
5. The definition of reading text and prose literacy derived from the ES Profiles and the Census are identical and, in principle, the two data sources share the same proficiency levels. The IALSS, however, uses an explicit level of mastery of $80 \%$ i.e. to be placed at a particular proficiency level one must have an $80 \%$ or better probability of getting test items of that level of difficulty correct. The ES Profiles do not impose an explicit mastery level.
6. The estimates of prose literacy skill supply presented in this report are based on the population aged 16 and over observed in the 2006 Census of Population. These estimates differ from 2003 IALSS estimates previously published by Statistics Canada. Most of the observed differences are associated with the fact that the Census-based estimates include several population subgroups that were excluded from IALSS by design, including residents of Indian Reserves, Members of the Armed Forces and inmates of institutions.
7. The ES profiles are the only comprehensive source of information on literacy skill demand in Canada. The ES profiles depend on very small purposive samples of jobs in each occupation. As such there is no guarantee that they provide statistically representative estimates. The assignment of the levels of literacy skill demand in ES profiling exercise are based upon task descriptions that have higher inter-profiler reliabilities but have not been empirically validated using large representative samples of jobs. Thus, the estimates of literacy skill demand, and associated estimates of skill shortages, should be interpreted as indicative, rather than definitive. We believe that these weaknesses do not have a material impact on the conclusions presented in this report as any bias would involve shifting an entire proficiency level.
8. The estimates of literacy skill demand produced for this report ignore skill demand associated with job vacancies and thus may under-estimate the true level of literacy demand.

## Chapter 2: The economic demand for literacy skill in Canada

Literacy - the ability to understand and apply information gleaned from the printed word - has been shown to exert a profound impact on a range of social and economic outcomes.

Differences in average adult literacy level have been shown to exert a significant influence on key indicators of economic success, explaining as much as $55 \%$ of differences in the long term growth rate of GDP per capita and productivity growth at the national and international level (Coulombe, Tremblay and Marchand, 2004; Coulombe and Tremblay, 2006; Coulombe and Tremblay, 2006). The same research also suggests that the distribution of adult literacy skill has also influenced the long term economic success of Canada and its economic peers. Specifically, the higher the proportion of adults with very low literacy skill, the lower overall rates of long term GDP growth.

Research has also established a strong relationship between literacy and a range of outcomes at the individual level.

Differences in literacy skill are associated with large differences in employability, wage rates, income and reliance on social transfers, such as social assistance. Adults with higher literacy skills work more, experience less unemployment, earn more, spend less time unemployed and rely less on government transfers (Osberg, 2000; Green and Riddell, 2001; Green and Riddell 2003; Green and Riddell 2007; Raudenbush and Kasim 2002, Statistics Canada and the OECD, 2005).

Literacy has been shown to have an impact on the success of firms. Literacy contributes to effective communication and increases overall productivity. Literacy skill has been shown to influence the acquisition and application of information and communication technologies in daily life, including the workplace. Adults with high levels of literacy are much more likely to become proficient users of these technologies, and are much more likely to find themselves in high wage stable jobs, a clear sign of literacy's economic value to firms (ETS, 2003). Higher levels of literacy increase employee retention and reduce the incidence and severity of workplace illness and accident (Murray and McCracken, 2008).

It has also been suggested that higher literacy levels would reduce the cost of delivering public goods and services such as health and education, or at least would make existing tax expenditures more productive.

Literacy is also intimately related to the efficiency and effectiveness of the learning process itself. Students who acquire sufficient literacy skills are able to become independent learners and hence increase the productivity of the educational process enormously. Differences in literacy skill have also been shown to have a profound influence on various aspects of educational success including the probability of dropping out of high school, the probability of high school completion, post-secondary participation, the level of post-secondary participation, the probability of graduation and the level and intensity of participation in formal adult education and training (Willms, 2003; Knighton and Bussiere, 2006; Rubensson and Desjardins, 2007).

Literacy has also been linked to individual health outcomes including the probability of experiencing illness, the length of recovery, the cost of treatment and the age at death. Individuals with low literacy skill get ill more often, experience more workplace illnesses and accidents, take longer to recover, experience more mis-medications and die younger (Rudd, Kirsch, Yamamoto, 2004).

Finally, literacy has been shown to have a strong impact on the degree of engagement in the broader society. Adults with lower literacy skill levels participate less in community activities, volunteer less and are less likely to vote (Statistics Canada and OECD, 2005; HRSDC and OECD 2000).

Level 3 has been identified as the proficiency level needed by students to support independent learning and by adults to compete fully and fairly in the emerging global knowledge economy and information society (Statistics Canada and OECD, 1995).

Level 3 skills are known to be associated with satisfactory job performance in the overwhelming majority of Canadian occupations, with the effective use health information and with full and active participation in the community and the overall society (HRSDC, 2006; Murray, Rudd, Kirsch, Yamamoto, Clermont and Grenier, 2006; Statistics Canada and OECD, 2005).

This evidence leaves little doubt that literacy is socially and economically important. Canada's labour markets, education system, health system and social system recognize and reward individuals with higher skills - so much so that one can think of these markets as engines for creating inequality in some of the things Canadian's value most - wealth, health, learning, self reliance and belonging.

The evidence also suggests that literacy skill will become increasingly important in the future (Murray and McCracken, 2008; Canadian Council for Learning, 2007).

The global supply of literacy is rising rapidly in response to massive educational investments. Access to a skilled and literate workforce allows firms in the developing world to compete on both price and quality. This places intense price pressure on Canadian firms and creates significant financial incentives for firms to move production to lower cost countries.

Markets for goods and services are increasingly global, offering huge opportunity and economies of scale to those firms able to compete.

Markets for key inputs - financial capital, technology and high end human capital - have gone global, effectively increasing the relative importance of the skills of the workforce for both competitiveness and public policy.

Confronted with rapidly rising competition, Canadian firms have few options. One of the few ways in which they can remain competitive is by adopting more efficient work organizations and technologies. By definition, these work organizations are more knowledge and information-intense and, thus, demand workers with much higher levels of essential skills, most notably higher literacy levels.

Canada is one of the few countries in the world that has a statistical system for establishing the level of literacy skill that is needed to support satisfactory job performance. The system provides an estimate of the skill demand for nine "essential" skills, including reading text and document use, for each of the 576 occupations identified in Canada's National Occupation Classification (NOC).

This chapter begins by presenting estimates of the level of literacy skill demand by industry and occupation based upon the Essential Skills Profiles (ESP) (see text box) and the distribution of employment by industry and occupation revealed by Statistics Canada's 2006 Census of Population.

## The Essential Skill Profiles

Human Resources and Skills Development Canada (HRSDC) has funded the Essential Skills Research Program (ESRP). One of the key products produced under the program are a set of Essential Skills Profiles, a statistical system designed to provide estimates of skill demand for each of the 250 occupations identified in Canada's National Occupational Classification (NOC). Each profile reveals the level of nine "essential" skills is associated with satisfactory job performance in that occupation. Reading text and document use are two of the essential skills included in the profiles. The ES profiles provide two proficiency levels that are associated with satisfactory job performance - a usual level (also referred to in this report as the typical level) and an occasional level (also referred to in this report as peak or complex demand).

Interested readers may see http://www.hrsdc.gc.ca/es/ESprofiles.aspx for more detailed information on the ESRP and the Essential Skills Profiles.

The chapter then draws on data from the Canadian Occupational Projection System (COPS) and from the monthly Labour Force Survey to provide readers with a sense of how the demand for literacy skill by occupation is likely to evolve over the coming decade.

### 2.1 The labour market demand for literacy skill in Canada

Figure 2.1 presents two estimates of the aggregate level of literacy skill demand for reading text at the Canada levels expressed in literacy points. The first estimate is based upon the usual level of prose literacy skill that the ES profiles indicate is required for satisfactory job performance. The second estimate indicates the demand for prose literacy skill based on the skill level that the ES profile says is needed occasionally. In both cases the aggregate demand for prose literacy is calculated using the score at the lower threshold of the indicated proficiency level on the IALSS 500 point scale. More specifically, the estimates are derived by multiplying the score at the lower threshold of the indicated proficiency level for each occupation by the level of employment observed for that occupation in the 2006 Census and then summing aggregate values across occupations. For example if an occupation occasionally demands that workers read Level 3 texts then an estimate of aggregate peak demand for that occupation would be calculated by multiplying the number of workers in the occupation by 275 , the lower bound of Level 3 on the IALSS scale. Repeating the process for each occupation and summing yields an aggregate estimate of demand expressed in literacy points.

Using the lower bound of the indicated proficiency level gives estimates that represent the minimum demand for prose literacy skill that prevails in the Canadian labour market. Using the mid-point of the indicated level or the top of the indicated level would yield higher aggregate demand estimates and would thus increase the skill shortages reported in Chapter 4. Comparison of aggregate demand estimates to aggregate supply estimates derived by multiplying either the number of workers, the number of occupationally experienced workers or the total population aged 16 and over allows one to compare how efficiently the labour market is making use of the current supply of literacy skills. The calculation of aggregate estimates of literacy supply and demand is enabled by the nature of the IALSS proficiency scales. The statistical methods used to summarize IALSS proficiency scores, and that define the scales that underpin the ES profiles, are quasi-interval scales (see text box below). Scale points on the 500 point scale are all the same size and allow for aggregation. As such they are a human capital equivalent of financial capital, the former denominated in literacy points, the latter denominated in dollars.

## About the IALSS scales

The analyses presented in this report are based on the 500 point IALSS prose literacy scale.
Ideally, these scales would be interval scales that would allow for comparison across the entire range of skill. In reality the IALSS scales are quasi-interval scales. The Item response theory models that are used to summarize proficiency were derived from a normal ogive model, one that yields a non-linear standardization of scores.

The idea of 'doubling' a score from 150 to 300 is a property of a ratio scale, which the IALSS scales did not initially support. Because the score of 0 was an arbitrary setting, doubling an IALS score is like doubling the temperature in Celsius. The ratio of scores was initially meaningless (e.g., 5 degrees $C$ is not infinitely warmer than 0 degrees C ). The IALSS quasi -interval scales can be transformed into ratio scales provided that one assumes that the lower bound of the scale is, in fact, real. Although there is no way to prove or disprove that the scales display interval or ratio properties the available evidence does provide strong support for treating the scales as if they were interval scales. Specifically, the letter and word recognition data from the ISRS study provides strong support for the notion that the lower bound of IALSS scale scores does indeed represent a true zero threshold i.e. a complete absence of literacy. Similarly, the fact that very few individuals manage to get all of the most difficult IALSS test items correct suggests that the upper bound of the scale represents a true maximum level of skill for the construct that is being measured.

So the inference structure for using the IALSS scales does not prohibit the expression of "doubling", one just has to be careful with the resulting interpretation of findings. Provided that one is reasonably sure of the lower threshold one can say that the difference between one set of group means are twice of the difference of two other group means. In this respect temperature scales offer good examples of the duplex nature of scales i.e. "doubling" of temperature is meaningless for F and C but it is meaningful for K since there is the absolute zero.

Adding and subtracting scores also makes sense with the IALSS scales. All scales with a sufficiently large number of distinct scores and a normal distribution are called quasi-interval, because one has no way to prove or disprove if they are interval, but they function as if they are.

Similarly, multiplying literacy scores by population weights to derive estimates of aggregate supply and demand are supported by quasi-interval scales. Using literacy scores to measure the stock of human capital, the aggregates would have the same properties as the original scale: averages make sense, but sums make less sense (unless you are comparing sums calculated from the same number of units, which is just like a rescaled average). Using the analogy of temperature, just as it is reasonable to compare the expected temperature of two cities, or compare the change in temperature in one city with the change in temperature of another city, we can also characterize literacy of nations the same way.

Within those interpretations, one can come estimate literacy stocks and flows, but, literacy is slightly different from the traditional economic interpretations of stocks and flows that are denominated in dollars. Interestingly, although the sum of scores for a country by itself does not make much sense, the population average is the expected value of individuals. So if one wanted to estimate the stock of an asset, one simply multiplies the number of units with the expected individual value. For literacy, this product is equal to the original sum of scores of all people, which is where you started out. Accounting also works a little differently, inflows and outflows in literacy skills are the result of birth, death, immigration, schooling, etc., and not by transformation of or into other forms of capital. It acts as a multiplier in terms of facilitating the translation of other forms of capital and is itself a corollary of capital (like zero point energy). Using aggregate literacy measures a country with 1 billion of people with the
average of 200 would have the same stock of literacy as a country with 500 million of people with the average of 400 but the economic value of the stock would be quite different depending upon nonlinearities in the returns to literacy skill and in the underlying distribution of literacy skill demand.

The Item response theory (IRT) methods employed to generate proficiency scores, particularly the use of multiple imputations, handle the issue elegantly, because the scale is not artificially bounded and individual measurement error is reflected in the dispersion of the multiple imputations. So, if a test cannot accurately place a high scorer, then his or her estimate is spread across a wider range.

An irony here is that classical scores have both interval and ratio properties, because their increments are test items. The down-side is that the interpretation of those scores relies on the equivalence of all test items to each other and that the interpretation is always fixed to specific test, not to a general domain of literacy. These problems only go away as the test length approaches infinity, at which point they scores look like IRT estimates anyways, but with a known 0 point.

Any analysis looking at classical scores (which theoretically support both ratio and interval interpretations as length approaches infinity) with IRT scores will show similar results. With shorter tests, the relationship between the two score estimates will be distinctly S-shaped, with the classical scores truncating the range. As the length increases, the relationship becomes more linear, and becomes truly linear as length goes to infinity. Interestingly, the relationship between IRT scores estimated from a representative sub sample of items from a long test and the classical score estimated using all items is also linear, which suggests that any IRT score is an estimate of the classical score of an infinite-length test. The remaining limitations are that one still won't know exactly where the true 0 should be, and the measurement error for fixed-length tests is greater around the extremes.

Because of the varying measurement error for individual scores, any analysis that treats a quasiinterval scale as merely ordinal will have more inferential errors than an analysis that treats them as interval.

The degree of effort required to move a person along the scale does differ according to location, but that is an issue related to the nature of literacy, not of the scale. If one were to interpret a study suggesting the cost or effort required to move somebody $x$ number of scale points, one could safely assume that this is an average effect for the population under analysis and would interpret the results accordingly. The marginal cost at each level of literacy is different, and if one wanted the marginal cost for a specific level of literacy or set of learning needs one would design the research accordingly by restricting the my analysis to that level. Analysis of the ISRS data has revealed that the unit cost of raising different groups of learners varies significantly. The cost estimates presented in this volume take into account both the number of score points that would be required to close any literacy skill shortage and where along the distribution of scores these shortages are themselves distributed.


The selection of the lower bound of the proficiency level is a crucial one for the current analysis as it is the level that is used to define literacy skill shortages. The lower bounds of the typical and occasional ES proficiency levels were selected as they yield the lowest estimates of aggregate literacy demand that satisfy the ES-defined constraint. Adopting the mid-point or upper bound of the indicated ES proficiency level would result in much higher levels of aggregate literacy skill demand and, ultimately, much larger literacy skill shortages.

In order to provide results for the entire workforce demand levels had to be derived for the occupations that have yet to be profiled. One of the barriers to progress in the area of literacy has been the
mistaken impression that literacy skill shortages are something that only apply to the low-skilled end of the labour market. Thus, a decision was taken to assume the average skill level of job holders in the occupation revealed by the analysis of IALSS data. This approach assumes that the market for skill for un-profiled occupations is in rough equilibrium i.e. that on average job incumbents possess the level of literacy skill demanded by their jobs. As a result the literacy skill surpluses and shortages derived by comparing skill supply and demand for these occupations are based on the distributions of actual skill around the observed average and may under or over-estimate the true size of the associated skill shortages. At a minimum the data will be useful in establishing priorities for which occupations should be profiled. Ultimately using the average skill level for un-profiled occupations is likely to underestimate the size of reported literacy skill shortages slightly. Evidence in support of this contention is presented in Annex C.

Figure 2.1
The implied aggregate economic demand for prose literacy skills, adults aged 16 and over, Canada, 2006


Canada
Aggregate peak prose literacy skill demand: 4.6
Billion points

Aggregate typical prose literacy skill demand: 4.3
Billion points

The figure reveals several important facts, including:
The typical economic demand for prose literacy skill in Canada is relatively high, falling toward the upper regions of Level 2. In total the Canadian economy typically demands an estimated 4.3 billion literacy points, a level that implies an average skill level of 267 points on the 500 point prose literacy scale.

To put the demand in perspective the average skill level of the working age population in Canada in 2006 was estimated to be 273 . Thus, Canada has a literacy skill surplus at the aggregate level of roughly 6 points. This difference is equivalent to the additional literacy skill gained through three additional months of education at the mean education level.

Occasionally workers are required to apply a much higher level of skill. The ES profiles suggest that peak demand increases the demand for prose literacy skill by roughly 328 million points to 4.6 billion, an increase of $8 \%$. Peak demand implies a need for an average prose literacy skill of an estimated 287.5 points. Thus, peak demand shifts Canada from a literacy skill surplus to a deficit of an average of 13.5 points per worker, an amount equivalent to roughly 6 months of additional schooling.

As noted above it is important to note that these estimates represent the current minimum level of prose literacy skill demand. These estimates are based upon the lower threshold of the literacy levels identified in the Essential Skills Profiles, the minimum needed to satisfy the skill demand constraint. Workers might need skills above these levels, something that would serve to raise the implied demand for skill. The demand for prose literacy skill is expected to grow as firms adopt more knowledge- and information-intense technologies of production and work organizations. According to a recent study, raising the productivity of employees whose jobs can't be automated is the next great performance challenge facing employers (McKinsey, 2004). These workers now largely or wholly spend their time interacting with clients or co-workers. Literacy and numeracy are tools that enable these types of interactions. According to McKinsey companies that get it right will build complex competitive advantages that competitors won't be able to duplicate, if at all. Firms that don't have access to workers with these enabling tools will be forced to compete in other ways, ones that are inherently bad for the overall quality of life in Canada.

Figure 2.2 compares the usual and occasional demand for prose literacy skill among the provinces and territories.

Figure 2.2
The implied aggregate economic demand for prose literacy skill by province and territory, 2006


The figure reveals several interesting facts, including:
There are enormous differences in the level of absolute demand for skill from jurisdiction to jurisdiction. Ontario exhibits by far the largest typical demand for prose literacy skill, with a demand of an estimated 1.6 billion points.

Jurisdictions differ in their levels of peak prose literacy skill demand. In most provinces peak aggregate demand exceeds the level of typical demand by typical by 8\%.

The observed differences in Figure 2.2 reflect both differences in the size of the workforce among jurisdictions and the underlying differences in the industrial and occupational structure of employment.

Figure 2.3 compares the level of demand for prose literacy skill among jurisdictions on a per worker basis. This comparison allows one to compare and contrast the skill intensity of Canada's labour markets.

Figure 2.3
The implied economic demand for prose literacy skill by province and territory, per worker, 2006


The figure reveals several interesting facts, including:
The average level of reading proficiency at typical demand for the current distribution of employment by occupation falls at Level 2 on the 5 level prose literacy scale.

The average level of reading proficiency at peak demand for the current distribution of employment by occupation falls in the lower regions of Level 3 on the 5 level prose literacy scale

No jurisdiction has an average per capita peak literacy skill demand in Level 4, a level that requires workers to deal with conditional information and to draw inference from complex, unfamiliar texts. Given that most jobs in the knowledge economy demand Level 3 or better literacy skill no Canadian jurisdiction can claim to depend on the knowledge economy for a living.

## Levels of proficiency in reading

Proficiency on the IALSS prose literacy scale is estimated on a 500 point scale. This allows average proficiency levels to be computed for different groups of adults. The 500 point prose literacy scale has also been divided into five proficiency levels. The cut points between these levels are theoretically justified in that they represent points at which one observes shifts in the underlying skills needed to perform at a satisfactory level. The levels are also empirically justified in the sense that each level is associated with marked shifts in the impact of skill upon outcomes such as wages and employability. Individuals are placed at a level by having an $80 \%$ or better probability of getting tasks of that level of difficulty correct.

Both the demand-side ES profiles and the supply-side IALSS incorporate a scale of reading proficiency that is divided into 5 levels as shown in the table below.

Five levels of difficulty for the prose and document literacy scales

| Levels | Prose | Document |
| :--- | :--- | :--- |
| Level 1 Most of the tasks in this level require the Tasks in this level tend to require the respondent <br> (0-225 <br> points $)$ <br>  respondent to read relatively short text to <br> locate a single piece of information that is <br> identical to or synonymous with the <br> information given in the question or directive. <br> If plausible but incorrect information is present <br> in the text, it tends not to be located near the <br> correct information. a literal match or to enter information based on <br> personal knowledge onto a document. Little,   <br> if any, distracting information is present.   |  |  |

Level 2 Some tasks in this level require respondents to (226-275 locate a single piece of information in the text; points) however, several distractors or plausible but incorrect pieces of information may be present, or low-level inferences may be required. Other tasks require the respondent to integrate two or more pieces of information or to compare and contrast easily identifiable information based on a criterion provided in the question or directive.

Tasks in this level are more varied than those in Level 1. Some require the respondents to match a single piece of information; however, several distractors may be present, or the match may require low-level inferences. Tasks in this level may also ask the respondent to cycle through information in a document or to integrate information from various parts of a document.

Level 3 Tasks in this level tend to require respondents
(276-325 to make literal or synonymous matches between points) the text and information given in the task, or to make matches that require low-level inferences. Other tasks ask respondents to integrate information from dense or lengthy text that contains no organizational aids such as headings. Respondents may also be asked to generate a response based on information that can be easily identified in the text. Distracting information is present, but is not located near the correct information.

Some tasks in this level require the respondent to integrate multiple pieces of information from one or more documents. Others ask respondents to cycle through rather complex tables or graphs containing information that is irrelevant or inappropriate to the task.

Level 4 These tasks require respondents to perform (326-375 multiple-feature matches and to integrate or points) synthesize information from complex or lengthy passages. More complex inferences are needed to perform successfully. Conditional information is frequently present in tasks at this level and must be taken into consideration by the respondent.

Tasks in this level, like those at the previous levels ask respondents to perform multiplefeature matches, cycle through documents, and integrate information; however, they require a greater degree of inference. Many of these tasks require respondents to provide numerous responses but do not designate how many responses are needed. Conditional information is also present in the document tasks at this level and must be taken into account by the respondent.

Level 5 (376-500 points)

Some tasks in this level require the respondent to search for information in a dense text that contains a number of plausible distractors. Others ask respondents to make high-level inferences or use specialized background
knowledge. Some tasks ask respondents to contrast complex information.

Tasks in this level require the respondent to search through complex displays that contain multiple distractors, to make high-level textbased inferences, and to use specialized knowledge.

Figures 2.4.A and 2.4.B provide two profiles of the national distribution of typical and complex literacy skill demand by proficiency level implied by the distribution of employment by occupation observed in the 2006 Census of population. Figure 2.4 A is denominated in jobs, Figure 2.4 B in aggregate demand in literacy points.

Figure 2.4.A
The distribution of aggregate literacy skill demand by proficiency level, typical and complex, Canada, 2006

Distribution of employment by typical and complex essential skills level, Canada, 2006


[^0]Figure 2.4.B
The distribution of aggregate literacy skill demand by proficiency level, typical and complex, Canada, 2006

Aggregate prose literacy demand, typical and complex essential skills level, 2006 for Canada


Source: HRSDC Essential Skills Profiles 2008, and the 2006 Census of Population.
These figures provide additional insight into the demand for literacy skill at the national level, including most notably that the aggregate demand for literacy skill at level 2 falls dramatically under peak demand and the demand for Levels 3, 4 and 5 rises significantly.

Proportionally, peak demand increases the most in the most in Level 5 jobs.
The distribution of typical literacy skill demand at the national level is heavily skewed towards the Levels 2 and 3. 11,091,550 jobs require skill at these two levels, a total that represents approximately $70 \%$ of total employment.

A relatively small proportion of both aggregate typical literacy demand and employment requires Level 1 skills. This represents 39,150 jobs or a vanishingly small proportion of the $15,934,000$ jobs in the Canadian economy.

Very small proportions of total employment require Level 5 skill. There are only 247,450 Level 5 jobs in Canada, a number that represents approximately $2 \%$ of total employment.

Peak skill demand shifts the distribution of employment by proficiency level.
The proportion of employment in Level 1 drops to zero - no jobs require skill at this level under complex or peak demand.

The proportion of employment at Level 2 drops by 55\% or 2,790,950 jobs.
The proportions of Level 4 jobs climb by 59\%.
The proportion of jobs requiring Level 5 jobs rises 1,138,300 jobs, an astounding increase of $460 \%$. This number represents $8.7 \%$ of total employment.

These findings raises interesting questions for policy including the degree to which having such a large proportion of employment below Level 3 might be constraining GDP growth and what might be done to increase the level of skill demand in the economy.

Figures 2.5 and 2.6 explore the differences in the distribution of literacy skill demand among provinces and territories.

Figure 2.5 compares the proportion of total employment that requires high skills by province and territory using the distribution of employment by occupation observed in the 2006 Census of Population. This comparison allows one to reflect on the degree to which different jurisdictions depend upon employment in the knowledge economy as a source of economic output.

Figure 2.5
Proportion of total employment demanding Level 4 or 5 literacy skill, peak demand by jurisdiction, 2006


[^1]The figures reveal that:
$30 \%$ of jobs at the national level require Level 4 and 5 prose literacy skill under peak demand conditions.

The figure reveals the presence of small differences among jurisdictions.
Figure 2.6 compares the proportion of total employment that demands literacy skill at Levels 1 or 2 among provinces and territories.

Figure 2.6
Proportion of total employment demanding Level 1 or 2 literacy skill, peak demand by jurisdiction, 2006
Proportion of literacy skill demand at level 2


Source: HRSDC's ES Profiles and the 2006 Census of Population.
The figure reveals a significant level of differences among jurisdictions. Judged by this standard NWT and the Yukon have the lowest proportion of low skilled employment (13\%), Saskatchewan (21\%) the highest.

Figure 2.7 compares the proportion of total employment at the national level by literacy level by occupation for occupation levels. The National Occupational Classification (NOC) defines four skill levels:

Level A occupations generally require a university degree at the bachelor's, master's or doctorate level.

Level B occupations generally require two to three years of post-secondary education at a community college, institute of technology or CEGEP or two to five years of apprenticeship training or three to four years of secondary school and more than two years of on-the-job training, specialized training courses or specific work experience. Occupations with supervisory responsibilities and occupations with significant health and safety responsibilities, such as firefighters, police officers and registered nursing assistants are all assigned the Skill Level B.

Level C occupations generally require one to four years of secondary school education or up to two years of on-the-job training, specialized training courses or specific work experience.

Level D occupations generally require short work demonstration or on-the-job training or no formal educational requirements.

Figure 2.7
Proportion of the employed labour force by skill Level below prose literacy Level 3, Canada, 2006


Source: HRSDC ES Profiles 2008 and the 2006 Census of Population.
Occupation levels are sorted by the proportion of employment at Levels 1 or 2.
As expected the data confirm that occupations in those levels that require higher levels of formal education generally require higher levels of literacy. Over $80 \%$ of Level D demand is at Levels 1 and 2.

Notwithstanding this general observation, however, the relationship is far from perfect. One sees small proportions of total employment requiring low literacy levels even in occupations that require postsecondary education. Conversely, some occupations that require little or no formal education require high levels of literacy skill.

Figure 2.8 presents the same distribution of prose literacy skill demand by proficiency level for each of the occupation levels.

Figure 2.8

Proportion of the employed labour force by prose literacy skill demand level, Canada, 2006


Source: HRSDC ES Profiles 2008 and the 2006 Census of Population.
The figures reveal interesting differences in the distribution of literacy skill demand by occupational level.

Figure 2.9 presents the distribution of literacy demand in selected high literacy demand industries for Canada.

Figure 2.9
Proportion of total employment by literacy skill demand level, selected high demand industries, Canada, 2006


Source: HRSDC's ES Profiles and the 2006 Census of Population.
Note: Industry groups are sorted by the proportion of total employment at Level 3 and above.
The figure reveals that industries differ markedly in their distributions of literacy skill demand.
Some industry groups, including those plotted above, demand relatively large proportions of workers with Level 3 or higher skills. Not surprisingly the primary and secondary industry demands the highest level of Level 3, 4 and 5 skills.

Figure 2.10 presents equivalent results for selected high literacy skill demand occupations for Canada.

Figure 2.10
Proportion of total employment by literacy skill demand level, selected occupations, Canada, 2006


Source: COPS, 2006 Census of Population and HRSDC ES Profiles.
The figure reveals two findings of interest, including that:
Among occupations nurse supervisors and registered nurses and teachers and professors require the highest levels of literacy skill.

Several other occupations demand high proportions of workers with level 4 prose literacy skill, well above the average skill level in the population.

### 2.2 How the demand for literacy skill is likely to change

The forgoing analysis is based upon the distributions of employment by industry and occupation observed in the 2006 Census. The analysis now turns to explore the relationship between the demand for literacy skill and projected growth in employment estimated by the Canadian Occupational Projection System (COPS) for the coming decade. The basic question of interest is whether changes in the distribution of employment by occupation will increase the demand for literacy skill, will leave the level of demand unchanged or will decrease the demand for literacy skill.

This information carries important implications for how easily individuals and firms will be able to adjust to the changing structure of Canada's employment.

If job gains are concentrated in occupations that demand high levels of literacy skill then employers in the industries that employ those occupations will have difficulty finding workers. Job gains in low skill demand occupations will likely be relatively easy for employers to fill.

Conversely, if job losses are concentrated in occupations that demand low literacy skill levels then employers will have little difficulty in shedding workers. If job losses are concentrated in occupations that demand high literacy levels then workers will be freed up for work in other related occupations.

Figure 2.11 plots projected aggregate job gains (and losses) by occupation against the average level of skill demand in the same occupations using COPS Canada level demand projections.

Figure 2.11
Projected aggregate job gains by average literacy skill demand, selected occupations, Canada, 2006-2016


Source: COPS, 2006 Census of Population and HRSDC ES Profiles.

The figure reveals two findings of interest, including that:

- projected employment growth is highly concentrated in occupations that demand high levels of literacy skill. This finding implies that employers will have difficulty in recruiting employees with the required skill levels.
- projected employment losses are highly concentrated in occupations that demand low levels of skill. This implies that the available pool of unemployed workers that will be shed by employers will have relatively low skills, well below the level needed by the newly created jobs.

The 10 occupations that are projected to experience the largest and smallest absolute growth are listed below.

10 highest ranked occupations for projected growth in employment, Canada, 2006-2016

|  | Projected absolute <br> increase in employment | Level of average <br> skill demand |
| :--- | ---: | ---: |
| Clerical occupations | 523,000 | 2.6 |
| Teachers and professors | 328,000 | 3.7 |
| Paralegals, social services workers and occupations in education and religion, N.E.C. | 324,000 | 2.7 |
| Sales and service occupations N.E.C. | 278,000 | 2.2 |
| Professional occupations in natural and applied sciences | 268,000 | 3.8 |
| Transportation equipment operators and related workers, excluding labourers | 246,000 | 2.0 |
| Managers in retail trade, food and accommodation services | 237,000 | 2.7 |
| Professional occupations in business and finance | 232,000 | 3.7 |
| Other managers N.E.C. | 228,000 | 3.0 |
| Retail salespersons and sales clerks | 192,000 | 3.0 |
| Total | $2,856,000$ | 2.9 |
| Total as a percentage of employment | $17 \%$ |  |

10 lowest ranked occupations for projected growth in employment, Canada, 2006-2016

| Occupation | Projected absolute <br> increase in employment | Level of average <br> skill demand |
| :--- | ---: | ---: |
| Other trades N.E.C. | 13,000 | 2.8 |
| Supervisors in manufacturing | 15,000 | 2.7 |
| Labourers in processing, manufacturing and utilities | 19,000 | 2.0 |
| Heavy equipment and crane operators including drillers | 25,000 | 2.1 |
| Primary production labourers | 25,000 | 2.0 |
| Judges, lawyers, psychologists, social workers, ministers of religion, and policy and | 31,000 | 3.8 |
| program officers | 39,000 | 2.5 |
| Machine operators in manufacturing | 40,000 | 3.0 |
| Machinists, metal forming, shaping and erecting occupations | 42,000 | 2.8 |
| Occupations in travel and accommodation including attendants in recreation and sport | 264,000 | 3.0 |
| Secretaries | $1.58 \%$ | 2.7 |
| Total |  | S |
| Total as a percentage of employment |  |  |

The tables reveal that the occupations that are projected to grow the most have an average prose literacy demand level of 2.9 and the occupations that are forecast to grow the least have an average prose literacy skill demand level of 2.7. The 0.2 gap between these two figures suggests that the skill intensity of employment at the national level will rise rapidly between 2006 and 2016.

Figure 2.12 plots projected aggregate job gains (and losses), expressed as a proportion of 2006 employment, by occupation against the average level of skill demand in the same occupations. This display identifies those occupations that face the highest level of relative risk based on expected job gains and losses.

Figure 2.12
Actual aggregate job gains and losses as a proportion of 2006 employment levels by average literacy skill demand, selected occupations, 2006 to 2016, Canada


Source: COPS, 2006 Census and ES profiles
The figure reveals some interesting differences from the figure that plotted aggregate changes in employment. These include that:

The slope of the regression line fitted through the percentage growth estimates is steeper than the one fitted through absolute growth. This finding implies that workers in even relatively small occupations will face a significant increase in their required skill level.

The following tables list the 10 occupations that are forecast to growth the most, and the least, in proportional terms.

| Occupation | Projected percentage <br> increase in employment | Level of average <br> skill demand |
| :--- | ---: | ---: |
| Senior management occupations | 120 | 3.0 |
| Paralegals, social services workers and occupations in education and religion, N.E.C. | 87 | 2.7 |
| Occupations in food and beverage service | 70 | 1.8 |
| Nurse supervisors and registered nurses | 69 | 4.0 |
| Technical and related occupations in health | 67 | 3.3 |
| Childcare and home support workers | 64 | 2.7 |
| Professional occupations in health | 64 | 3.5 |
| Finance and insurance administrative occupations | 51 | 3.0 |
| professional occupations in business and finance | 48 | 3.7 |
| Transportation equipment operators and related workers, excluding labourers | 48 | 2.0 |

10 lowest ranked Industries for percentage projected growth in employment, Canada, 2006-2016

| Occupation | Projected percentage <br> increase in employment | Level of average <br> skill demand |
| :--- | ---: | ---: |
| Machine operators in manufacturing | 6 | 2.5 |
| Judges, lawyers, psychologists, social workers, ministers of religion, | 7 |  |
| and policy and program officers | 7 | 3.8 |
| Labourers in processing, manufacturing and utilities | 10 | 2.0 |
| Other trades N.E.C. | 11 | 2.8 |
| Supervisors in manufacturing | 17 | 2.7 |
| Heavy equipment and crane operators including drillers | 19 | 2.1 |
| Machinists, metal forming, shaping and erecting occupations | 19 | 3.0 |
| Cashiers | 20 | 2.0 |
| Secretaries | 21 | 3.0 |
| Primary production labourers |  | 2.0 |

ource: COPS, 2006 Census and ES profiles
Assuming that the COPS projections are reasonable approximations of expected shifts in the distribution of employment by occupation then it would seem that the demand for literacy skill will rise rapidly over the coming decade, a finding that begs the question of whether likely increases in te supply of literacy skill will be able to meet these demands.

### 2.3 Recent changes in employment and their impact on the demand for literacy skill

The COPS estimates employed in the forgoing analysis are somewhat dated and are generally publicly available only at the national level. Thus, the projected distributions of employment by occupation derived from COPS can only provide a rough approximation of likely trends in the demand for literacy skill.

It is also possible that recent turmoil in Canada's labour markets have altered the demand for literacy skill in significant ways that are not reflected in the COPS projections. Figures 2.13 and 2.14 uses data from the monthly Labour Force Survey to plot the actual changes in employment by occupation
observed since May 2006, the reference date of the 2006 Census. Recent longitudinal research confirms that low skilled workers are disproportionately affected in periods of high unemployment (Reder, 2009). In periods of strong employment growth all workers seem to experience wage gain. In sharp contrast, in periods of employment loss workers with low levels of literacy skill experience wage loss and are at much higher risk of becoming unemployed.

Figure 2.13A
Actual aggregate job gains and losses by average literacy skill demand, selected occupations, May 2006 to September 2008, Canada


Source: LFS.

Figure 2.13B
Actual aggregate job gains and losses as a proportion of 2006 employment by average literacy skill demand, selected occupations, May 2006 to September 2008, Canada


The figures reveal several important facts, including that changes in Canada's occupational distribution of employment observed between May, 2006 and September, 2008 appear to be significantly positively skill biased. Expressed in absolute terms job gains have been concentrated in jobs that demand higher average prose literacy skills and job losses have been concentrated in jobs that require lower average literacy skill. Expressed as a proportion of 2006 employment job gain also appear to be positively skill biased, that is, that the occupations that are growing at the fastest rates demand higher literacy skills.

The following table identifies the ten occupations that experienced the most rapid rate of growth in the period May, 2006 to September, 2008 in Canada.

10 highest ranked occupations for Canada percentage growth in employment

| Rank | Occupation | Percent change in <br> employment | Average literacy <br> skill demand |
| :--- | :--- | ---: | ---: |
| 1 | Administrative and Regulatory Occupations | $26 \%$ | 3.4 |
| 2 | Sales and Service Supervisors | $24 \%$ | 3.1 |
| 3 | Construction Trades | $18 \%$ | 3.1 |
| 4 | Other Trades N.E.C. | $16 \%$ | 3.5 |
| 5 | Professional Occupations in Health | $16 \%$ | 3.7 |
| 6 | Heavy Equipment and Crane Operators Including Drillers | $16 \%$ | 3.1 |
| 7 | Stationary Engineers, Power Station Operators and Electrical | $16 \%$ | 4.1 |
| 8 | Trades and Telecommunications Occupations | $16 \%$ | 3.0 |
| 9 | Other Managers N.E.C. | $16 \%$ | 3.3 |
| 10 | Occupations in Travel and Accommodation Including | $14 \%$ | 5.0 |

The following table identifies the ten occupations that experienced the largest growth in the period May, 2006 to September, 2008 in Canada.

10 highest ranked occupations for Canada growth in employment

| Rank | Occupation | Change in employment | Average literacy skill demand |
| :---: | :---: | :---: | :---: |
| 1 | Administrative and Regulatory Occupations | 89,100 | 3.4 |
| 2 | Other Managers N.E.C. | 83,000 | 3.0 |
| 3 | Sales \& Service Occupations N.E.C. | 69,900 | 2.5 |
| 4 | Construction Trades | 64,200 | 3.1 |
| 5 | Professional Occupations in Business and Finance | 63,100 | 4.2 |
| 6 | Sales and Service Supervisors | 51,000 | 3.1 |
| 7 | Judges, Lawyers, Psychologists, Social Workers, Ministers of Religion, and Policy and Program Officers | 39,000 | 3.8 |
| 8 | Nurse Supervisors and Registered Nurses | 36,500 | 5.0 |
| 9 | Contractors and Supervisors in Trades and Transportation | 33,200 | 3.8 |
| 10 | Specialist Managers | 31,300 | 3.0 |
|  | Total projected growth in employment | 560,301 | 3.4 |
|  | Total as a percent of 2006 employment | 153.5\% |  |

Source: The Labour Force Survey, 2006 Census of Population and HRSDC ES Profiles.
The following tables identify the ten occupations that experienced the lowest growth in the period May, 2006 to September, 2008 in Canada in proportional and absolute terms.

10 lowest ranked occupations for Canada percent growth in employment

|  |  | Average <br> literacy skill <br> demand |  |
| :--- | :--- | ---: | ---: |
| Rank | Occupation | Percent change | $-23 \%$ |

10 lowest ranked occupations for Canada absolute growth in employment

|  |  | Average <br> Rank <br> literacy skill <br> demand |  |
| :--- | :--- | ---: | :--- |
| 47 | Occupation | Change in <br> employment | $-65,900$ |

The tables reveal that the occupations that have grown the most have an average prose literacy demand level of 3.4 and the occupations that are forecast to grow the least have an average prose literacy skill demand level of 2.8 The 0.6 gap between these two figures suggests that the skill intensity of employment in Canada has risen rapidly between 2006 and 2008.

Figure 2.14
Actual aggregate job gains and losses as a proportion of 2006 employment levels by average literacy skill demand, selected industries, May 2006 to September 2008, Canada

## Average Skill Level Required by Industry and \% Change in Employment;Canada, May 2006 - Sept. 2008



Source: The Labour Force Survey, 2006 Census of Population and HRSDC ES Profiles.

Figure 2.15
Actual aggregate job gains and losses by average literacy skill demand, selected industries, May 2006 to September 2008, Canada


Source: The Labour Force Survey, 2006 Census of Population and HRSDC ES Profiles.
The figures reveal that changes in the national distribution of employment by industry observed between May, 2006 and September, 2008 reveal a different pattern than those observed by occupation. Specifically, changes in Canada's industrial distribution of employment observed between May, 2006 and September, 2008 appear to be only slightly positively skill-biased. Expressed in absolute terms job gains have been concentrated in jobs that demand slightly higher average prose literacy skills and have job losses have been concentrated in jobs that require slightly lower average literacy skill. Expressed as a proportion of 2006 employment job gain appear to be ever so slightly positively skill biased, that is, that the occupations that are growing at the fastest rates demand higher literacy skills. Expressed as a proportion of 2006 employment job gains and losses by industry appear to be slightly negatively skill biased, in the sense that both flows are distributed in roughly the same way as 2006 demand, with a slight bias towards creating higher skilled jobs. The differences in the slope of the regression line between industrial and occupational employment changes suggest significant changes in the industrial and occupational mix are taking place.

The following table identifies the ten industries that experienced the most rapid, and least rapid, rates of growth in the period May, 2006 to September, 2008 in Canada.

|  |  | Average <br> literacy <br> skill |  |
| :--- | :--- | ---: | ---: |
| Rank | Industry | Percent <br> change in | employment |
| 1 | Warehousing and Storage | $47 \%$ | 3.4 |
| 2 | Beverage and Tobacco Product Manufacturing | $30 \%$ | 3.1 |
| 3 | Prime Contracting | $30 \%$ | 3.2 |
| 4 | Private Households | $27 \%$ | 3.4 |
| 5 | Support Activities for Agriculture | $21 \%$ | - |
| 6 | Performing Arts, Spectator Sports and Related Industries | $19 \%$ | 3.1 |
| 7 | Chemical Manufacturing | $19 \%$ | 3.1 |
| 8 | Printing and Related Support Activities | $18 \%$ | 3.3 |
| 9 | Trade Contracting | $16 \%$ | 3.1 |
| 10 | Ambulatory Health Care Services | $16 \%$ | 3.8 |
| 75 |  |  | $-41 \%$ |

The following table identifies the ten industries that experienced the most rapid absolute growth in the period May, 2006 to September, 2008 in Canada.

10 highest ranked industries for Canada growth in employment

|  |  | Average <br> literacy <br> skill |  |
| :--- | :--- | ---: | ---: |
| Rank | Industry | Change in <br> employment | demand |
| 1 | Prime Contracting | 118,400 | 3.2 |
| 2 | Trade Contracting | 112,000 | 3.1 |
| 3 | Food Services and Drinking Places | 75,800 | 2.8 |
| 4 | Ambulatory Health Care Services | 60,900 | 3.8 |
| 5 | Transportation | 56,200 | 3.1 |
| 6 | Nursing and Residential Care Facilities | 37,100 | 3.1 |
| 7 | Architectural, Engineering and Design Services | 36,900 | 3.3 |
| 8 | Hospitals | 34,800 | 3.3 |
| 9 | Mining and Oil and Gas Extraction | 34,400 | 3.0 |
|  | Insurance Carriers and Related Activities and Funds and Other | 33,000 | 3.2 |
| 10 | Financial Vehicles | 599,501 | 3.2 |
|  | Total projected growth in employment | $3.6 \%$ |  |

The following table identifies the ten industries that experienced the least rapid absolute growth in the period May, 2006 to September, 2008 in Canada.

| Rank | Industry | Average <br> Change in <br> literacy skill <br> demand |  |
| :--- | :--- | ---: | ---: |
| 75 | Wood Product Manufacturing | $-51,400$ | 2.9 |
| 74 | Retail Trade | $-43,200$ | 3.1 |
| 73 | Transportation Equipment Manufacturing | $-40,200$ | 3.2 |
| 72 | Plastics and Rubber Products Manufacturing | $-33,200$ | 2.9 |
| 71 | Business Services | $-32,300$ | 3.0 |
| 70 | Real Estate | $-28,200$ | 3.1 |
|  | Clothing Manufacturing and Leather and Allied Product |  |  |
| 69 | Manufacturing | $-23,400$ | 2.9 |
| 68 | Publishing Industries | $-18,700$ | 3.4 |
| 67 | Primary Metal Manufacturing | $-14,400$ | 3.1 |
| 66 | Broadcasting and Telecommunications | $-13,400$ | 3.2 |
|  | Total projected growth in employment | $-298,400$ | 3.0 |
|  | Total as a percent of 2006 employment | $-1.8 \%$ |  |

The 10 fastest growing industries had an average literacy skill intensity of 3.2 whereas the 10 slowest growing industries also had an average literacy skill intensity of 3.0. Finding a smaller difference than observed by occupation suggests that most of the skill intensification is associated with shifts in the occupational distribution of employment.

### 2.4 Summary and conclusion

The figures presented above convey several important facts including that:

- the aggregate national demand for literacy skill is relatively high and that the profile of skill demand varies by jurisdiction in four ways:

In the aggregate level of literacy skill demand, a fact that reflects underlying differences in the occupational distributions of employment.

As measured by the demand for literacy skill per worker. The Canada economy is among the most literacy skill intense, Newfoundland the least.

In the proportions of employment that are at Levels 1 and 2, and,
In the proportions of employment that are at Levels 4 and 5. British Columbia and Ontario have the highest proportions of Level 4 and 5 jobs among the jurisdictions and among the lowest proportions of Level 1 and 2 jobs of the jurisdictions.

In addition the chapter reveals that:
the demand for literacy skill varies significantly by occupation and industry

- projected changes in the distribution of employment by occupation are likely to increase demand for skill rapidly. Job gains are expected in occupations with high levels of literacy skill demand and job losses are forecast to be concentrated in occupations with low literacy skill demands.
- furthermore recent shifts in employment, observed between May 2006 and September 2008 in the Labour Force Survey, mirror the trend observed in the COPS projections for Canada. Employment changes by occupation have been positively "skill-biased" in the sense that job losses appear to have been concentrated in occupations that are characterized as demanding lower levels of prose literacy skills. Conversely job gains have been concentrated in occupations that are characterized as demanding higher levels of prose literacy skills. The increase in the literacy skill intensity of employment appears to be more rapid in some jurisdictions than others. New Brunswick appears to be the only anomaly where recent changes in the distribution of employment by occupation have served to decrease the literacy skill intensity of employment.
- the pattern of skill intensification by industry is less clear, a fact that suggests that much of the change is associated with shifts in the distribution of employment by occupation within industries rather than between them.

Having established a first order approximation of the likely level of literacy skill demand that existed in 2006 and the fact that the demand for literacy skill is likely to increase rapidly over the coming decade the analysis turns to exploring the supply of literacy skill that is available to Canadian employers and how the supply is expected to evolve over the coming decade.

## Chapter 3: The supply of literacy skill

This chapter provides a detailed profile of the supply of literacy skill in Canada and the jurisdictions by industry and occupation. The chapter also includes a brief summary of the social distribution of literacy skill by province and territory in Canada. This information provides readers with a sense of the share that different groups represent of the total current stock of skill.

It is important to keep in mind that the current stock, or supply, of skill available to the economy is the product of a complex set of social, economic and educational processes operating over the life course. Canada has one of the highest levels of average adult literacy skill among the world's most advanced nations (Statistics Canada and OECD, 2005). The high level of average literacy is, however, somewhat deceiving in that it masks significant variation in skill levels among provinces and territories and between individuals. It is important to reflect upon what might underlie these differences.

Obviously, the initial cycle of formal education generates the most literacy over time as successive cohorts of students leave the secondary system. The quality of early childhood education, and health, also have a marked impact on the supply of skill, as does post-secondary education and participation in various forms of adult learning. The level of literacy skill use on the job, and outside work also seems to influence the available supply of literacy skill. The net result is that some individuals gain literacy skill over the life course, some individuals maintain the level of skill they had when they left initial education and some individuals actually lose literacy skill through a lack of use. The effect of skill loss on the available supply of literacy skill is far from trivial. In fact, enough literacy skill was lost between 1994 and 2003 to offset the entire skill gain associated with higher high school graduation rates, higher levels of participation in post-secondary education and in adult learning, leaving the overall national average skill level unchanged (Willms and Murray, 2005).

Figure 3.1 provides a summary of the stock of adult literacy skill available to the economy in each province and territory. The supply profiles use data collected by the 2003 International Adult Literacy and Skills Survey (IALSS) and the 2006 Census 2B individual file. More specifically, the relationships between background characteristics and literacy skill observed in the IALSS data have been used to derive a literacy level for every adult on the 2006 Census of Population 2B data file. The methods employed to derive literacy supply estimates are described in Annex C.

Figure 3.1
The aggregate supply of prose literacy skill by jurisdiction, adults aged 16 and over, 2006


Source: 2006 Census of population.
The figure reveals that the jurisdictions differ enormously in the absolute amount of skill available, with Ontario residents possessing over 100 times more skill than Prince Edward Island. The available evidence indicates that these differences matter economically in that larger, more densely populated areas experience higher rates of economic growth than their smaller, less-densely populated peers (Coulombe and Tremblay, 2005).

Figure 3.2 displays the distribution of prose literacy skill in the employed labour force by proficiency level for each jurisdiction.

Figure 3.2
Estimates of the distribution of prose literacy skill by proficiency level, employed adults aged 16 and over, the provinces and territories, 2006


Source: 2006 Census of population.
The figure reveals several interesting facts, including that:

- The proportion of employed adults that possess Level 1 and 2 literacy skills ranges between $28 \%$ and $43 \%$ depending on the jurisdiction.
- The proportion of adults with Levels 4 and 5 prose literacy skills does not exceed $39 \%$ in any


## Jurisdiction

One of the ways in which employers may respond to any literacy skill shortage is to hire workers with the requisite skills from the occupationally experienced labour force i.e. workers that are not currently employed but who have worked in the past five years in the target occupation. Figure 3.3 displays the distribution of prose literacy skill in the experienced labour force by proficiency level for each of the jurisdictions.

Figure 3.3
Estimates of the distribution of prose literacy skill by proficiency level, adults aged 16 and over in the occupationally experienced labour force, the provinces and territories, 2006


Source: 2006 Census of population.
The figure reveals much the same patterns of skill distribution as observed for the employed population. The proportion of experienced workers with Levels 1 and 2 literacy skills ranges from $30 \%$ to $50 \%$, a fact that implies that these workers would have difficulty meeting the literacy demands of the jobs being created in the Canadian economy.

One measure of economic efficiency is the rate at which the economy utilizes the supply of occupationally-experienced labour. Figure 3.4 compares the proportions of the experienced labour force who are employed by jurisdiction.

Figure 3.4
The proportion of the experienced population who are employed, adults aged 16 and over, the provinces and territories, 2006


Source: 2006 Census of population.
The figure reveals that utilization rates of the occupationally experienced population vary significantly by jurisdiction. An $87 \%$ national utilization ratio suggests that employers could draw occupationally experienced workers into the labour market as a means to meet rising demand for literacy skill.

The data reveal a relationship between utilization rates and literacy skill level. Specifically, national utilization rates rise with skill level from a low of $85 \%$ for Level 1 to $90 \%$ for workers with Level 5 skills. Thus, occupationally experienced workers with lower skills have a much higher probability of being unemployed but even Level 1 workers with occupational experience have a very high probability of being employed. The relative probabilities of employment by literacy by level vary considerably by jurisdiction however, variation that appears to reflect differences among jurisdictions in the prevailing aggregate level of skill demand.

Level 3 is a widely accepted benchmark of the skill level needed to compete in the emerging global knowledge economy and to take full advantage of post-secondary education (CCL, 2007; Statistics Canada and OECD, 2005). Moreover, these differences have been shown to matter economically. The proportion of low skilled adults has been shown to reduce the rates of GDP and labour productivity growth over the long term (Coulombe and Tremblay, 2006).

Figure 3.5 plots the average prose literacy scores observed in each jurisdiction by the proportion of adults with skills below Level 3.

Figure 3.5
Average prose literacy scores by proportion of adults below prose literacy Level 3, adults aged 16 and over, the provinces and territories, 2006


Source: 2006 Census of population.
Figure 3.5 confirms that jurisdictions also differ markedly in the distribution of prose literacy skill on these two dimensions.

At 294 the Yukon Territory displays the highest average prose literacy scores followed closely by the NWT (291), Alberta and British Columbia (283) and Saskatchewan (282). Nunavut displays the lowest average prose literacy score (273). As a group Canada's Atlantic provinces exhibit lower scores than their Western and northern peers.

At $40 \%$ the Yukon Territory exhibits the lowest proportion of adults with prose literacy skills below Level 3. Alberta, Saskatchewan and British Columbia have higher proportions of below level 3 adults than the Yukon but significantly lower proportions than the remaining jurisdictions.

The fact that only two jurisdictions, the Northwest Territories and the Yukon, have average literacy skill levels above the implied average complex demand level of 287 raises the possibility of aggregate literacy skill shortages.

Figures 3.6 and 3.7 extend the analysis of the supply of prose literacy in Canada to the industry level. Industries are classified using the 1997 version of the North American Industrial Classification System (NAICS) (see text box)

## The North American Industrial Classification System (NAICS)

The North American Industry Classification System (NAICS) is an industry classification system developed by the statistical agencies of Canada, Mexico and the United States. Created against the background of the North American Free Trade Agreement, it is designed to provide common definitions of the industrial structure of the three countries and a common statistical framework to facilitate the analysis of the three economies. NAICS is based on supply-side or production-oriented principles, to ensure that industrial data, classified to NAICS, are suitable for the analysis of production-related issues such as industrial performance.

NAICS is a comprehensive system encompassing all economic activities. It has a hierarchical structure. At the highest level, it divides the economy into 20 sectors. At lower levels, it further distinguishes the different economic activities in which businesses are engaged.

The associated table provides an estimate of the total stock of skill that is available by industry computed by multiplying the total number of adults that were employed at some point in the Census reference year by prose literacy score. This is referred to as the utilized stock of skill.

Figure 3.6 shows that the industries that employ the largest stocks of literacy skill.

Figure 3.6 Aggregate literacy skill supply, selected industries, Canada, 2006


Source: Census of Population, 2006 and IALSS, 2003.

15 industries that can draw on the largest supply of literacy in Canada include:

| Industry | Employment | Aggregate literacy <br> supply |
| :--- | ---: | ---: |
| Retail Trade | $1,795,850$ | $501,042,150$ |
| Food Services and Drinking Places | 824,650 | $225,129,450$ |
| Primary and Secondary Education | 704,650 | $215,622,900$ |
| Transportation | 753,750 | $207,281,250$ |
| Wholesale Trade | 709,550 | $200,093,100$ |
| Hospitals | 553,250 | $161,549,000$ |
| Trade Contracting | 538,250 | $149,633,500$ |
| Ambulatory Health Care Services | 467,000 | $136,831,000$ |
| Prime Contracting | 450,950 | $125,815,050$ |
| Federal Government Public Administration (including Defence Services) | 383,850 | $115,155,000$ |
| Social Assistance | 339,950 | $99,945,300$ |
| Crop Production | 376,250 | $98,953,750$ |
| Monetary Authorities - Central Bank \& Credit Intermediation and Related |  |  |
| Activities | 328,600 | $96,279,800$ |
| Local, Municipal \& Regional Public Administration and Aboriginal, Inter \& | 303,650 | $88,665,800$ |
| Other Extra-Territorial Public Admin | 304,600 | $85,897,200$ |

Figure 3.7 presents those industries that have $50 \%$ or more of current employment below prose literacy Levels 1 and 2.

Figure 3.7
The proportion of current employment with skills below prose literacy Level 3, selected industries, Canada, 2006Error! Bookmark not defined.


The associated table reveals that sixteen industries operate with $50 \%$ or more of workers with skills below Level 3:
Clothing Manufacturing \& Leather \& Allied Product Manufacturing ..... 66\%
Fishing, Hunting and Trapping ..... 59\%
Textile Mills \& Textile Product Mills ..... 57\%
Private Households ..... 56\%
Furniture and Related Product Manufacturing ..... 56\%
Plastics and Rubber Products Manufacturing ..... 55\%
Food Manufacturing ..... 55\%
Crop Production ..... 54\%
Building Services ..... 53\%
Wood Product Manufacturing ..... 52\%
Transportation Equipment Manufacturing ..... 51\%
Fabricated Metal Product Manufacturing ..... 51\%
Electrical Equipment, Appliance and Component Manufacturing ..... 50\%
Miscellaneous Manufacturing ..... 50\%
Printing and Related Support Activities ..... 50\%
Non-Metallic Mineral Product Manufacturing ..... 50\%

Collectively the three figures provide a portrait of the literacy skill distribution by industry. Among other things, the figures confirm that:

- Industries vary considerably in the supply of literacy skill being employed.
- Industries differ greatly in the proportions of low and high skilled workers they employ, and,
- These differences will almost certainly influence the level of labour productivity achieved and the rate at which firms can adopt more productive work organizations and technologies of production.

The analysis now shifts to a parallel exploration of the distribution of the supply of prose literacy skill by occupation. Occupations are classified using Statistics Canada's version of the 1990 National Occupational Classification (NOC), the 1990 Standard Occupational Classification (SOC) (see text box).

## Canada's National Occupational Classification

The National Occupational Classification (NOC) is a system for describing the occupations of Canadians. It gives statisticians, labour market analysts, career counsellors, employers and individual job seekers a standardized way of describing and understanding the nature of work.. The NOC was implemented in 1992 as a replacement for the Canadian Classification and Dictionary of Occupations (CCDO). The NOC has been updated for Census 2006 in collaboration with Statistics Canada.

In a nutshell, the NOC is a tool that is used to classify occupations according to their Skill Level and Skill Type. A four-digit code, called the "NOC code", identifies the occupation. Each digit of this code reflects an important trait of the occupation it represents.

## Skill Type

Skill Type is based on the type of work performed, but it also reflects the field of training or experience that is normally required for entry into the occupation. This includes the educational area of study required, as well as the industry of employment in cases where experience within an internal job ladder is required for entry. These categories are intended to indicate easily understood segments of the world of work.

The 10 Skill Types that represent the first digit of a NOC code.

| NOC skill types |  |
| :--- | :--- |
| Skill Type | 0ccupation |
| 0 | Management occupations |
| 1 | Business, finance and administration occupations |
| 2 | Natural and applied sciences and related occupations |
| 3 | Health occupations |
| 4 | 0ccupations in social science, education, govemment service and religion |
| 5 | 0ccupations in art, culture, recreation and sport |
| 6 | Sales and service occupations |
| 7 | Trades, transport and equipment operators and related occupations |
| 8 | 0ccupations unique to primary industry |
| 9 | 0ccupations unique to processing, manufacturing and utilities |

## Skill level

In the context of the NOC, Skill Level corresponds to the type and/or amount of training or education typically required to work in an occupation. The NOC consists of four Skill Levels identified A through D and each is assigned a numerical value ranging from 1 to 6 . To illustrate this concept, have a look at the following chart to see the relationship between the alphabetical value of each Skill Level and its accompanying numerical value.

Skill Level is primarily based on the nature of education and training required to work in an occupation. This criterion also reflects the experience required for entry and the complexity of the responsibilities involved in the work, compared with other occupations. In most cases, progression to Skill Level A, from B, is not usually possible without completion of additional formal education, whereas progression from Skill Level D to Skill Level C is often achievable through on-the-job training and experience.

The 4 Skill Levels (both alphabetic characters and numerical values) used in the NOC.

NOC skill levels

| Skill level (alpha) | Skill level (digit) | Nature of education / training |
| :---: | :---: | :---: |
| A. Occupations usually require university education. | 1 | University degree at the bachelor's, master's or doctorate level. |
| B. Occupations usually require college or vocational education or apprenticeship training. | 2 or 3 | Two to three years of post-secondary education at a community college, institute of technology or CEGEP. or <br> Two to five years of apprenticeship training. or <br> Three to four years of secondary school and more than two years of on-the-job training, specialized training courses or specific work experience. Occupations with supervisory responsibilities and occupations with significant health and safety responsibilities, such as firefighters, police officers and registered nursing assistants are all assigned the Skill Level B. |
| C. Occupations usually require eecondary school and / or occupation-specific training. | 4 or 5 | One to four years of secondary school education. or <br> Up to two years of on-the-job training, specialized training courses or specific work experience. |
| D. On-the-job training is usually provided for occupations. | 6 | Short work demonstration or on-the-job training. or <br> No formal educational requirements. |

Each Skill Level is intended to reflect commonly accepted paths to employment in an occupation. Where there are several paths to employment, the Skill Level most commonly identified by employers is used, considering the context of the occupation and the trends in hiring requirements.

A major group is simply the first two digits of an NOC code. It is a roll-up, or, an aggregation of minor groups. There are 26 major groups in the NOC

At the three-digit level, the major groups are further divided into 140 minor groups.
At the four-digit level, the system is expanded into 520 occupational groups identified as unit groups. Unit groups represent further specificity within an occupational domain.

Figures 3.8 through 3.9 provide estimates of the total stock of skill that is available to each occupation computed by multiplying the total number of adults that were employed as of the Census reference period in May 2006 by prose literacy score. This is referred to as the current stock of prose literacy skill.

Figure 3.8 shows that the Canada occupations that employ the largest stock of skill.
Figure 3.9 presents the occupations that have the highest proportions of current employment below prose literacy Level 3.

Figure 3.8 The aggregate supply of literacy skill, selected occupations, Canada, 2006


Source: IALSS, 2003 and Census of Population, 2006.


The figure identifies those occupations that have the highest proportions of current employment with skills below prose literacy level 3.

Figure 3.10 displays the industries in Canada that have above average proportions of Levels 3, 4 and 5 prose literacy skill at peak demand.


Collectively the three figures provide a portrait of the literacy skill distribution by occupation. Among other things, the figures demonstrate that:

- Occupations vary considerably in the stock of skill being employed.
- Occupations differ markedly in the size of the "experienced" skill supply that they might draw upon; and,
- Occupations differ greatly in the proportions of low and high skilled workers that they employ.

Having established these facts the analysis turns to an exploration of how the supply of literacy skill is expected to evolve over the coming decade, the basic question of interest being whether expected increases in literacy supply are likely be able to satisfy the rising demand documented in Chapter 2.

### 3.1 Projections of prose literacy skill supply

Since the Second World War the Canadian economy has relied largely upon a combination of immigration and increases in the quantity and quality of skill flowing out of the secondary and postsecondary education systems to meet steadily rising demand for literacy skill. During the same period Canada was relatively less dependent on participation in various forms of adult learning to generate higher levels of literacy skill than many of our trading partners. This strategy made sense given the relatively large size of the cohorts leaving the education system. It would seem that current public and corporate policy assumes that these policies will continue to deliver the skills required to meet rising demand. The following section of the report tests this assumption empirically using a set of literacy projections of literacy skill by level for the period 2001 through 2031.

The case for investing in adult literacy, the size of the investment that would be required to achieve the desired reductions in adults judged to be at risk, and the urgency with which investment is required, all depend critically upon assumptions about how the size of literacy skill shortages are likely to evolve over the medium term.

Current estimates suggest that fully $48 \%$ of the adult Canadian population aged 16 and over lack the literacy skill to compete fully and fairly in the emerging global economy.

Many public policy makers have assumed that the proportion of adults judged to be at risk will fall steadily over the coming decades in response to increases in the average quantity and quality of education over the life course. On the face of it this would seem to be a reasonable assumption. Average years of schooling have been rising steadily over the past decade. Rates of participation in post-secondary education and adult education and training have been rising as well. There are also indications that improvements in the quality of education have precipitated a steady increase in average literacy levels of students leaving the secondary system. These are all trends that are expected to continue over the coming decades.

The approach employed in the research combines the relationships between literacy level and individual characteristics observed in Statistics Canada's 2003 Adult Literacy and Life Skills Survey (ALL) with a set of detailed population projections produced by Statistics Canada that provide the empirical base that underpins most government planning.

The tangible result is a set of estimates of the number of adults at each of the five literacy levels identified in the IALSS assessment. Separate estimates have been derived for Canada, and
for key geographies within the province and for population sub-groups, annually for the period 2003 through 2031. These data allow for an analysis of how the distribution of literacy is likely to evolve and what the projected changes imply for policy.

The most striking result flowing from the analysis calls into question the assumption that the proportion of adults with literacy skills below Level 3 will fall over the coming decades. Provided that the relationships observed in the IALSS study are reasonably stable over the projection period, and literacy remains something that is economically and socially relevant, then literacy should assume a position high on the list of public policy priorities.

Canada earns its living through trade, a fact that implies that we will be among the first to feel any shifts in the terms of trade in the global economy. Prudence alone suggests a need to understand the economic and social forces that are transforming the global economy and to reflect upon whether the Canadian economy is prepared to meet the challenges implied therein.

Understanding the evolution of skill profiles is a matter of understanding the flows of skill that are expected to transform the available stock of skill over time.

The rest is simple arithmetic - multiply the number of people in each of the expected flows by their relative skill level, and then adding the resultant values up year over year, provides an estimate of the stock of literacy skill for future periods.

An analogy is useful here. Think of a bathtub partly full of water at a given temperature. The volume of water and its temperature represents the stock of literacy skills available in the current period for use by the labour market and the broader society.

Now think of the tap being on. The flow of water into the tub serves to raise the water level, just as the flow of young people leaving the secondary and post-secondary system increases the available stock of literacy skill available to the labour market. Obviously the rate at which the tub will fill up depends upon the how open the tap is on. At a trickle it will take a long time to fill, wide open it will fill rapidly. The same principle applies to how quickly the water in the tub will heat up or cool off. No matter what the rate incoming water that is cooler than that which is in the tub will tend to cool the entire tubful. Similarly, water that is warmer than that which is in the tub will tend to increase the average temperature. In both cases the rate at which the temperature increases or decreases will be defined by the product of the flow rate and the difference between the current temperature of the water in the tub and the incoming flow from the tap.

Changes in the stock of literacy skill are driven by the same basic principles. The number of students leaving the education system multiplied by how much their average skill level is above or below the average skill level of all adults will provide an estimate of how quickly the stock of literacy skills is likely to grow over time as successive cohorts of students enter the labour market.

Now think about the tub being so full that water is draining out through the overflow. Again the rate at which the tub drains, and the average temperature of the water leaving the tub, will determine the remaining volume of water and whether it becomes cooler or hotter over time. The dynamics of skill stocks are essentially the same. Older workers leave the labour force through retirement and eventually the mortal coil through death, events that change the stock of skill over time. The rate at which they will change the overall stock of literacy skill will depend upon how many of them there are and what their average skill level is relative to the overall average.

At this point the metaphor begins to break down. Most bathtubs only have one tap and one drain. In contrast, the stock of literacy skill is changed by multiple flows, each with its own "volume" and "average temperature". The principles, however, remain the same - the rate of change in the stock of skills will depend on both the size of the flows and their average skill levels.

For example, the stock of literacy skill has grown over time due to large numbers of baby-boomers leaving high school with higher skills than previous cohorts. Current cohorts of students are much smaller due to unprecedented declines in fertility, a fact that limits the impact that they can have on the overall stock of skill.

Similarly, the stock of literacy skill is added to by varying amounts through participation in various sorts of post-secondary education. Rates of participation are rising rapidly but the relatively small size of the cohorts will limit their contribution to the stock of skill.

Participation in adult education and training will add to the stock of literacy skill.
Rates of participation in adult education and training have been rising steadily over the past decades so it might be expected that they will contribute to increasing the stock of skill.

Immigration will change the stock of skill over time as additional cohorts of immigrants arrive but will only add to the stock of skill if their average skills are better at arrival than the average skill level or if they improve their literacy skills faster than previous cohorts.

Generally retirement and death will serve to improve the average skill level of the population because, as a group they have much lower levels of education, and literacy skill, than the average.

Similarly, out-migration is likely to reduce the stock of skill over time as high skilled adults seek economic opportunity in other countries and retirees seek warmer climes.

Finally, to the surprise of some, skill loss in adulthood appears to have had a marked impact on the available stock of literacy skills in the current period. A large percentage of all adults lost skills they once had between 1994 and 2003, a loss that appears to be the result of inadequate levels of aggregate economic and social demand for skill use. Although each adult lost only a small proportion of their skill the large number of adults touched implies a significant negative flow.

The following figure attempts to capture the key features of the system that will define the quality of the literacy skill stock over the coming decades.

Figure 3.12
Stock and flow: Understanding what will change Canada's literacy skill profile over the coming decades


The following figures are included to provide readers with some sense of the relative quality of the skill flows that will precipitate change in the stock of Canada's stock of skill.

## The skill quality of Canada's 15 year olds

The following chart, based upon data from the 2000 cycle of the OECD Programme for International Student Assessment (PISA), reveals that Canada's 15 year olds have among the highest average levels of reading literacy in the developed world, something that augurs well for their ability to compete in the global economy. Nevertheless there is considerable variation in average skill level among jurisdictions with Canada's Atlantic provinces scoring well below their peers. It is also worth noting, that the size of current youth cohorts is relatively small by recent standards so their short-term impact on the overall supply of literacy skill will be small.

Figure 3.13
Average reading literacy scores of in-school youth aged 15 in 2000, for selected countries and provinces


Source: PISA 2000

## Skill gain through adult education and training

Figure 3.14 displays the annual rates of participation in adult education and training by the intensity of training, measured in average hours, for provinces.

Canada does not compare favourably by this standard - participation rates are below those attained by other countries and the intensity of training is lower than than observed for many of Canada's trading partners. It is reasonable to assume, therefore, that the flow of skill being added to the supply from this source will be modest.

Provinces vary significantly in their approaches to adult education and training. Some jurisdictions, such Newfoundland, offer more intense training to lower proportions of workers whereas as Manitoba
offers fewer hours per participant to much higher proportions of workers. These differences likely have an impact on the literacy skill gained through participation.

Figure 3.14
Annual participation rates in adult education and training by the intensity of training measured in average hours, for adults aged 15 to 65, by province, 2003


## Source: Adult Education and Training Survey, 2003

## Skill loss

Comparison of data from the 1994 International Adult Literacy Survey (IALS) and the 2003 Adult Literacy and Life Skills Survey (ALL) confirmed the startling fact that a significant number of adult Canadians lost an appreciable amount of their literacy over the intervening 9 years, enough to eliminate the positive impact of higher levels of educational attainment on the average literacy score. This is a troublesome finding in two respects. To begin with, the skill that was lost cost taxpayers a considerable amount of money to confer in the first place. Second, the loss of skill implies a loss of earnings potential to the individuals involved and a reduction in overall economic performance. The existence of skill loss suggests that current levels of economic and social demand for skill are insufficient.

Figure 3.15 compares average skill levels of adults over the age range for the two periods for Canada to those of Ontario and British Columbia. The figure suggests that at the national level adults who were 25 or older in 1994 lost an average of 15 points between 1994 and 2003. Over time losses of this magnitude will serve to reduce the available supply of skill. The chart for Ontario, Canada's largest
labour market, reveals a similar pattern of skill loss. In sharp contrast the chart for British Columbia reveals a dramatically different pattern - rather than skill loss over most of the age range during the decade 1994 - 2003 British Columbia residents appear to have gained a small amount of skill. The apparent skill gain is most pronounced in younger adults. These findings suggests that the demand for literacy skill is only at the level needed to maintain current stocks in British Columbia, a finding that differs from other jurisdictions where the low levels of skill use demanded by some industries appears to reduce incentives to read on the job. This fact argues for government policies to increase the level of literacy skill demand. In the absence of such policies it is likely that any new supply created through adult education and training will evaporate as quickly as it is created.

Figure 3.15
Net document literacy skill loss of adults by age, 1994 to 2003, Canada, Ontario and British Columbia


The foregoing figures suggest that Canada's supply of skill is unlikely to grow rapidly over the coming decades. International migration may help meet rising skill demand but dependence on these flows brings it's own problems and costs.

In order to get a better handle on the likely supply of literacy skill that will be available to the Canadian economy we employ a set of skill projections that were derived by the authors on behalf of the Canadian Council on Learning (CCL) and published in Reading the Future: Planning for Canada's Future Literacy Needs (CCL, 2008) (see below). Readers are referred to this publication for a more detailed description of the methods that were used to derive the projections and their fitness for use in the current context.

## CCL's projections of prose literacy skill by proficiency level

The estimates of future literacy supply presented below were produced by DataAngel Policy Research Incorporated on behalf of the Canadian Council on Learning (CCL).

The tangible result of this work is a set of estimates of the number of adults aged 16 and over at each of the literacy levels identified in the IALSS assessment. Separate estimates were derived for the province, for key geographies within the province and for population sub-groups, annually for the period 2003 through 2031. These data allow for an analysis of how the distribution of literacy is likely to evolve and what the projected changes imply for policy.

The most striking result flowing from the analysis is that the assumption that the proportion of adults with literacy skills below Level 3 will remain unchanged over the coming decades. Provided that the relationships observed in the ALL study are reasonably stable over the projection period, Canada's employers will face a critical literacy skill shortage at a time when such skill will be critical to achieving the high rates of productivity growth needed to keep employment levels high and Canadian firms competitive in global markets.

## Projecting Canada's literacy profiles: the findings

The following section presents a summary of what the projections reveal at the jurisdictional level. There is nothing remarkable about the analysis, depending as it does upon an exploration of the projected numbers of people at each of skill level and changes in the expected proportions of the population that these numbers imply. Sophisticated statistical techniques would only serve to obscure the obvious - that the peril of low literacy will continue to affect large numbers of Canadian adults, a fact that argues for urgent policy attention.

Figure 3.16 presents the overall results of the projections for Canada for the period 2001 through 2016 in terms of absolute numbers of adults at each proficiency level and the proportions of adults at each proficiency level.

Restricting the analysis to the period 2001 through 2016 increases the likelihood that the fundamental assumption that underlies the projections - that relationships between literacy level and key demographic variables will remain unchanged over the period - will apply.

Figure 3.16
Projected number and proportion of adults aged 16 and over by prose literacy proficiency level, Canada, 2001-2016


The figure reveals a disconcerting fact - the absolute numbers of adults with Level 1 and 2 prose literacy skills rises over the period. By 2016 the projections suggest that there will be 996,950 additional adults with skills below prose literacy level 3 , the average level of literacy skill demanded by the Canadian economy.

The figure reveals a second disconcerting fact, that the proportion of adults whose skill level is judged to place them at risk remains virtually unchanged out to 2016. This spells trouble for the Canadian
economy given the degree to which Canadian employers have relied on attracting workers from other jurisdictions to meet rising demand. The fact that the supply of literate workers is expected to remain stable suggests a need to look elsewhere for skill. Immigration, inter-provincial migration and adult upgrading are the three obvious options open to jurisdictions.

Figures 3.16 A - M explore how the distributions of adult literacy skills by proficiency level are likely to evolve over the medium term in each jurisdiction. The goal of this analysis is to determine whether current levels of investment in education and training are likely to generate the additional skill required to meet the rising demand identified in Chapter 2.

Jurisdictions differ markedly in the their projected population growth rates, in the numbers and characteristics of inter-provincial migrants and immigrants that they attract and in the literacy intensity of employment. These differences have a significant influence on the projected growth rates of low skilled adults in the population by province.

Figures 3.16 A -M
Projected numbers and proportions of adults aged 16 and over by prose literacy proficiency level, 5 year intervals 2001 - 2016, by jurisdiction

Newfoundland



In Newfoundland the absolute numbers of adults with skills below Level 3 is projected to decline from 186, 755 to 179,175 from 2006 to 2016, or $4.1 \%$. The Newfoundland population is forecast to drop by $3.2 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

## Prince Edward Island




In PEI the absolute numbers of adults with skills below Level 3 is projected to increase from 48.462 to 49,780 from 2006 to 2016, or $2.7 \%$. The Island population is forecast to grow by $6.8 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by 2\%.

Nova Scotia



In Nova Scotia the absolute numbers of adults with skills below Level 3 is projected to increase from 48.462 to 49,780 from 2006 to 2016 , or $2.7 \%$. The Nova Scotian population is forecast to grow by 6.8.\% over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $2 \%$.

New Brunswick



In New Brunswick the absolute numbers of adults with skills below Level 3 is projected to decrease from 295, 366 to 295,038 to 49,780 from 2006 to 2016, or 328 adults or $.1 \%$. The New Brunswick population is forecast to grow by $2.5 . \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

## Quebec




In Quebec the absolute numbers of adults with skills below Level 3 is projected to increase 95,086 from $3,360,840$ to 3455926 from 2006 to 2016 , or $2.8 \%$. The Quebec population is forecast to grow by 5.7.\% over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by 1\%.

## Ontario




In Ontario the absolute numbers of adults with skills below Level 3 is projected to increase 599,043 from $4,703,029$ to $5,302,072$ from 2006 to 2016 , or $12.7 \%$. The Ontario population is forecast to grow by $16.3 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

## Manitoba




In Manitoba the absolute numbers of adults with skills below Level 3 is projected to decrease 2489 from 421,302 to 418,812 from 2006 to 2016, or $-.6 \%$. The Manitoba population is forecast to grow by $4.3 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $2 \%$.

## Saskatchewan




In Saskatchewan the absolute numbers of adults with skills below Level 3 is projected to decrease 17,124 from 346,178 to 329,055 from 2006 to 2016, or almost $5 \%$. The Saskatchewan population is forecast to shrink by $1.4 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $2 \%$.

## Alberta




In Alberta the absolute numbers of adults with skills below Level 3 is projected to increase from $1,094,669$ to $1,232,588$ from 2006 to 2016, or $12.6 \%$. The Alberta population is forecast to grow by $16.3 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

## British Columbia




In BC the absolute numbers of adults with skills below Level 3 is projected to increase 186, 181 from $1,604,379$ to $1,790,560$ from 2006 to 2016 , or $11.6 \%$. The BC population is forecast to grow by $12.9 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $1 \%$.

## Yukon




In Yukon the absolute numbers of adults with skills below Level 3 is projected to decrease 327 from 8,662 to 8,335 from 2006 to 2016, or $3.8 \%$. The Yukon population is forecast to shrink by $7.7 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to grow by $2 \%$.

Northwest Territories



In NWT the absolute numbers of adults with skills below Level 3 is projected to increase 658 from 12,140 to 12,799 from 2006 to 2016, or $5.4 \%$. The NWT population is forecast to grow by $6.0 \%$ over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to shrink by $3 \%$.

## Nunavut




In Nunavut the absolute numbers of adults with skills below Level 3 is projected to increase 1571 from 9,239 to 10,810 from 2006 to 2016, or $17 \%$. The adults population in Nunavut is forecast to grow by 22.8.\% over the same period. Over the same period the proportion of adults with skills below level 3 is forecast to grow by $1 \%$.

The analyses reveal that no jurisdiction can rely upon current levels of investment in education and training to meet the rising demand for literacy skill over the medium term. This suggests that employers and jurisdictions must find additional ways to increase the stock of literacy skill.

These findings reveal that no jurisdiction can rely upon current levels of investment in education and training to meet the rising demand for literacy skill over the medium term. Thus, there is little doubt that employers will have greater difficulty in finding workers with the literacy skills they need. Public policy makers must find ways to increase the supply of literacy skill if the economic consequences of literacy skill shortages are to be avoided.

The following table, drawn from the Canadian Council for Learning's Reading the Future publication, suggests that the distribution of literacy skill by proficiency level remains relatively stable out to 2031.

If one can assume that the rising global supply of literacy skills is going to place serious cost pressure on Canadian workers and firms, then any aggregate skill shortages will reduce the ability of Canadian companies to realize productivity growth through technical and organization upgrading - the only adjustment mechanisms that might protect employment, wage and benefit levels. This suggests a need for policy and programs designed to raise the overall skill level while eliminating any skill shortages.

Literacy projections summary: changes in population, proportion and total numbers of adults in Canada with low literacy skills (below level 3), 2001-2031

|  |  | Predicted percentage <br> increase (decrease) <br> in proportion of <br> adults with prose | Predicted percentage <br> increase (decrease) <br> in total number of <br> adults with prose |
| :--- | ---: | ---: | ---: |
|  | Predicted percent <br> population growth <br> literacy skills below <br> level 3, 2001-2031 |  |  |
| Group |  | literacy skills below <br> level 3, 2001-2031 | $(3031$ |

The figures and the summary table reveal several interesting facts, including that:

- The jurisdictions differ markedly in their projected population growth out to 2031.
- Three jurisdictions - Newfoundland (11\%), Saskatchewan (5\%) and the Yukon (17) - are projected to face declining populations.
- The population is forecast to grow in the balance of the jurisdictions but the growth rate varies significantly from jurisdiction to jurisdiction.
- Nunavut (70\%), Ontario (50\%), Alberta (48\%) and BC (39\%) are projected to grow more rapidly than the national average (33\%).
- At the Canada level, the predicted proportion of adults with Level 1 and 2 skills is projected to fall by $3 \%$.
- Most jurisdictions are forecast to realize declines in the proportion of adults with skills below Level 3 but the decline varies significantly by jurisdiction. At 6\% Nunavut is expected to see the largest decline in the proportion of low skilled adults. Manitoba is also predicted to experience a large decline in the proportion of low skilled adults - 5\% fewer by 2031.
- Two jurisdictions - Yukon (4\%) and the NWT (1\%) are expected to see increases in the
proportions of low skilled adults.
- The absolute numbers of adults with low literacy skill is expected to growth at the Canada level by an estimated $25 \%$.
- The growth in the absolute number of low skilled adults varies significantly from jurisdiction to jurisdiction.
- Four jurisdictions - Newfoundland (12\%), New Brunswick (2\%), Saskatchewan (11\%) and the Yukon (11\%) are all projected to see reductions in the absolute numbers of low skilled adults.
- The balance of the jurisdictions will see the number of low skilled adults rise out to 2031, in some cases significantly more than the national average. Ontario (42\%) Alberta (41\%), BC (38\%) and Nunavut (50\%) will all see dramatic increases in the numbers of adults with skills below Level 3.

These findings are worrisome. If, as suggested by the COPS projections presented in Chapter 2, the Canadian economy will require higher levels of literacy skill, the traditional sources of supply will not be able to deliver them.

Thus, Canada is faced with the prospect of investing in adult literacy programs for Canadian born adults, attracting workers with the requisite literacy skills from other countries or attracting immigrants with lower literacy skills than needed and offering them enough language and literacy training to raise them to the needed levels.

## Chapter 4: Literacy skill utilization, shortages and surpluses

This chapter presents an analysis of literacy skill utilization, shortages and surpluses in Canada by industry and occupation as well as the social distribution of literacy skill shortage.

The aggregate literacy skill surpluses and shortages are derived by comparing the available supply of skill provided by the 2006 Census of Population, to the literacy skill demand by occupation captured in HRSDC's Essential Skill Profiles. This comparison allows for each worker to be classified as having above the required skill literacy skill level, having skill at the required skill level or below the required skill level.

The analysis was undertaken by detailed occupation and, through aggregation, for industries and industry sectors. Thus, the results reflect the distribution of employment as observed in the 2006 Census of Population. Similarly, the analysis of the social dimensions of skill shortages reflect the demographic composition of employment as observed in the 2006 Census of Population.

## Skill shortages and surpluses by industry and occupation

Micro-economic theory and evidence provides some context for interpreting these results.
In theory, literacy skill surpluses should provide workers, and the industries for which they work, with a competitive advantage. Specifically, having large proportions of workers with skills above the level thought to be needed to support satisfactory job performance should allow these industries to adopt more knowledge- and information-intense technologies of production and work organization at more rapid rates. There is some evidence that suggests these adjustments will play an important role in driving the productivity growth upon which the competitiveness of the Canadian economy will depend. Research by Boothby (Boothby, 2000) suggests that higher levels of literacy skill than notionally required by the job attract wage premia, a fact that suggests that they have a direct effect on productivity.

Even firms that currently find themselves with adequate skill levels will have difficulty in adopting more knowledge and information-intense technologies of production and work organization. The impact that this has on firm performance will depend upon the degree to which these firms are exposed to competition. The processes that are transforming global markets for goods and services allow lower wage economies to compete on price and quality. Investment in education has provided these economies with the skills to apply the most advanced technologies of production and the most efficient work organizations. The globalization of capital markets and research and development allows these same economies to access capital and technology at the same prices as Canadian firms. The net result is that Canadian firms will come under increasing pressure to increase their productivity and firms that are unable to adjust will be forced to compete in other ways.

Some firms will try to maintain market share by reducing prices, something that itself depends on finding ways to reduce costs. This strategy will maintain employment levels but would place downward pressure on wages and benefits that represent roughly $70 \%$ of total input costs in the Canadian economy.

Other firms will try to maintain market share by out-sourcing production to lower cost countries. This alternative would allow firms to remain competitive on global markets but would lead to
large reductions in employment. Viewed from a public policy perspective, the question would then become "Do the workers who will lose their jobs have the skills to get stable, well paying replacement jobs?" The answer to this question is "definitely not".

In contrast, theory suggests that literacy shortages impose serious burden on both individuals and firms. Individuals face higher probabilities of workplace illness and accident and unemployment and lower wages and benefits. Firms facing a literacy skill shortage will be less productive and will experience higher levels of workplace illness and accident, production errors and material wastage.

These same firms will also have difficulty adopting the more knowledge- and information-intense technologies of production and work organization required to remain competitive, in large part because their skill level will reduce the efficiency of the associated learning process.

The costs of releasing workers with inadequate skills, and of recruiting suitably qualified replacement workers, will be high and difficult given the pending labour shortage and relatively low literacy skill levels of the fastest growing sources of labour supply. Firms will increasingly be required to consider training both existing workers and new hires to bring their literacy skills up to required levels.

The adjustment processes that firms chose matter to public policy:

- Firms that adjust by cutting prices will have a negative impact on individual standards of living, and on the tax revenues that support the social safety net.
- Firms that adjust by outsourcing will throw large numbers of workers out of work, greatly increasing demands on the Employment Insurance and Social Assistance systems.
- Firms that adjust by adopting more productive technologies of production and work organization will have a mixed impact.
- Firms in literacy "surplus" will be able to make the adjustment easily and will require little, if any government assistance.
- Firms currently in literacy balance will be required to increase their skill levels, either through training or selective replacement of the least skilled workers, and,
- Firms currently facing a literacy shortage will also be required to increase their literacy skill levels through training or selective replacement.

In both the latter cases government can assist the efficiency of the adjustment process by proving reliable tools for identifying learning needs, by improving the efficiency and effectiveness of instruction, or by improving the efficiency of the market for literacy by improving the match between learning needs and products and services on offer and by certifying skill levels.

In some cases it may be that the high costs of adjustment, the negative consequences of adjustment, and the potential benefits to the broader society argue for public finance of remedial instruction.

Little doubt remains that literacy is an economically valuable commodity. The case for public investment in literacy is, however, less clear. Literacy skill is expensive to create and has economic value associated with the impact that it has on labour productivity and society that go beyond the individual. Such group benefits, referred to as externalities in the economics literature complicate questions of who should bear the cost for remedial investment in adulthood. Whatever the optimal mix
of public and private investment literacy skill utilization rates can be thought of as measures of economic efficiency, with higher rates leading to higher output per worker and per capita. Thus it is reasonable that public policy attempt to optimize the use of the available literacy supply .

These analyses fit into a broader framework. Labour economists have advanced several competing theories in their efforts to reconcile the available empirical evidence related to literacy skills with the initial underlying theory. For example, the theory of labour-segmented markets, which was popularised by Doeringer and Piore (1971), has traditionally differed from human capital theory in terms of its focus. It has tended to emphasise the characteristics of jobs and job markets, rather than the characteristics of individuals (Duncan and Hoffman, 1979). The labour-segmented markets theory suggests that different labour markets operate under different circumstances such as regulations, technology, demand and supply, which leads to varying pay and benefits. Many proponents of the theory have suggested that worker productivity and pay are determined more by the job and its technology than by the human capital of the worker (Velloso, 1995). These conclusions are mostly based on studies that view labour-segmentation as a function of industry. In many such studies, job characteristics are not viewed from the point of view of the individual characteristics (i.e., human capital) needed to carry out occupational tasks. In the current context labour-segmented theory would predict that literacy shortages would impose costs on firms and workers with the size of penalty reflecting the decrease in productivity associated with higher error rates. The same theory predicts that literacy surpluses would not yield productivity benefits since the extra skills offer no economic value.

In contrast, there are other studies (e.g., Osberg et al., 1989, Raudenbush and Kasim, 2002) that have considered labour-segmentation as a function of occupation. This approach explicitly makes individual characteristics such as human capital relevant, since they are needed to carry out the tasks of different occupations. Osberg et al. (1989) state that because of subcontracting and other developments, industry-based classifications of economic activity are becoming increasingly unreliable, and thus there is a need to emphasise the occupational composition of the labour force.

The latter approach to viewing labour-segmentation allows for the consideration of whether the returns to qualifications and skills vary by different types of occupations. Demand side data on occupation skill standards identifies considerable heterogeneity in the skill content of jobs (HRSDC, 2006). In this variant literacy shortages would impose costs on firms and workers with the size of penalty reflecting the decrease in productivity associated with higher error rates. In this view literacy surpluses would yield productivity benefits since the extra skills offer economic value associated in part with the positive impact they have on workers ability to use technology.

Another important theory is signaling theory (Arrow, 1973; Spence, 1973; Riley, 1976; Weiss, 1995). Because employers have imperfect information concerning potential employees, such as their ability and future productivity, they face a dilemma when they are hiring. Therefore, they have little choice but to infer applicants' abilities to produce by relying on their qualifications that are validated and recognised, such as educational attainment. In short, the theory suggests that education acts as a signaling or screening device for unobserved characteristics. Even though education is only a proxy for human capital, it is vitally important by serving as a screening or filtering function. Indeed, there are findings (e.g., Black and Lynch, 1996: 266), which suggests that educational credentials are important to employers when hiring, and thus play an important role in providing access to occupations. Signaling will tend to reduce the observed economic returns to skill to the degree that educational credentials are only partially correlated with true skill. The returns to literacy skill would, however, be expected to rise with employment tenure as employers gain more knowledge about their

Employees true skill levels.

Much of the research literature suffer from a common weakness - without direct measures of human capital they are constrained by the assumption that those with a specified level of education possess similar knowledge, skills and other attributes. The observed variation in wages within occupations is much larger than can be explained by differences in educational attainment. Such variation is undoubtedly the product of underlying variation in the degree to which firms employ and reward skill and in the actual skill levels of workers, including their literacy skill.

Neither the design of the IALS study, nor that of the ALL study, offers any insight into inter-firm heterogeneity with respect to skill utilisation and reward. These studies do, however, provide direct measures that allow for specific skills to be separately valued from the many characteristics that education is supposed to indirectly measure. It also allows for an improved understanding of the correspondence between the inputs and outputs of the human capital formation process. If a particular skill is valued independently from schooling, then schooling may continue to proxy for other unmeasured characteristics.

The fundamental question is whether literacy skill demand is intrinsically determined by the occupational and industrial structure of employment or whether the supply of literacy skill influences the level of demand. One of the authors has written that employers respond to labour pools with large numbers of low skilled workers and employees with inadequate literacy skills by adopting less productive work organizations and technologies of production (OECD and Statistics Canada, 2005.) If this is true then literacy skill shortages have a negative impact on the long term growth of GDP.

Increasingly, the evidence would seem to suggest that literacy skill is a fundamental determinant of productivity, one that provides stable returns over the entire wage distribution (Murray and McCracken, 2009). Analysis conducted by the authors as background for this report supports this assertion. It shows that each point of literacy beyond the level predicted by ones age, gender, education, mother tongue, immigrant status, aboriginal status and place of residence yields an earnings premia of \$155 that is reasonably stable over all literacy and wage levels (see Annex C). This can interpreted as the marginal return to literacy (and skills and knowledge that depend on literacy or are highly correlated with literacy) and a first order approximation of the cost of literacy skill shortages.

With this background the analysis turns to exploring how literacy skill supply and literacy skill demand. The analysis uses four metrics. The first compares aggregate supply and demand in literacy points as a measure of overall market efficiency. The second compares aggregate literacy supply and demand in literacy points to provide a second measure of market efficiency that focuses only on the employed population. It answers the question "To what degree does the current distribution of employment by occupation make full use of the supply of skill of employed workers?" Because, either directly or indirectly, literacy skill influences both the probability of employment and occupational destination the gaps between aggregate supply and demand revealed by the latter metric should be smaller. The third metric compares aggregate literacy supply to literacy demand within each demand proficiency level. This analysis allows one to isolate more precisely where literacy shortages and surpluses are situated. The fourth metric compares literacy supply and demand at the individual level. These analyses yield estimates of the literacy skill shortages by industry, occupation and demographic characteristics in both absolute and relative terms i.e it identifies the number of workers in literacy skill shortage in each industry and occupation and the level of risk of being in shortage that workers in various industries and occupations face. Whether policy aims to reduce the overall number of workers in shortage or to narrow the range of relative risks observed across groups or tries to do both will influence where
available resources are optimally targeted and how much improvement can be wrung out of a given investment.

Figures 4.1 and 4.2 profile how the economy utilizes the available supply of literacy skill.
Figure 4.1 compares the proportion of the total aggregate prose literacy supply that the economy is currently using among jurisdictions, data that provides a context for the analyses of individual literacy skill shortages and surpluses that follow later in the chapter.


Source: 2006 Census, ES profiles
The figure reveals several important facts, including that:

- A large fraction of the available aggregate literacy supply goes untapped. At the Canada level only $66 \%$ of the available supply gets put to use in the labour market under peak demand.
- The proportion of aggregate literacy supply that gets utilized by the labour market varies considerably by jurisdiction. Newfoundland utilizes the lowest proportion of the available aggregate literacy supply at peak demand (53\%) whereas Alberta utilizes the highest proportion (71\%).
- Jurisdictions with relatively low aggregate utilization rate could, in theory, realize large GDP gains simply by making more effective use of the available pool of skill. This would require the introduction of demand-side measures.

Figures 4.1 shows that at the aggregate level Canada has a significant prose literacy surplus. Aggregate prose literacy supply exceeds peak-level aggregate literacy demand by 2,336,538,640 points or $34 \%$. Thus, at first blush it would seem that the economy is unlikely to face overall supply constraints. One could, however, think of the unutilized literacy supply as a sign of market inefficiency, one that represents a huge untapped economic potential.

Whatever the interpretation the real question for policy is whether labour markets are allocating literacy efficiently to occupations i.e. do workers have the literacy skills needed to perform well on the job. Figure 4.2 begins to explore the issue of market efficiency by comparing the literacy supply utilization rates of the employed population in each jurisdiction.

Figure 4.2
Aggregate prose literacy utilization for the employed population, peak demand, Canada and the jurisdictions, 2006


The figure reveals several important facts, including that:

- For the employed population at the Canada level literacy demand exceeds literacy supply by $39,746,506$ points, or roughly $1 \%$. Thus, for the current distributions of employment and literacy skill Canada faces a slight literacy skill shortage.
- The rate of literacy skill utilization varies significantly by jurisdictions, ranging from a high of $93 \%$ in the Yukon to a low of $104 \%$ in Newfoundland. Jurisdictions with utilization rates below 100\% have literacy skill surpluses, those with rates above 100\% face literacy skill shortages.
- Aggregate literacy skill demand of the employed population exceeds supply in 5 jurisdictions. These literacy skill shortages are likely to constrain rates of technological and organizational adjustment and hence reduce long-term economic performance in these jurisdictions.
- Aggregate literacy skill demand of the employed population is less than supply in 7 jurisdictions. These literacy skill surpluses represent untapped economic potential.
- For example the British Columbia economy demands only $96 \%$ of the available aggregate supply of literacy skill in the employed population. Thus, the performance of the British Columbia economy is not being constrained by literacy skill shortages at the aggregate level. This finding does not, however, preclude that the market that matches worker skills with job demands might create surpluses and/or shortages in specific occupations.

These findings suggest a need for policies and programs that would both serve to increase the demand for literacy skill at work and that would help to create additional literacy skill supply. The variation among jurisdictions suggests that the balance between supply and demand-side measures should vary from province to province.

Figures 4.3A and B extends the analysis of labour market efficiency by displaying the overall balance of supply and demand for Canada for all industries and occupations by the proficiency level demanded by the job at peak levels. Economic theory suggests that the efficiency of the economy will be highest if workers skills are closely aligned to the levels of demand needed for different types of jobs. Slight skill surpluses afford a cushion in times of rising skill demand whereas skill shortages imply higher costs associated with less efficient work processes and higher incidence of workplace illness and accident.

Figure 4.3A compares literacy skill demand to supply by level denominated in workers. It shows that:

- There is a significant surplus of workers with Levels 1 and 2 literacy skills: 3,577,099 and $1,168,854$ respectively.
- $\quad$ The greatest shortage is of Level 3 workers: $4,943,610$ workers in total.
- $\quad$ There is slight shortage of 530,383 Level 4 workers.
- $\quad$ There is a small surplus of 727,990 Level 5 workers


Figure 4.3B compares similar skill demand and supply by level but this time at the aggregate level denominated in literacy points.


The figure reveals several important facts, including that:

- When worker skills are matched to job demands over all jobs Canada has an aggregate literacy skill surplus of $46,141,950$ points, or roughly 35 points per worker, a fact that suggests that current levels of demand are insufficient to make full use of the available supply. Comparing aggregate literacy supply and demand by the level of literacy skill demanded by the job reveals a mixed pattern of skill surpluses and shortages.
- There is no aggregate shortage for jobs demanding Level 1 prose literacy skills in Canada because, under peak demand, all jobs require level 2 or above.
- The aggregate supply of literacy skill exceeds the peak demand for workers in Level 2 jobs in Canada. Canadian workers in Level 2 jobs possess $94,317,300$ more points of literacy than required under peak demand. This represents an average surplus of 15 literacy points per worker in Level 2 jobs, an amount associated with roughly half a year of education.
- The aggregate supply of literacy skill exceeds the peak demand for workers in Level 3 jobs in Canada. Canadian workers in Level 3 jobs possess $79,613,100$ more points of literacy than required under peak demand. This represents an average surplus of 27 literacy points per worker in Level 3 jobs, an amount associated with roughly one year of education.
- Canadian workers in Level 4 jobs lack a total of -124,455,600 literacy points, an average shortage of 52 points, roughly equal to the literacy skill gain associated with two additional years of education.
- Canadian workers in Level 5 jobs lack a total of -95,616,750 literacy points, a skill deficit that represents an amount of 76 points per employee, roughly equivalent to the additional literacy normally gained through three additional years of education.

Figures 4.4 through 4.7 explore the industrial and occupational distribution of literacy skill shortages in Canada. Figure 4.4 lists the industries in Canada that have the highest proportions of employment below the required levels of prose literacy skill. Figure 4.5 lists the industries in Canada that have the highest absolute numbers of workers with skills below the required level of prose literacy skill. Figures 4.6 and 4.7 provide comparable information by occupation.

The availability of data on skill shortages by industry and occupation is by far the most important presented in this report as it provides a basis for employers to assess their training needs, public policy makers and means to know where risks are highest in absolute and relative terms and literacy organizations where their potential markets are. The information is sobering - even the industries and occupations with the lowest proportions of workers in shortage function with $20 \%$ of their workforce with skills below the levels identified in the Essential Skill profiles as needed to do their jobs well. Industries and occupations will the highest numbers or proportions of workers in literacy skill shortage will presumably have the most difficulty in adopting more productive technologies of production and work organization and will experience higher levels of worker illness, accident and material wastage. The productivity growth flowing from the reduction of the number of workers in shortage thus might represent a relatively low-cost way of Canadian firms remaining competitive. Moreover a significant proportion of skill shortages are associated with professional occupations in the public sector that demand high levels of skill including education and health. Eliminating these shortages might afford a means to improve the productivity of these sectors at relatively low cost. This prospect is particularly attractive in a health sector trying to cope with the demands of an aging population and rapid increases in input costs.

Figure 4.4 Proportions of workers below the required literacy skill level, selected industries, Total, 2006


Figure 4.5 Numbers of workers below the required literacy skill level, selected industries, Total, 2006



Source: IALSS 2003, Census 2006 and ESP, 2008.
17 occupations in function with $50 \%$ or more of their workers in literacy skill shortage, including 8 that function with $60 \%$ or more of their workers in skill shortage and one that functions with over $80 \%$ of workers in shortage:
Nurse Supervisors and Registered Nurses ..... 81\%
Stationary Engineers, Power Station Operators and Electrical Trades and Telecommunications Occupations ..... 70\%
Retail Salespersons and Sales Clerks ..... 69\%
Professional Occupations in Business and Finance ..... 65\%
Contractors and Supervisors in Trades and Transportation ..... 65\%
Other Trades N.E.C. ..... 64\%
Childcare and Home Support Workers ..... 63\%
Assemblers in Manufacturing ..... 60\%
Teachers and Professors ..... 56\%
Technical and Related Occupations in Health ..... 55\%
Supervisors in Manufacturing ..... 54\%
Occupations in Protective Services ..... 54\%
Wholesale, Technical, Insurance, Real Estate Sales Specialists, and Retail, Wholesale and Grain Buyers ..... 52\%
Professional Occupations in Art and Culture ..... 52\%
Professional Occupations in Health ..... 51\%
Transportation Equipment Operators and Related Workers, Excluding Labourers ..... 50\%
Professional Occupations in Natural and Applied Sciences ..... 50\%

The size of these individual skill shortages bears some discussion. To exist at these levels the costs of having low literacy skill must be minimal else employers would have found ways to eliminate them long ago. One possibility is that reading errors simply do not cost much to correct. Another possibility is that firms can afford costly errors because they face little or no competition. In such a situation they would just pass along the added cost to the consumer. Another possibility is that employers adjust their technologies of production and work organization to compensate for high proportions of workers with inadequate skills. For example they might acquire machinery and equipment that requires lower worker skills or introduce more levels of supervision. The associated reductions in productivity would mean that they would have to reduce wages and benefits commensurately and would be less able to adopt more productive work organizations and technologies of production. While this behaviour would protect them in the short run over the longer term it would make them less productive and ultimately render them less competitive. This is particularly worrisome in the current economic context. Faced with global competitors who have lower labour costs, who can buy all of the other inputs at the same cost and who can access large pools of workers with the needed skill levels then the inevitable result will falling living standards in Canada.


In total $8,113,531$ employed workers are estimated to be in literacy skill shortage. The following 9 occupations have more than 200,000 workers in literacy shortage, totalling 43\% of total shortages:

| Clerical Occupations | 672,917 |
| :--- | ---: |
| Retail Salespersons and Sales Clerks | 470,420 |
| Sales \& Service Occupations N.E.C. | 442,785 |
| Teachers and Professors | 364,370 |
| Professional Occupations in Natural and Applied Sciences | 291,086 |
| Professional Occupations in Business and Finance | 270,956 |
| Transportation Equipment Operators and Related Workers, Excluding | 264,859 |
| Labourers | 222,867 |
| Nurse Supervisors and Registered Nurses | 211,085 |

Simple arithmetic suggests that the dead weight of forgone productivity associated with this number of workers in shortage is enormous. On average the $8,113,531$ are 35 points away from the bottom of the complex demand level identified in the ES profile. Assuming $\$ 115$ per point is a reasonable proxy for the potential economic benefit that eliminating this shortage would yield then the forgone earnings are on the order of $\$ 32.7$ billion.

Government can implement policies that serve to reduce inequalities among groups or ones that serve to raise average outcomes. Resource constraints generally preclude doing both simultaneously so policy makers face choices about which they value most. These choices are important because they influence the rate at which things get better. Figure 4.8 plots the absolute risk of workers being in literacy skill shortage by the relative risks they face for the full range of occupations.

Figure 4.8 Number of workers with literacy skills below the required level by employment, selected occupations, Total, 2006


Employment

The figure reveals that a handful of occupations face high risks in both absolute and relative terms including clerical workers, sales and service workers and retail workers. Focusing remedial investments on these workers would yield the most rapid reductions in the number of workers in literacy skill shortage and in the inequality in the risk of being in shortage faced by workers from different occupations.

Figure 4.9 plots the number of workers in literacy skill shortage by HRSDC sector council. These sector councils afford a mechanism by which the provision of remedial instruction might be channeled and as a means to get employers to foot most of the required investment.

Figure 4.9 Number of potential learners by sector council, Canada, 2006


The figure reveals that 3 sectors - Tourism, Construction and Food - account for fully $1,968,450$ potential learners or almost $1 / 4$ of the total number of learners. Focusing on these sectors and their needs would yield significant reductions in shortages and improvements in the productivity of the workers.

## The social dimension of skill surpluses and shortages

As noted in Chapter 2 of this volume, literacy skill has a profound impact on the economic success of individuals, firms and the overall economy. Workers with relatively higher skills work more, experience less frequent and shorter periods of unemployment, earn higher wages and experience less workplace illness and accident. Workers with literacy skills above the level notionally demanded by their jobs have been shown to earn higher wages, a finding that suggests that literacy confers productivity benefits (Boothby, 2000).

The first part of this chapter has shown that particular industries and occupations face relatively huge literacy challenges. The balance of this chapter is devoted to exploring the social dimensions of literacy skill shortages in Canada.

The social distribution of literacy skill shortages will condition the responses of workers, their employers and the government to the problem.

For example, older workers will be less likely to participate in literacy upgrading because they have less time to recover any economic benefits that higher skills might precipitate. Similarly, firms may be less likely to finance literacy upgrading for their older workers as they will have less time to recoup the expected benefits.

Figures 4.9 through 4.16 reveal the degree to which literacy skill shortage is concentrated within particular population sub-groups of the population. Figure 4.9 explores literacy skill shortages, balances and surpluses by gender.

## Gender

Figure 4.9
The proportion of the employed labour force in skill shortage, balance and surplus by gender, Canada, 2006

Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, Males: Total

$\square$ Shortage
$\square$ Balance $\square$ Excess

Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, Females: Total


The figure reveals that employed men and women in Canada face roughly the same level of risk of being in skill shortage - $52 \%$ compared to $50 \%$. Roughly half of both groups have prose literacy skills than are notionally required by their occupation under peak demand conditions.

Women have a higher probability of being in skill surplus, a fact that can be attributed to the fact that, as a group, women have higher average literacy skill levels. 28\% of employed women in Canada have surplus literacy skills v.s. $25 \%$ for men.

Immigrant status
Figure 4.10
The proportion of current employment in skill shortage and proportion of total group by immigrant status, Canada, 2006

## Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, Immigrant: Total



Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, Non-Immigrant: Total


The figure reveals that immigrants in Canada face a $15 \%$ higher risk of being in skill shortage than the non-immigrant population. $63 \%$ of immigrants in the employed labour force are in skill shortage compared to $48 \%$ of their non-immigrant peers.

This result is to be expected. While immigrants have higher levels of educational attainment than nonimmigrants their English and French language and/or literacy skill levels are lower. Significant numbers of immigrants display skill shortages and they represent significant proportions of employment in some industries and occupations. The proportion of immigrants in literacy skill shortage helps to explain the relatively poor labour market performance of recent cohorts of immigrants observed in related analysis of the impact of literacy skill upon employment and wages of immigrant adults (Riddell and Green, 2008).

Immigrants in the employed labour force are also much less likely to be in skill surplus than their Canadian-born peers - 18\% v.s. 29\%.

## Age groups

The distribution of literacy skill shortage by age group is important as it will condition the likely returns to remedial investment, and hence the probability of investment. If literacy skill shortages are concentrated in older workers then they, and their employers, will be less likely to invest.

Figure 4.11
The proportion of current employment in skill shortage, balance and surplus by age group, Canada, 2006

## Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, by Age Group: Total



The figure reveals that literacy skill shortages in the Canadian employed population are high for all age groups, ranging from a low of $43 \%$ to a high of $64 \%$. The rate of skill shortage rises steadily with age, a fact that largely mirrors the underlying relationship of literacy skill to educational attainment. Employed youth aged 16 to 24 face the lowest level of risk of being in shortage but over a third of this group (43\%) are judged to be in shortage. Employed seniors aged 65 years of age and over face the highest risks of being in literacy skill shortage (64\%). This finding suggests that the seniors who remain in the labour force have a very high probability of having low skills.

## Aboriginal status

Figure 4.12
The proportion of current employment by skill status by aboriginal status, Canada, 2006

Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, Aboriginal: Total


Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, Non-Aboriginal: Total

figure reveals that a significant proportion, 47\%, of employed aboriginal adults in Canada are in skill shortage. Employed Aboriginal adults actually face a slightly lower risk of being in skill shortage than their non-Aboriginal peers - $47 \%$ v.s. $51 \%$. This finding is largely due to the fact that they are more likely to be in occupations that place low skill demands on workers.

Figure 4.13 provides the same information by official language. This is useful information on the degree to which literacy problems might be confounded with language problems. The figure displays four groups those with English as a mother tongue, those with French as a mother tongue, those who reported having multiple mother tongues and those with a mother tongue other than English or French.

## Mother tongue

Figure 4.13
The proportion of the employed labour force by skill status by official language, Canada, 2006


Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.
The figure reveals that non-official language adults face much higher levels of risk of being in literacy skill shortage than their official language peers. For example, $63 \%$ of these "other language" adults in the employed labour force are in skill shortage v.s. $46 \%$ of their English-speaking peers.

This finding is to be expected. Analysis of data from the International Survey of Reading Skills (ISRS) reveals that non-official language immigrants possess much lower oral language fluency in English or French, and prose literacy skill levels, than their non-immigrant peers (DataAngel, 2009).

Figure 4.14 documents the issue of urban density in literacy skill shortage. Reserves are classified separately.

Figure 4.14
The proportion of current employment in skill shortage by urban density, Canada, 2006

## Proportion of the Employed Labour in Skill Shortage, Balance and Surplus, by Urban Size: 0



Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.
The figure reveals that a large proportion, 49\%, of employed urban adults in Canada are in skill shortage. The proportions in rural areas (51\%) and for residents of Indian Reserves (51\%) are slightly higher.

The foregoing figures reveal that different groups in the population face much higher probabilities of being in literacy skill shortage based on single variables. Figure 4.15 provides estimates of the relative risks faced by different groups of adults in Canada compared to a reference group of universityeducated seniors living in British Columbia who have multiple mother tongues.

Figure 4.15
Log odds of being in literacy skill shortage, selected groups, Canada, 2006


Groups are sorted by relative risk.
Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.
The figure reveals large differences in the likelihood that different groups of Canadian workers will be in literacy skill shortage. Workers with less than a high school education face the highest unadjusted risks, $94 \%$ more than the reference group of workers aged 65 and over with a university degree and multiple mother tongues. Immigrants (55\%), residents of Census Metropolitan Areas (35\%), trade vocational graduates (23\%), workers with only high school (20\%) and workers with French mother tongues (14\%) all face higher levels of risk of being in shortage. The likelihood of workers being in shortage rises steadily with age. Workers aged 16 to 25 are $41 \%$ less likely than workers aged 65 and over. University-educated workers aged 65 and over with multiple mother tongues residing in British Columbia are less likely to be in shortage than their peers in other jurisdictions.

The fact that some groups face higher risks of being in shortage can be attributed, in part, to the influence of underlying characteristics on the risk of being in shortage. Figure 4.16 displays the adjusted odds of being in shortage after adjustment for a range of these characteristics including age, education, mother tongue, immigrant status and province of residence.

Figure 4.16
Adjusted likelihoods of being in prose literacy shortage, selected characteristics, 2006


The figure reveals that:

- Employed adults with less than high school education face the highest level of adjusted risk. Their risk is $90 \%$ more than the reference group of employed adults aged 65 and over with a university degree and multiple mother tongues.
- Employed adults in all other jurisdictions face higher levels of risk than their British Columbia peers.
- Employed immigrants and adults with non-English and non-French mother tongues also face higher levels of risk.
- The risk of being in literacy skill shortage drops steadily with age.

The fact that the risk of being in literacy skill shortage varies significantly among population sub-groups suggests that the elimination of literacy skill shortages would help to reduce the level of wage and income inequality that face some groups, most particularly adults with low levels of education, immigrants and non-official language speakers.

## Summary and conclusion

The figures presented in this chapter reveal several important facts, including that:

- Literacy skill is distributed unequally among industries and occupations, a finding that reflects the intrinsic differences in literacy skill demanded by different jobs
- All industries and occupations include significant proportions of workers with both skill shortages and skill surpluses. Expressed as a percentage of total employment in the occupation literacy skill shortages range from a high of $84 \%$ to a low of $27 \%$.
- Literacy skill deficits effect particular population sub-groups more than others. High school drop-outs, immigrants and adults with mother tongues other than English or French face the highest risks of being in shortage.


## Chapter 5: Overcoming literacy skill shortages in Canada

This chapter reflects upon the measures that would be required to overcome Canada's literacy skill shortages through remedial education. More specifically this chapter profiles the learning needs of different groups of workers. ${ }^{1}$

The results presented are based on projected distributions of literacy market segments by industry and occupation. The projected distributions were obtained by first imputing prose literacy scores onto a 2006 Census micro file using the relationships between background characteristics and literacy revealed in the IALSS. Market segment membership was then imputed onto the Census file for adults at prose literacy Levels 1 and 2 using the relationships observed between background characteristics and literacy revealed in the 2005 International Survey of Reading Skills (ISRS) study.

The chapter extends and refines a segmentation analysis of the Canadian literacy market based on the ISRS. This analysis defined different groups of adults that share common literacy learning needs, "best practice" instructional responses for each group and first order approximations of the costs of raising each group to prose literacy Level 3 but which did not explore the industrial and occupational dimension of the problem (See text box).

## The International Survey of Reading Skills

The initial market segmentation analysis used latent class analysis to identify different groups of learners at Levels 1 and 2 based upon patterns of strength and weakness on a battery of clinical decoding and comprehension tests.

In latent class analysis individuals are organized into groups or classes based on their patterns of performance on the five component skills. More specifically, the scores of the five components skill test are analyzed using Latent Class Analysis (LCA) methods (Lazarsfeld and Henry, 1968; Patterson, Dayton and Graubard, 2002). LCA is a statistical tool for clustering subjects based on categorical variables. This analysis yields a probabilistic classification for each survey participant, where the classes are represented by different tendencies to perform in a certain way (more formally, each class is characterized by its conditional response probabilities) in each of the five components. Latent class analysis was used in this context to identify relatively homogeneous groups of learners that share common sets of learning needs. Latent classes were then situated on the overall prose literacy scale and profiled demographically.

The initial analysis identified four groups as set out in the table below:

[^2]Summary of decoding and comprehension level by Latent Class.

| Latent class | Print skills | Comprehension skills |
| :--- | ---: | ---: |
| Class A | Very limited | Limited |
| Class B | Limited | Limited |
| Class C | Limited | Adequate |
| Class D | Adequate | Adequate |

Subsequent analysis resulted in latent classes A and B each being divided into two sub-classes, depending upon whether they were immigrants or not, to reflect differences in learning needs and motivation (DataAngel, 2009). Analysis of the ISRS oral language fluency data by one of the authors suggests that a large proportion of immigrants in literacy skill shortage also have weak language skills.

Two additional classes - Class E and Class F were identified for the present analysis. Class E includes adults who are currently at Level 3 working in jobs that demand Level 4 or 5 and Class F are adults who are currently at Level 4 who are currently working in jobs that demand Level 5 . These classes were excluded from the initial market segmentation analyses because it restricted itself to individuals classified at Levels 1 and 2. Class E and F are of policy interest because of the impact that literacy skill shortages might have on the ability of Canadian forms to compete in the global knowledge economy.

Thus the present analysis defined 8 distinct market segments for each language of instruction, English and French as shown below.

| Latent class | Print skills | Comprehension skills |
| :--- | ---: | ---: |
| Class A1 | Very limited | Limited |
| Class A2 | Very limited | Limited |
| Class B1 | Limited | Limited |
| Class B2 | Limited | Limited |
| Class C | Limited | Adequate |
| Class D | Adequate | Adequate |
| Class E | Adequate | Adequate |
| Class F | Adequate | Adequate |

Separate latent class analyses were undertaken for English and French respondents in order to capture fundamental orthographic differences in the languages and differences in the demographic characteristics of immigrants in each population.

Each latent class was then profiled demographically to identify characteristics that might influence the design of remedial programs. Experts then used this information to propose "best practice" remedial responses for each group and to generate first-order approximations of the cost of raising adults to prose literacy Level 3.

The analysis undertaken by DataAngel extends the initial analysis in four ways.
First, rather than estimating the number of points to prose literacy Level 3 the analysis provides estimates of the number of points of raising workers to the lower threshold of the level of literacy associated with satisfactory job performance in the ES profile for their occupation. The size of the total
gap was estimated for each individual and then apportioned to where along the skill continuum the gains would have to be realized. This latter refinement is an important one as the cost per point of remedial instruction varies by a factor of 10 depending on the market segment.

Second, the analysis required the development of "best practice" program responses for moving adults from Levels 3 to 4 and Level 4 to 5. In the end experts advised that the type of embedded learning recommended for market segment D was the most appropriate for segments E and F.

Finally, the analysis provides estimates of the cost of remedial instruction, estimates of the potential earnings benefits and implied rates of return on investment by industry and occupation within provinces and territories based on the distribution of the skill shortage over. Because the unit costs of providing remedial instruction vary so much by market segment and the individual depth of shortage investment decisions based on absolute numbers of potential learners will be sub-optimal. The cost/benefit analyses were developed to provide a means to allocate investment more efficiently to the segments and occupations that would yield the highest returns. Unfortunately, these analyses were dropped from the current report at the request of the client.

Figures 5.1A and 5.1B provide estimates of the size of each market segment for adults in literacy skill shortage.

Figure 5.1A
Estimated size of English market segments, Canada, 2006


Figure 5.1B

Estimated size of French market segments, Canada, 2006


The figure reveals several important facts, including that:

- The total literacy market in Canada, as defined by the demand for literacy skill generated by the labour market, includes 9,308,600 potential learners who are in literacy shortage.
- 7,192,200 potential learners, or $77 \%$ of the literacy market in Canada are in English segments.
- $2,116,400$ potential learners, or $23 \%$ of the literacy market in Canada are in French segments.
- The English literacy market in Canada is distributed over 8 market segments as shown below:

Language and market segment

## English

Latent A1
Latent A2
Latent B1
Latent B2
Latent C
Latent D
Latent E
Latent F
Total potential
English learners

Number of potential learners
440,450
565,400
206,350
262,050
2,112,850
2,253,000
1,092,100
260,000
7,192,200

Proportion of literacy shortage by market segment

- $50 \%$ of workers in English literacy skill shortage in Canada are classified in literacy market segments D, E and F. Adults in these market segments display no weaknesses in their
decoding and comprehension skills i.e. they have made the transition from "learning to read" to "reading to learn". Nevertheless, they lack the strategic reading skills to have an $80 \%$ or better probability of mastering reading tasks at the level demanded by their jobs. Thus, only $50 \%$ of adults in English literacy skill shortage in Canada have discernible weakness in their decoding and comprehension skills - the traditional target of literacy programs in Canada.
- $12 \%$ of the English literacy market in Canada is classified in market segments A2 and B2, the two classes dominated by immigrant women.

The French literacy market in Canada is also distributed over 8 market segments as shown below:

| Latent Class | Number of <br> potential learners | Proportion of <br> literacy shortage by <br> market segment |
| :--- | ---: | ---: |
| French | 108,600 | $5 \%$ |
| Latent A1 | 24,750 | $1 \%$ |
| Latent A2 | 177,300 | $8 \%$ |
| Latent B1 | 41,550 | $2 \%$ |
| Latent B2 | 721,800 | $34 \%$ |
| Latent C | 680,450 | $32 \%$ |
| Latent D | 291,600 | $14 \%$ |
| Latent E | 70,350 | $3 \%$ |
| Latent F |  |  |
| Total potential learners | $2,116,400$ | $100 \%$ |
| in French | $9,308,600$ |  |
| Total learners both |  |  |

- $49 \%$ of workers in French literacy skill shortage in Canada are classified in literacy market segments D, E and F. These learners display no evidence of weakness in the mechanics of reading i.e. they have adequate decoding and comprehension skills.
- $51 \%$ of workers in French literacy skill shortage in Canada have discernible weakness in their decoding and comprehension skill.
- Only 3\% of the French literacy market in Canada is classified in market segments A2 and B2, the two classes dominated by immigrant women. This proportion is $9 \%$ smaller than in the English literacy market in large measure because a much larger proportion of these immigrants have French as a mother tongue.


## Ability to workers to self-finance required level of remedial instruction

Given that they are the primary beneficiaries of the benefits that would accrue to the elimination of the literacy skill shortages identified in the previous chapter economic theory suggests that it would be best if individuals and/or their employers finance the required investment.

Figures 5.2 identifies the proportions of individuals in literacy shortage who have incomes below Statistics Canada's low income cutoff by English market segment in Canada.

Figure 5.2A
Proportion of adults in skill shortage by income status below low income cut-off by English market segment, Canada, 2006Error! Bookmark not defined.

Figure 5.2A Proportion of low income potential learners, English market segments, Canada, 2006


The figure reveals that:

- Over all English market segments in Canada in literacy skill shortage $9.6 \%$ have incomes below Statistics Canada's low income cut-offs, a low enough proportion to suggest that government finance may not be needed to precipitate high enough levels of participation and investment.
- However, the proportion of low-income adults in Canada varies considerably by English market segment, from a high of $17.4 \%$ for A2 and $18 \%$ for B2 - the two segments dominated by immigrants) to a low of $3.7 \%$ (F).

Figure 5.2B plots the proportion of low income learners in each French market segment in Canada.

Figure 5.2B proportion of low income for adults in skill shortage, French market segments, Canada, 2006


The figure reveals that:

- Over all French market segments in Canada in literacy skill shortage $8.7 \%$ have incomes below Statistics Canada's low income cut-offs, a low enough proportion to suggest that government finance may not be needed to precipitate high enough levels of participation and investment.
- However, the proportion of low-income adults in Canada varies considerably by French market segment, from a high of $24.1 \%$ for A2 and $16.4 \%$ for B2 - the two segments dominated by immigrants- to a low of $3.5 \%$ (F).

Two recent reports have explored the learning needs of adults in each of the market segments - CCL's Reading the Future: Planning for Canada's Future Literacy Needs (CCL, 2009) and DataAngel's Addressing Canada's Literacy Challenge: A Cost/benefit Analysis (DataAngel, 2009). Both analyses documented cognitive and demographic differences among market segments that implied a need for a differentiated range of instructional responses in terms of program content, duration, instructional approach, instructional mode and venue. These analyses were not undertaken to specify specific instructional approaches. Such decisions are best left up to front line workers who can adapt their program designs to the idiosyncratic characteristics and learning needs of their participants. Rather the goal of these analyses was to derive unit costs for each market segment that would be sufficient, on average, to eliminate their literacy skill shortage. The resulting data provided a means to compute aggregate costs against which estimated benefits could be compared. This section of the report highlights some key characteristics of each market segment that carry implications for program design and funding levels.

The first, and most important aspect is the relationship of literacy skill to language proficiency. The following tables, based on the English language assessments of the ISRS survey, strongly suggest that adults with Level 1 and 2 literacy skills whose mother tongue is not English score more poorly on each of the reading components than those for whom English is their mother tongue.

Table 5.3A. The proportion of respondents who answered the component tests in English by Native Language and proportion correct on the Vocabulary Knowledge (PPVT) component

Vocabulary
Native Speaker of

|  | English |  | Other |
| :--- | ---: | ---: | ---: |
| Component Proportion Correct |  | $\%$ |  |
|  | Less than .6 | 0.6 | 21.1 |
|  | .6 to .8 | 4.9 | 26.5 |
|  | Greater than .8 | 94.4 | 52.5 |
|  |  |  |  |

Table 5.3B The proportion of respondents who answered the component tests in English by Native Language and proportion correct on the Real Word Recognition (TOWRE A) component

Real Word Recogniton

Component Proportion Correct

Native Speaker of

|  | English | Other |
| :--- | ---: | ---: |
|  | $\%$ |  |
| Less than .3 | 5.9 | 17.4 |
| .3 to .6 | 12.4 | 27.8 |
| .6 to .8 | 42.8 | 37.1 |
| Greater than .8 | 38.8 | 17.7 |

Table 5.3C. The proportion of respondents who answered the component tests in English by Native Language and proportion correct on the Pseudo Word Recognition (TOWRE BA) component

Component Proportion Correct

| Native Speaker of |  |  |  |  |
| :--- | ---: | ---: | :---: | :---: |
|  | English |  |  | Other |
|  | $\%$ |  |  |  |
| Less than .6 | 2 | 15.3 |  |  |
| .6 to 8 | 11.8 | 24.3 |  |  |
| Greater than .8 | 86.2 | 60.4 |  |  |

Table 5.3D The proportion of respondents who answered the component tests in English by Native Language and proportion correct on the Spelling component.

| Spelling | Native Speaker of |  |  |
| :---: | :---: | :---: | :---: |
|  |  | English | Other |
|  |  | \% |  |
|  | Less than . 3 | 1 | 15.6 |
| Component Proportion Correct | . 3 to . 6 | 3 | 20.3 |
|  | . 6 to . 8 | 8.6 | 21.1 |
|  | Greater than . 8 | 87.4 | 43 |

Table 5.3E The proportion of respondents who answered the component tests in English by Native Language and proportion correct on the Digit Span component.

Digit Span

Component Proportion Correct

| Native Speaker of |  |  |
| :--- | ---: | ---: |
|  | English | Other |
|  | $\%$ |  |
| Less than .3 | 72.5 | 4.6 |
| .3 to .6 | 26.3 | 84.3 |
| .6 to 8 | 0.3 | 11.1 |
|  |  |  |
| Greater than .8 |  | 0 |

This finding suggests that this group of non-native speakers have both weak oral language fluency and reading literacy skills in English.

This hypothesis is born out by the following series of charts that plot the distribution of performance on the reading component measures for the four basic market segments. The relatively poor performance of latent classes $A$ and $B$ - the classes containing high proportions of immigrant women - confirms that they have relatively weak oral fluency.


## L. Box-whisker Plots of Component Scores by Latent Class, Canada




Source: ISRS, 2005.
This finding carries important implications for policy. First, the efficiency and effectiveness of literacy instruction will be impaired for these groups unless and until the weakness in oral fluency is remedied. Second, the provision of instruction to improve oral fluency may itself not fully eliminate the literacy skill shortage possessed by many adults whose mother tongues are neither English nor French. Figure 4.16 confirms that these adults face much higher adjusted likelihoods of being in skill shortage, a troubling result given their relative importance to net labour force growth over the coming decade.

The second aspect of literacy skill shortages that carry implications for program design and public policy has to do with learner characteristics. The bulk of the analysis in this volume is focused on the fit between the labour market -induced demand for literacy skill and the supply of occupationallyexperienced workers. By definition those workers in literacy skill shortage are best reached by work-place-based programs. The unemployed and those who haven't worked in the past 5 years are best reached through community-based programs. The matter at hand is the degree to which the current structure of programs is suited to the implied needs of these three groups. The following analysis explores this issue for the English market segments. The ISRS does not support a parallel analysis for French market segments .

## English market segment D:

Those with English as a mother tongue in this group have average oral language fluency scores of 72.6 out of 80 , the highest skill level. Thus they can speak and understand effortlessly at native speaker speeds, and can contribute readily to a native- paced discussion at length, maintaining the colloquial flow. Their speech is completely fluent and intelligible and they have consistent mastery of complex language structures. Even those with non-English mother tongues in this class have average oral language fluency scores of 64.2, the second highest skill level
$53 \%$ of the group are employed so could be reached by workplace-based programs. The \% balance would have to be reached through community -based programs.

Only $56 \%$ of this group have children in the home, a fact that would limit the reach of family literacy programs.
$57 \%$ exhibit very poor attitudes towards computers. These negative attitudes will interfere with the efficiency and effectiveness of instruction.

## English market segment C:

Those with English as a mother tongue in this group have an oral language fluency score of 63.1 meaning that they can easily handle a wide variety of discourse and speaking styles, and can contribute to a native-paced discussion. Their speech is fluent, smooth and intelligible; they control appropriate language structure for speaking about complex material. Even those with non-English mother tongues in this class have average oral language fluency scores of 58.1, the third highest skill level.

39\% of the English mother tongue group are employed so reaching them will require community-based programs.

Only $17 \%$ of non-English mother tongue immigrants in this segment are employed. Thus, workplacebased programs would miss the vast majority of these learners.
$56 \%$ of this group have no children in the home, a fact that would limit the reach of family literacy programs.
$34 \%$ of English mother tongue and $48 \%$ other mother tongue adults in segment $C$ have poor attitudes towards computers. These negative attitudes will interfere with the efficiency and effectiveness of instruction.

## English market segment B

Those with English mother tongues in this segment (B1) have average oral fluency scores of 50 . This implies that they can handle many utterances using a variety of words and structures, and can follow and sometimes participate in a native-paced conversation. Pronunciation is generally intelligible; they can express some composite information on familiar topics to a cooperative listener. This level of oral fluency is likely to impede the efficiency and effectiveness of instruction, particularly in a group setting.

This group has a very low probability of being employed and are overwhelmingly negative about computers.
$93 \%$ of the group have children in the home, a fact that suggests that family literacy is ideally suited to their needs.

Those with non-English mother tongues (B2) have oral fluency scores of 48.4, the same level as their English mother tongue peers.
$73 \%$ are employed so workplace -based programs will reach most of them.

## English segment $A$

Those with English as a mother tongue in this segment (A1) have oral fluency scores of 58.3.the same level as those in English segment B.
$32 \%$ of this group are employed, a fact that suggests a need for community-based programs.
$70 \%$ of this group have children in the home, a fact that makes them an ideal target for family literacy programs.

Non-English mother tongue immigrant adults (A2) have lower average fluency scores of 40.7. This places them in a lower level. They can only handle short utterances using common words and simple structures, but has difficulty following a native-paced conversation. Pronunciation may sometimes not be intelligible; they speak slowly and pause, but can convey basic information to a cooperative listener. This level of oral fluency will only support instruction in small groups or at the individual level.
$53 \%$ of these adults are employed, a fact that suggests that work-place-based programs would miss almost half of the group.

Viewed collectively these findings suggest that work-place-based solutions to the literacy shortages identified in this volume would reach some, but not all, of those with low levels of literacy. For some market segments the proportions of employed workers is quite low, a fact that suggests a balanced approach to delivery is needed. Nevertheless, employers can only be expected to help eliminate literacy skill shortages of their workers, a fact that justifies the approach taken in this report.

## Chapter 6: Summary and conclusions

This report provides new evidence on the state of Canada's markets for literacy.
Several important conclusions may be drawn from this evidence.
The labour market demand for literacy skill in Canada is high and projected to grow rapidly over the coming decade. Recent shifts in the distribution of employment by occupation have served to increase the level of literacy skill demand at a more rapid rate than anticipated.

The supply of literacy skill in Canada is large but the proportion of workers with literacy skills at Levels 1 and 2 is projected to grow in absolute terms and to remain virtually unchanged in proportional terms.

Unless new sources of literacy supply are tapped literacy skill shortages will grow.
The Canadian economy appears to be relatively inefficient in the sense that it does not make full use of the available supply of literacy skill. The Canadian economy uses only $66 \%$ of the aggregate supply available in the province. Aggregate utilization rates vary significantly by jurisdiction from a high of $71 \%$ in Alberta to a low of $53 \%$ in Newfoundland and Labrador. In theory, jurisdictions could increase their GDP levels by increasing their aggregate utilization rates. This would involve adopting measures to increase the demand for literacy skill.

At the Canada level current employment demands 101\% of the aggregate literacy skill possessed by employed workers. Thus, the level of GDP could be increased if occupationally-experienced workers could be recruited or trained to eliminate this aggregate shortage. The aggregate literacy utilization rate of employed workers varies by jurisdiction from a high of 104\% in Nova Scotia and New Brunswick to a low of $93 \%$ in the Yukon and Northwest Territories. Jurisdictions with literacy surpluses have a huge untapped economic potential and would benefit from policies to increase the level of literacy skill demand in their economies, particularly in jobs that currently demand Level 2 literacy skill. Jurisdictions with aggregate literacy shortages would benefit from policies that serve to increase the available supply of occupationally-experienced workers with the requisite levels of skill. This could be achieved through selective immigration, adult upgrading or inter-jurisdiction migration.

The economic potential of the Canadian economy is also constrained by the fact that an average of $51 \%$ of workers have literacy skill levels below those needed to do their jobs well.

Eliminating literacy skill shortages in Canada would be expensive.. Such an investment would, however, generate sufficient additional earnings to yield very high rates of return on investment. Benefits would flow from improved productivity associated with less worker error and material wastage, the adoption of more efficient work organization and production methods and lower rates of worker illness and accident. The annual benefits could be as high as $\$ 32.6$ billion in increased earnings.

The simple magnitude of these potential returns justify public investment in literacy despite the fact that most workers have incomes that are sufficiently high to self-finance the required literacy upgrading.

The real case for public literacy investment in Canada rests, however, on the dire economic consequences associated with trying to compete in fiercely competitive global markets with large numbers of low skilled workers. Individuals and their employers might chose to invest in literacy upgrading but almost certainly not rapidly enough to avoid lots of short term economic pain. Faced with large numbers of low-skilled workers Canadian firms will chose to outsource production, will try to reduce labour costs or will simply be unable to compete. So realizing Canada's full economic potential will depend critically on rapid and massive public investment in adult literacy.

## Annex A: Statistical tables

## Table 2.1

The implied aggregate economic demand for prose literacy skills, adults aged 16 and over, Canada and the jurisdictions, 2006

|  | Aggregate demand for literacy skills based on occupations of employment, 2006 |  |  |
| :---: | :---: | :---: | :---: |
|  | Total employment | Typical skills demanded | Complex skills demanded |
| Canada | 15,934,350 | 4,252,975,400 | 4,581,107,500 |
| Newfoundland | 202,100 | 53,935,950 | 57,986,250 |
| Prince Edward Island | 66,350 | 17,491,250 | 18,833,750 |
| Nova Scotia | 431,150 | 114,670,100 | 123,566,250 |
| New Brunswick | 343,050 | 90,763,250 | 97,932,500 |
| Quebec | 3,722,450 | 994,176,300 | 1,070,981,250 |
| Ontario | 6,129,900 | 1,639,736,200 | 1,767,883,750 |
| Manitoba | 573,800 | 151,760,200 | 164,283,750 |
| Saskatchewan | 491,250 | 128,623,600 | 138,558,750 |
| Alberta | 1,844,150 | 492,735,900 | 529,220,000 |
| British Columbia | 2,081,100 | 555,891,100 | 597,737,500 |
| Yukon | 17,200 | 4,663,800 | 4,946,250 |
| North West Territories | 21,150 | 5,703,800 | 6,113,750 |
| Nunavut | 10,550 | 2,865,000 | 3,047,500 |

Source: HRSDC Essential Skills Profiles, 2008 and the 2006 Census of Population.
Table 2.2
The implied aggregate economic demand for prose literacy skill by province and territory, 2006

|  | Aggregate demand for prose literacy (in points) |  |  |
| :---: | :---: | :---: | :---: |
|  | Typical literacy demand | Complex literacy demand | Percent increase from typical to complex demand |
| Canada | 4,252,975,400 | 4,581,107,500 | 7.7 |
| Newfoundland | 53,935,950 | 57,986,250 | 7.5 |
| Prince Edward Island | 17,491,250 | 18,833,750 | 7.7 |
| Nova Scotia | 114,670,100 | 123,566,250 | 7.8 |
| New Brunswick | 90,763,250 | 97,932,500 | 7.9 |
| Quebec | 994,176,300 | 1,070,981,250 | 7.7 |
| Ontario | 1,639,736,200 | 1,767,883,750 | 7.8 |
| Manitoba | 151,760,200 | 164,283,750 | 8.3 |
| Saskatchewan | 128,623,600 | 138,558,750 | 7.7 |
| Alberta | 492,735,900 | 529,220,000 | 7.4 |
| British Columbia | 555,891,100 | 597,737,500 | 7.5 |
| Yukon | 4,663,800 | 4,946,250 | 6.1 |
| North West Territories | 5,703,800 | 6,113,750 | 7.2 |
| Nunavut | 2,865,000 | 3,047,500 | 6.4 |

Source: HRSDC Essential Skills Profiles 2008 and the 2006 Census of Population.

Table 2.3
The implied economic demand for prose literacy skill by province and territory, per worker, 2006

| Jurisdiction | Employment | Typical average <br> literacy demand <br> per worker | Complex average <br> literacy demand <br> per worker |
| :--- | ---: | ---: | ---: |
| Canada | $15,934,350$ |  |  |
| Newfoundland and Labrador | 202,100 | 267 | 287 |
| Prince Edward Island | 66,350 | 264 | 284 |
| Nova Scotia | 431,150 | 266 | 287 |
| New Brunswick | 343,050 | 265 | 285 |
| Quebec | $3,722,450$ | 267 | 288 |
| Ontario | $6,129,900$ | 267 | 288 |
| Manitoba | 573,800 | 264 | 286 |
| Saskatchewan | 491,250 | 262 | 282 |
| Alberta | $1,844,150$ | 267 | 287 |
| British Columbia | $2,081,100$ | 267 | 288 |
| Yukon |  |  | 271 |
| North West Territories | 17,200 | 270 | 289 |
| Nunavut | 10,550 | 272 | 289 |

Source: HRSDC Essential Skills Profiles 2008 and the 2006 Census of Population.

Table 2.4
The distribution of employment and aggregate literacy skill demand by proficiency level, typical and complex, Canada and the jurisdictions, 2006

|  Typical total <br> aggregate literacy <br> demand <br> Jurisdiction (in '000 points) |  | Typical total aggregate literacy demand by prose proficiency level (in 000 points) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
| Canada | 4,292,086 | 39,150 | 1,133,235 | 2,319,350 | 707,558 | 92,794 |
| Newfoundland and Labrador | 54,885 | 950 | 13,770 | 30,126 | 8,970 | 1,069 |
| Prince Edward Island | 17,491 | - | 5,400 | 9,226 | 2,584 | 281 |
| Nova Scotia | 116,019 | 1,350 | 30,983 | 63,470 | 17,891 | 2,325 |
| New Brunswick | 91,513 | 750 | 26,753 | 48,496 | 13,845 | 1,669 |
| Quebec | 1,004,216 | 10,050 | 260,246 | 548,171 | 163,605 | 22,144 |
| Ontario | 1,653,423 | 13,700 | 430,054 | 888,814 | 285,643 | 35,213 |
| Manitoba | 153,209 | 1,450 | 45,405 | 79,296 | 24,489 | 2,569 |
| Saskatchewan | 129,723 | 1,100 | 43,976 | 62,796 | 19,825 | 2,025 |
| Alberta | 497,381 | 4,650 | 129,465 | 270,559 | 80,633 | 12,075 |
| British Columbia | 560,736 | 4,850 | 144,236 | 310,929 | 87,653 | 13,069 |
| Yukon | 4,714 | 50 | 968 | 2,736 | 829 | 131 |
| North West Territories | 5,754 | 50 | 1,283 | 3,231 | 1,040 | 150 |
| Nunavut | 2,865 | - | 709 | 1,526 | 536 | 94 |
| Distribution of employment |  | Proficiency level |  |  |  |  |
| Jurisdiction at typical demand |  | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
| Canada 15,934,300 |  | 39,150 | 5,036,600 | 8,434,000 | 2,177,100 | 247,450 |
| Newfoundland and Labrador Prince Edward Island | 202,150 | 950 | 61,200 | 109,550 | 27,600 | 2,850 |
|  | 66,250 | - | 24,000 | 33,550 | 7,950 | 750 |
| Nova Scotia | 431,100 | 1,350 | 137,700 | 230,800 | 55,050 | 6,200 |
| New Brunswick | 343,050 | 750 | 118,900 | 176,350 | 42,600 | 4,450 |
| Quebec | 3,722,500 | 10,050 | 1,156,650 | 1,993,350 | 503,400 | 59,050 |
| Ontario | 6,129,900 | 13,700 | 1,911,350 | 3,232,050 | 878,900 | 93,900 |
| Manitoba | 573,800 | 1,450 | 201,800 | 288,350 | 75,350 | 6,850 |
| Saskatchewan | 491,300 | 1,100 | 195,450 | 228,350 | 61,000 | 5,400 |
| Alberta | 1,844,200 | 4,650 | 575,400 | 983,850 | 248,100 | 32,200 |
| British Columbia | 2,081,100 | 4,850 | 641,050 | 1,130,650 | 269,700 | 34,850 |
| Yukon | 17,200 | 50 | 4,300 | 9,950 | 2,550 | 350 |
| North West Territories | 21,100 | 50 | 5,700 | 11,750 | 3,200 | 400 |
| Nunavut | 10,600 | - | 3,150 | 5,550 | 1,650 | 250 |



| North West Territories | 100 | 0 | 27 | 56 | 15 | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nunavut | 100 | 0 | 30 | 52 | 16 |  |
| Canada | 4,581,108 | - | 505,271 | 2,432,623 | 1,123,558 | 519,656 |
| Newfoundland and Labrador | 57,986 | - | 6,761 | 31,103 | 12,773 | 7,350 |
| Prince Edward Island | 18,834 | - | 2,633 | 10,106 | 4,014 | 2,081 |
| Nova Scotia | 123,566 | - | 14,074 | 66,921 | 28,584 | 13,988 |
| New Brunswick | 97,933 | - | 12,274 | 52,594 | 22,003 | 11,063 |
| Quebec | 1,070,981 | - | 114,908 | 573,925 | 257,855 | 124,294 |
| Ontario | 1,767,884 | - | 179,820 | 942,769 | 442,926 | 202,369 |
| Manitoba | 164,284 | - | 20,475 | 85,841 | 39,293 | 18,675 |
| Saskatchewan | 138,559 | - | 23,636 | 69,204 | 30,794 | 14,925 |
| Alberta | 529,220 | - | 63,349 | 274,216 | 132,649 | 59,006 |
| British Columbia | 597,738 | - | 65,790 | 318,533 | 149,403 | 64,013 |
| Yukon | 4,946 | - | 506 | 2,668 | 1,154 | 619 |
| North West Territories | 6,114 | - | 630 | 3,231 | 1,446 | 806 |
| Nunavut | 3,048 | - | 416 | 1,513 | 650 | 469 |
| Distribution of employment |  | at complex Proficiency level |  |  |  |  |
| Jurisdiction | demand | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
| Canada | 15,934,400 | - | 2,245,650 | 8,845,900 | 3,457,100 | 1,385,750 |
| Newfoundland and Labrador | 202,050 | - | 30,050 | 113,100 | 39,300 | 19,600 |
| Prince Edward Island | 66,350 | - | 11,700 | 36,750 | 12,350 | 5,550 |
| Nova Scotia | 431,150 | - | 62,550 | 243,350 | 87,950 | 37,300 |
| New Brunswick | 343,000 | - | 54,550 | 191,250 | 67,700 | 29,500 |
| Quebec | 3,722,550 | - | 510,700 | 2,087,000 | 793,400 | 331,450 |
| Ontario | 6,129,950 | - | 799,200 | 3,428,250 | 1,362,850 | 539,650 |
| Manitoba | 573,850 | - | 91,000 | 312,150 | 120,900 | 49,800 |
| Saskatchewan | 491,250 | - | 105,050 | 251,650 | 94,750 | 39,800 |
| Alberta | 1,844,200 | - | 281,550 | 997,150 | 408,150 | 157,350 |
| British Columbia | 2,081,100 | - | 292,400 | 1,158,300 | 459,700 | 170,700 |
| Yukon | 17,150 | - | 2,250 | 9,700 | 3,550 | 1,650 |
| North West Territories | 21,150 | - | 2,800 | 11,750 | 4,450 | 2,150 |
| Nunavut | 10,600 | - | 1,850 | 5,500 | 2,000 | 1,250 |
| Distribution of |  | Proficiency level |  |  |  |  |
|  |  | employment |  |  |  |  |
| Jurisdiction | ercentage) | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
| Canada | 100 | 0 | 14 | 56 | 22 | 9 |
| Newfoundland and Labrador | 100 | 0 | 15 | 56 | 19 | 10 |
| Prince Edward Island | 100 | 0 | 18 | 55 | 19 | 8 |
| Nova Scotia | 100 | 0 | 15 | 56 | 20 | 9 |
| New Brunswick | 100 | 0 | 16 | 56 | 20 | 9 |
| Quebec | 100 | 0 | 14 | 56 | 21 | 9 |
| Ontario | 100 | 0 | 13 | 56 | 22 | 9 |
| Manitoba | 100 | 0 | 16 | 54 | 21 | 9 |
| Saskatchewan | 100 | 0 | 21 | 51 | 19 | 8 |
| Alberta | 100 | 0 | 15 | 54 | 22 | 9 |
| British Columbia | 100 | 0 | 14 | 56 | 22 | 8 |
| Yukon | 100 | 0 | 13 | 57 | 21 | 10 |
| North West Territories | 100 | 0 | 13 | 56 | 21 | 10 |
| Nunavut | 100 | 0 | 17 | 52 | 19 | 12 |

Table 2.5
Employment levels and proportion by level of demand at the complex level by jurisdiction, 2006

|  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  | Lower bound of proficiency level |  |  |  |

Table 2.7
Proportion of the employed labour force by skill Level below prose literacy Level 3, Canada, 2006

|  |  | Proficiency level |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Occupational skill level |  | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
| Level A | - |  | Percentage |  |  |  |
| Level B | - | $0 \%$ | $28 \%$ | $25 \%$ | $47 \%$ |  |
| Level C | - | $9 \%$ | $61 \%$ | $26 \%$ | $3 \%$ |  |
| Level D | - | $2 \%$ | $66 \%$ | $32 \%$ | $0 \%$ |  |
| Total employment | - | $81 \%$ | $19 \%$ | $0 \%$ | $0 \%$ |  |
|  |  | $\mathbf{1 5 \%}$ | $\mathbf{5 1 \%}$ | $\mathbf{2 4 \%}$ | $\mathbf{1 0 \%}$ |  |

Table 2.8
Employed labour force by prose literacy skill demand level, Canada, 2006

| Proficiency level |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Level 1 | Level 2 | Level 3 Level 4 | Level 5 |
| Employment |  |  |  |  |
| Level A |  | 716,650 | 653,950 | 1,216,500 |
| Level B | 446,800 | 2,935,150 | 1,250,900 | 159,450 |
| Level C | 103,150 | 3,239,600 | 1,552,300 | 9,750 |
| Level D | 1,561,950 | 367,700 |  |  |
| Total employment | 2,111,950 | 7,259,100 | 3,457,100 | 1,385,700 |

Table 2.9Proportion of total employment by literacy skill demand level, industries, Canada, 2006

|  | Essential Skill Needs - Complex |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
|  |  |  | Perce |  |  |  |
| All Industries | 100\% | 0\% | 15\% | 55\% | 21\% | 8\% |
| Primary and Secondary Education | 100\% | 0\% | 6\% | 16\% | 19\% | 59\% |
| Legal Services | 100\% | 0\% | 0\% | 18\% | 40\% | 41\% |
| Accounting and Tax Preparation | 100\% | 0\% | 1\% | 47\% | 7\% | 44\% |
| Hospitals | 100\% | 0\% | 6\% | 45\% | 16\% | 34\% |
| Architectural, Engineering and Design Services | 100\% | 0\% | 3\% | 50\% | 25\% | 22\% |
| Travelling Services | 100\% | 0\% | 4\% | 32\% | 63\% | 2\% |
| Publishing Industries | 100\% | 0\% | 4\% | 49\% | 30\% | 17\% |
| Other Professional Services | 100\% | 0\% | 2\% | 50\% | 34\% | 14\% |
| Provincial and Territorial Public Administration | 100\% | 0\% | 3\% | 48\% | 35\% | 13\% |
| Computer System Design Services | 100\% | 0\% | 1\% | 44\% | 52\% | 3\% |
| Management, Scientific and Technical Services | 100\% | 0\% | 3\% | 53\% | 32\% | 12\% |
| Computer and Electronic Product Manufacturing | 100\% | 0\% | 6\% | 47\% | 39\% | 8\% |
| Ambulatory Health Care Services | 100\% | 0\% | 2\% | 59\% | 27\% | 12\% |
| Information Services and Data Processing Services | 100\% | 0\% | 6\% | 49\% | 42\% | 3\% |
| Advertising and Related Services | 100\% | 0\% | 7\% | 51\% | 38\% | 3\% |
| Private Households | 100\% | 0\% | 25\% | 16\% | 59\% | 0\% |
| Heritage Institutions | 100\% | 0\% | 18\% | 47\% | 18\% | 17\% |
| Personal and Laundry Services | 100\% | 0\% | 17\% | 33\% | 49\% | 1\% |
| Social Assistance | 100\% | 0\% | 3\% | 65\% | 31\% | 2\% |
| Other Schools and Educational Support | 100\% | 0\% | 2\% | 71\% | 22\% | 6\% |
| Local, Municipal \& Regional Public Administration and Aboriginal, Inter \& Other Extra-Territorial Public Admin | 100\% | 0\% | 16\% | 42\% | 36\% | 6\% |
| Nursing and Residential Care Facilities | 100\% | 0\% | 9\% | 64\% | 14\% | 13\% |
| Printing and Related Support Activities | 100\% | 0\% | 11\% | 50\% | 38\% | 1\% |
| Broadcasting and Telecommunications | 100\% | 0\% | 2\% | 72\% | 20\% | 6\% |
| Prime Contracting | 100\% | 0\% | 11\% | 59\% | 18\% | 11\% |
| Machinery Manufacturing | 100\% | 0\% | 7\% | 62\% | 26\% | 5\% |
| Rental \& Leasing Services and Owners \& Lessors of Other Non-Financial Assets | 100\% | 0\% | 11\% | 51\% | 37\% | 1\% |
| Insurance Carriers \& Related Activities and Funds \& Other Financial Vehicles | 100\% | 0\% | 2\% | 74\% | 20\% | 5\% |
| Religious, Grant-Making, Civic, and Professional and Similar Organizations | 100\% | 0\% | 9\% | 63\% | 22\% | 6\% |
| Electrical Equipment, Appliance and Component |  |  |  |  |  |  |
| Manufacturing | 100\% | 0\% | 9\% | 63\% | 22\% | 5\% |
| Wholesale Trade | 100\% | 0\% | 8\% | 65\% | 26\% | 2\% |
| Petroleum and Coal Products Manufacturing | 100\% | 0\% | 23\% | 43\% | 25\% | 10\% |
| Securities, Commodity Contracts, and Other |  |  |  |  |  |  |
| Intermediation and Related Activities | 100\% | 0\% | 1\% | 80\% | 14\% | 4\% |
| Performing Arts, Spectator Sports and Related | 100\% | 0\% | 9\% | 73\% | 8\% | 11\% |


| Industries |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Transportation Equipment Manufacturing | 100\% | 0\% | 5\% | 72\% | 19\% | 3\% |
| Management of Enterprises and Other |  |  |  |  |  |  |
| Administrative Services | 100\% | 0\% | 13\% | 59\% | 23\% | 5\% |
| Chemical Manufacturing | 100\% | 0\% | 17\% | 58\% | 17\% | 9\% |
| Monetary Authorities - Central Bank \& Credit |  |  |  |  |  |  |
| Intermediation and Related Activities | 100\% | 0\% | 2\% | 81\% | 14\% | 2\% |
| Federal Government Public Administration (including Defence Services) | 100\% | 0\% | 2\% | 83\% | 12\% | 3\% |
| Fabricated Metal Product Manufacturing | 100\% | 0\% | 10\% | 66\% | 22\% | 2\% |
| Real Estate | 100\% | 0\% | 14\% | 60\% | 24\% | 2\% |
| Post-Secondary Education | 100\% | 0\% | 5\% | 78\% | 15\% | 2\% |
| University Education | 100\% | 0\% | 4\% | 81\% | 13\% | 2\% |
| Security Services | 100\% | 0\% | 5\% | 77\% | 16\% | 1\% |
| Retail Trade | 100\% | 0\% | 25\% | 39\% | 34\% | 2\% |
| Beverage and Tobacco Product Manufacturing | 100\% | 0\% | 12\% | 66\% | 19\% | 3\% |
| Transportation | 100\% | 0\% | 4\% | 82\% | 12\% | 1\% |
| Motion Picture and Sound Recording Industries | 100\% | 0\% | 11\% | 74\% | 11\% | 4\% |
| Miscellaneous Manufacturing | 100\% | 0\% | 14\% | 66\% | 18\% | 2\% |
| Primary Metal Manufacturing | 100\% | 0\% | 19\% | 59\% | 19\% | 3\% |
| Repair and Maintenance | 100\% | 0\% | 12\% | 72\% | 16\% | 1\% |
| Employment Services | 100\% | 0\% | 21\% | 57\% | 18\% | 4\% |
| Warehousing and Storage | 100\% | 0\% | 7\% | 84\% | 8\% | 1\% |
| Furniture and Related Product Manufacturing | 100\% | 0\% | 12\% | 74\% | 13\% | 1\% |
| Non-Metallic Mineral Product Manufacturing | 100\% | 0\% | 16\% | 69\% | 13\% | 2\% |
| Mining and Oil and Gas Extraction | 100\% | 0\% | 27\% | 49\% | 19\% | 5\% |
| Paper Manufacturing | 100\% | 0\% | 26\% | 52\% | 18\% | 3\% |
| Utilities | 100\% | 0\% | 22\% | 62\% | 13\% | 3\% |
| Business Services | 100\% | 0\% | 16\% | 74\% | 8\% | 2\% |
| Plastics and Rubber Products Manufacturing | 100\% | 0\% | 22\% | 65\% | 11\% | 2\% |
| Textile Mills \& Textile Product Mills | 100\% | 0\% | 25\% | 63\% | 10\% | 2\% |
| Wood Product Manufacturing | 100\% | 0\% | 29\% | 56\% | 14\% | 1\% |
| Clothing Manufacturing \& Leather \& Allied Product |  |  |  |  |  |  |
| Manufacturing | 100\% | 0\% | 22\% | 71\% | 6\% | 1\% |
| Waste Management and Remediation Services | 100\% | 0\% | 31\% | 57\% | 9\% | 3\% |
| Amusement, Gambling and Recreation Industries | 100\% | 0\% | 31\% | 58\% | 10\% | 1\% |
| Food Manufacturing | 100\% | 0\% | 33\% | 56\% | 9\% | 2\% |
| Food Services and Drinking Places | 100\% | 0\% | 25\% | 71\% | 4\% | 0\% |
| Fishing, Hunting and Trapping | 100\% | 0\% | 23\% | 75\% | 2\% | 0\% |
| Forestry and Logging with support activities | 100\% | 0\% | 34\% | 54\% | 11\% | 1\% |
| Accommodation Services | 100\% | 0\% | 48\% | 45\% | 6\% | 1\% |
| Building Services | 100\% | 0\% | 78\% | 13\% | 8\% | 0\% |

Table 2.10
Proportion of total employment by literacy skill demand level, occupations, Canada, 2006

|  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |


| Construction Trades | 100\% | 0\% | 3\% | 87\% | 11\% | 0\% | 3.08 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales and Service Supervisors | 100\% | 0\% | 21\% | 52\% | 26\% | 0\% | 3.05 |
| Finance and Insurance Administrative Occupations | 100\% | 0\% | 0\% | 97\% | 3\% | 0\% | 3.03 |
| Senior Management Occupations | 100\% | 0\% | 0\% | 100\% | 0\% | 0\% | 3.00 |
| Other Managers N.E.C. | 100\% | 0\% | 0\% | 100\% | 0\% | 0\% | 3.00 |
| Assisting Occupations in Support of Health Services | 100\% | 0\% | 0\% | 100\% | 0\% | 0\% | 3.00 |
| Specialist Managers | 100\% | 0\% | 0\% | 100\% | 0\% | 0\% | 3.00 |
| Clerical Supervisors | 100\% | 0\% | 0\% | 100\% | 0\% | 0\% | 3.00 |
| Transportation Equipment Operators and |  |  |  |  |  |  |  |
| Related Workers, Excluding Labourers | 100\% | 0\% | 1\% | 98\% | 1\% | 0\% | 3.00 |
| Machine Operators in Manufacturing | 100\% | 0\% | 7\% | 90\% | 3\% | 0\% | 2.96 |
| Occupations in Food and Beverage |  |  |  |  |  |  |  |
| Service | 100\% | 0\% | 16\% | 84\% | 0\% | 0\% | 2.84 |
| Chefs and Cooks | 100\% | 0\% | 18\% | 82\% | 0\% | 0\% | 2.82 |
| Supervisors in Manufacturing | 100\% | 0\% | 41\% | 39\% | 20\% | 0\% | 2.79 |
| Managers in Retail Trade, Food and |  |  |  |  |  |  |  |
| Accommodation Services Occupations Unique to Forestry | 100\% | 0\% | 28\% | 72\% | 0\% | 0\% | 2.72 |
| Operations, Mining, Oil and Gas Extraction, and Fishing, Excluding Labourers | 100\% | 0\% | 51\% | 44\% | 4\% | 0\% | 2.53 |
| Sales \& Service Occupations N.E.C. | 100\% | 0\% | 59\% | 33\% | 8\% | 0\% | 2.49 |
| Trades Helpers, Construction, and |  |  |  |  |  |  |  |
| Transportation Labourers and Related |  |  |  |  |  |  |  |
| Occupations | 100\% | 0\% | 52\% | 48\% | 0\% | 0\% | 2.48 |
| Occupations Unique to Agriculture |  |  |  |  |  |  |  |
| Excluding Labourers | 100\% | 0\% | 64\% | 33\% | 3\% | 0\% | 2.39 |
| Labourers in Processing, Manufacturing and Utilities | 100\% | 0\% | 100\% | 0\% | 0\% | 0\% | 2.00 |
| Cashiers | 100\% | 0\% | 100\% | 0\% | 0\% | 0\% | 2.00 |

Table 2.11
Projected aggregate job gains and rates of employment growth by occupation, Canada, 2006-2016


Source: COPS, 2009.

Table 2.12
Actual aggregate job gains and losses and as a proportion of 2006 employment levels by average literacy skill demand, selected occupations, May 2006 to September 2008, Canada


Source: COPS, 2009.

Table
Actual aggregate job gains and losses and as a proportion of 2006 employment levels by industry, May 2006 to September 2008, Canada and the provinces

Non-seasonally adjusted, in thousands


| Services-producing sector | 41 and over | 3.47 | 12,621.2 | 13,059.5 | 163.0 | 170.6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Trade | 4111-4543 | -1.24 | 2,665.5 | 2,632.4 | 37.0 | 33.5 |
| Wholesale trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 6.9 | 3.3 |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 0.0 | 0.0 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.0 | 0.5 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 3.7 | 0.0 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 0.5 | 0.0 |
| Motor vehicle and parts wholesaler-distributo |  | 4151-4153 | -15.93 | 65.9 | 55.4 | 0.0 |
| 0.5 |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 0.0 | 0.0 |
| Machinery, equipment and supplies wholesa distributors | $4171-4179$ | 3.67 | 176.9 | 183.4 | 0.7 | 0.0 |
| Miscellaneous wholesaler-distributors and wholesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 1.3 | 0.8 |
| Retail trade | 4411-4543 | -2.13 | 2,032.4 | 1,989.2 | 30.2 | 30.2 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 1.9 | 3.3 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 0.5 | 1.6 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 0.0 | 1.1 |
| Building material and garden equipment and supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 2.3 | 3.3 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 10.1 | 7.0 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 1.8 | 3.8 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 2.5 | 1.8 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 2.6 | 1.3 |
| Sporting goods, hobby, book and music store |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 1.1 |
| 1.1 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 4.1 | 4.4 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 2.3 | 1.0 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 0.9 | 0.6 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 12.0 | 10.3 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 11.9 | 10.1 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 1.2 | 1.4 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 0.0 | 0.0 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 1.9 | 1.7 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 2.8 | 2.0 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 0.7 | 1.5 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and support activities for transportation | 4871-4879, 4881-4889 | 2.21 | 108.6 | 111.0 | 2.1 | 1.8 |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 2.5 | 0.8 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 0.0 | 0.8 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 0.0 | 0.0 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1,056.4 | 1,058.7 | 6.2 | 7.0 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 2.6 | 1.9 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 0.5 | 0.8 |
| Insurance carriers and related activities and funds and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 1.2 | 2.0 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 1.5 | 1.5 |
| Rental and leasing services and owners and lessors of other non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 0.5 | 0.8 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1,107.9 | 1,184.7 | 6.4 | 7.9 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 0.9 | 1.2 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 0.6 | 0.0 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 1.8 | 3.0 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 1.0 | 1.2 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 1.0 | 1.2 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 0.5 | 0.0 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 0.6 | 0.6 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 8.7 | 8.0 |


| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 0.6 | 0.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 3.2 | 3.2 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 0.8 | 0.0 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 1.5 | 1.0 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 2.2 | 2.4 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 0.0 | 0.0 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 0.0 | 0.0 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 16.3 | 17.5 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 9.8 | 11.3 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 1.3 | 2.4 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 4.0 | 3.3 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 1.2 | 0.5 |
| Health care and social assistance | 6211-6244 | 8.29 | 1,780.3 | 1,927.9 | 29.6 | 31.7 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 5.2 | 5.6 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 13.4 | 15.2 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 4.2 | 5.0 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 6.8 | 5.9 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 8.5 | 8.6 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 1.6 | 1.6 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 0.0 | 0.5 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 3.5 | 3.6 |
| Information services and data processing services0.5 |  | 5181-5191 | 6.52 | 53.7 | 57.2 | 0.0 |
|  |  |  |  |  |  |  |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 1.4 | 0.0 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 0.6 | 0.8 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 1.3 | 1.4 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 12.8 | 14.4 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 3.2 | 4.1 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 9.5 | 10.3 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 10.8 | 12.8 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 2.3 | 3.1 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 2.3 | 3.2 |
| Religious, grant-making, civic, and professional |  |  |  |  |  |  |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 3.2 | 3.4 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 14.8 | 19.0 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 6.0 | 7.3 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 5.9 | 8.5 |
| Local, municipal and regional public administration and aboriginal, Inter and other extra-territorial |  |  |  |  |  |  |
| public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 2.9 | 3.1 |



| Oil and gas extraction | 2111 | -0.85 | 82.3 | 81.6 | 0.0 | 0.8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mining (except oil and gas) and mix mining | 2121-2123, 2100 | 18.53 | 68.0 | 80.6 | 1.4 | 1.4 |
| Support activities | for | mining | and | oil |  | and |
| gas extraction | 2131 | 24.73 | 91.0 | 113.5 | 1.4 | 1.9 |
| Utilities | 2211-2213 | 23.98 | 122.2 | 151.5 | 1.5 | 3.2 |
| Construction | 2361-2389 | 21.36 | 1,079.2 | 1,309.7 | 27.7 | 33.9 |
| Prime contracting | 2361-2379 | 29.93 | 395.6 | 514.0 | 10.8 | 11.6 |
| Trade contracting | 2381-2389 | 16.38 | 683.7 | 795.7 | 16.9 | 22.3 |
| Manufacturing | 3111-3399 | -6.51 | 2,150.2 | 2,010.3 | 41.6 | 41.2 |
| Food manufacturing | 3111-3119 | 5.56 | 257.0 | 271.3 | 11.5 | 10.0 |
| Beverage and tobacco product manufacturing | 3121-3122 | 30.40 | 35.2 | 45.9 | 1.2 | 1.2 |
| Textile mills and textile product mills | 3131-3133, 3141-3149 | -19.29 | 28.0 | 22.6 | 0.8 | 2.0 |
| Clothing manufacturing and leather and allied product manufacturing | 3151-3159, 3161-3169 | -30.35 | 77.1 | 53.7 | 1.3 | 1.0 |
| Wood product manufacturing | 3211-3219 | -27.92 | 184.1 | 132.7 | 2.6 | 2.9 |
| Paper manufacturing | 3221-3222 | -4.25 | 94.1 | 90.1 | 2.6 | 1.7 |
| Printing and related support activities | 3231 | 17.97 | 92.4 | 109.0 | 2.4 | 1.7 |
| Petroleum and coal products manufacturing | 3241 | 8.33 | 19.2 | 20.8 | 0.0 | 0.7 |
| Chemical manufacturing | 3251-3259 | 18.56 | 98.6 | 116.9 | 0.5 | 1.2 |
| Plastics and rubber products manufacturing | 3261-3262 | -25.40 | 130.7 | 97.5 | 5.9 | 5.6 |
| Non-metallic mineral product manufacturing | 3271-3279 | 0.00 | 66.9 | 66.9 | 1.2 | 1.6 |
| Primary metal manufacturing | 3311-3315 | -15.52 | 92.8 | 78.4 | 0.6 | 0.0 |
| Fabricated metal product manufacturing | 3321-3329 | -5.44 | 191.1 | 180.7 | 2.0 | 2.3 |
| Machinery manufacturing | 3331-3339 | -8.45 | 117.1 | 107.2 | 0.6 | 1.0 |
| Computer and electronic product manufacturing | 3341-3346 | -2.70 | 111.1 | 108.1 | 0.7 | 2.2 |
| Electrical equipment, appliance and component |  |  |  |  |  |  |
| manufacturing | 3351-3359 | -20.82 | 49.0 | 38.8 | 0.0 | 0.0 |
| Transportation equipment manufacturing | 3361-3369 | -12.86 | 312.5 | 272.3 | 3.9 | 4.3 |
| Motor vehicle, body, trailer and parts manufacturing | 3361-3363 | -18.79 | 232.6 | 188.9 | 0.7 | 0.0 |
| Other transportation equipment manufacturing |  | 3364-3369 | 4.38 | 79.9 | 83.4 | 3.1 |
| 4.2 |  |  |  |  |  |  |
| Furniture and related product manufacturing | 3371-3379 | 5.49 | 103.9 | 109.6 | 1.4 | 0.9 |
| Miscellaneous manufacturing | 3391-3399 | -1.90 | 89.4 | 87.7 | 1.8 | 0.5 |
| Durables | 3211-3219, 3271-3279, |  |  |  |  |  |
|  | 3311-3399 | -10.28 | 1,317.9 | 1,182.4 | 15.1 | 16.2 |
| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 26.5 | 25.0 |
| Services-producing sector | 41 and over | 3.47 | 1,2621.2 | 13,059.5 | 360.5 | 362.1 |
| Trade | 4111-4543 | -1.24 | 2,665.5 | 2,632.4 | 81.8 | 79.3 |
| Wholesale trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 16.3 | 12.5 |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 0.0 | 0.0 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.0 | 0.0 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 4.3 | 2.2 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 1.0 | 1.2 |
| Motor vehicle and parts wholesaler-distributor |  | 4151-4153 | -15.93 | 65.9 | 55.4 | 1.1 |
| 1.0 |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 1.5 | 3.1 |
| Machinery, equipment and supplies wholesale |  |  |  |  |  |  |
| distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 5.0 | 3.0 |
| Miscellaneous wholesaler-distributors and wh |  |  |  |  |  |  |
| esale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 2.8 | 1.7 |
| Retail trade | 4411-4543 | -2.13 | 2,032.4 | 1,989.2 | 65.5 | 66.8 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 4.6 | 6.8 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 2.1 | 3.0 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 1.6 | 2.8 |
| Building material and garden equipment and supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 5.2 | 6.1 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 18.6 | 19.4 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 5.2 | 6.6 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 2.9 | 1.7 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 4.3 | 4.3 |


| Sporting goods, hobby, book and music stores |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 2.3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2.5 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 11.2 | 9.1 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 5.8 | 3.1 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 1.6 | 1.5 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 20.1 | 17.9 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 20.0 | 17.6 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 3.0 | 1.9 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 0.6 | 0.6 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 1.9 | 0.5 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 5.0 | 4.5 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 2.6 | 4.2 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and |  |  |  |  |  |  |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 2.2 | 1.9 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 1.8 | 0.7 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 0.0 | 0.0 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1,056.4 | 1,058.7 | 21.1 | 22.7 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 5.4 | 8.1 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 1.3 | 2.0 |
| Insurance carriers and related activities and funds |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 5.7 | 5.7 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 5.6 | 5.6 |
| Rental and leasing services and owners and |  |  |  |  |  |  |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1,107.9 | 1,184.7 | 18.6 | 23.4 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 4.5 | 3.5 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 1.0 | 3.2 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 3.5 | 5.5 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 5.1 | 5.2 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 1.9 | 3.1 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 0.9 | 1.3 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 1.8 | 1.7 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 29.0 | 22.8 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 1.3 | 0.8 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 14.4 | 8.9 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 0.0 | 1.0 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 3.3 | 3.2 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 7.2 | 7.3 |
| Management of enterprises and other |  |  |  |  |  |  |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 1.9 | 0.8 |
| Educational services | 6111-6117 | 1.13 | 1,179.3 | 1,192.6 | 35.2 | 33.8 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 21.7 | 18.7 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 1.7 | 2.7 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 8.9 | 10.6 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 2.9 | 1.7 |
| Health care and social assistance | 6211-6244 | 8.29 | 1,780.3 | 1927.9 | 60.8 | 62.0 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 10.5 | 12.6 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 25.1 | 24.1 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 12.5 | 14.7 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 12.8 | 10.6 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 15.6 | 18.3 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 2.6 | 1.6 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 1.6 | 2.0 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 4.9 | 3.6 |
| Information services and data processing services | 5181-5191 | 6.52 | 53.7 | 57.2 | 0.5 | 1.1 |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 1.5 | 3.1 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 0.5 | 1.7 |


| Amusement, gambling and recreation industries 7131-7139 |  | -0.63 | 205.1 | 203.8 | 4.1 | 5.3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accommodation and food services | 7211-7224 | 7.96 | 1,011.5 | 1,092.0 | 28.8 | 32.7 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 5.6 | 8.5 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 23.2 | 24.2 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 20.9 | 19.1 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 6.2 | 6.9 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 5.6 | 5.4 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 5.8 | 5.5 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 3.3 | 1.3 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 28.5 | 30.2 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 13.3 | 15.1 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 10.1 | 9.8 |
| Local, municipal and regional public administration and aboriginal, Inter and other extra-territorial |  | 0.35 | 287.3 | 288.3 | 5.2 | 5.3 |


|  | Non-seasonally adjusted, in thousands |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |


| Transportation equipment manufacturing | 3361-3369 | -12.86 | 312.5 | 272.3 | 0.6 | 1.1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Motor vehicle, body, trailer and parts |  |  |  |  |  |  |
| manufacturing | 3361-3363 | -18.79 | 232.6 | 188.9 | 0.0 | 0.0 |
| Other transportation equipment manufacturing | 3364-3369 | 4.38 | 79.9 | 83.4 | 0.6 | 1.1 |
| Furniture and related product manufacturing | 3371-3379 | 5.49 | 103.9 | 109.6 | 0.2 | 0.0 |
| Miscellaneous manufacturing | 3391-3399 | -1.90 | 89.4 | 87.7 | 0.3 | 0.0 |
| Durables | 3211-3219, 3271-3279, |  |  |  |  |  |
|  | 3311-3399 | -10.28 | 1,317.9 | 1,182.4 | 2.0 | 2.0 |
| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 5.3 | 4.1 |
| Services-producing sector | 41 and over | 3.47 | 12,621.2 | 13,059.5 | 50.8 | 54.2 |
| Trade | 4111-4543 | -1.24 | 2,665.5 | 2,632.4 | 10.0 | 11.0 |
| Wholesale trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 1.3 | 1.5 |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 0.0 | 0.0 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.0 | 0.0 |
| Food, beverage and tobacco wholesalerdistributors |  |  |  |  |  |  |
| Personal and household goods wholesaler- |  |  |  |  |  |  |
| Motor vehicle and parts wholesaler- |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 0.0 | 0.0 |
| Machinery, equipment and supplies wholesaler- |  |  |  |  |  |  |
| distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 0.5 | 0.4 |
| Miscellaneous wholesaler-distributors and who |  |  |  |  |  |  |
| lesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 0.2 | 0.2 |
| Retail trade | 4411-4543 | -2.13 | 2,032.4 | 1,989.2 | 8.7 | 9.5 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 0.8 | 1.1 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 0.3 | 0.4 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 0.2 | 0.0 |
| Building material and garden equipment and |  |  |  |  |  |  |
| supplies dealers | 4441-4442 | 1.79 | 1,45.2 | 147.8 | 1.1 | 1.3 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 2.2 | 2.8 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 0.6 | 0.7 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 0.6 | 0.7 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 0.6 | 0.7 |
| Sporting goods, hobby, book and music store |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 0.0 |
| 0.2 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 1.2 | 0.7 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 0.7 | 0.5 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 0.5 | 0.3 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 2.0 | 2.7 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 2.0 | 2.6 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 0.0 | 0.0 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 0.0 | 0.0 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 0.2 | 0.0 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 0.7 | 1.0 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 0.2 | 0.5 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and |  |  |  |  |  |  |
| support activities for transportation | 4871-4879, 4881-4889 | 2.21 | 108.6 | 111.0 | 0.3 | 0.8 |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 0.3 | 0.2 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 0.2 | 0.0 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 0.0 | 0.0 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1,056.4 | 1,058.7 | 2.0 | 2.6 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 0.6 | 1.0 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 0.2 | 0.0 |
| Insurance carriers and related activities and fun |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 0.6 | 0.6 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 0.5 | 0.7 |
| Rental and leasing services and owners and lessors of other non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 0.2 | 0.2 |


| Professional, scientific and technical services | 5411-5419 | 6.93 | 1,107.9 | 1,184.7 | 3.2 | 2.5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 0.4 | 0.5 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 0.6 | 0.4 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 0.5 | 0.4 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 0.9 | 0.5 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 0.4 | 0.4 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 0.0 | 0.0 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 0.3 | 0.2 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 3.1 | 2.8 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 0.0 | 0.0 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 1.6 | 1.0 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 0.2 | 0.2 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 0.2 | 0.4 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 0.8 | 0.7 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 0.0 | 0.2 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 0.2 | 0.3 |
| Educational services | 6111-6117 | 1.13 | 1,179.3 | 1,192.6 | 4.7 | 4.9 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 3.5 | 2.4 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 0.5 | 0.4 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 0.6 | 1.7 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 0.2 | 0.5 |
| Health care and social assistance | 6211-6244 | 8.29 | 1,780.3 | 1,927.9 | 8.1 | 8.4 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 1.1 | 1.1 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 3.0 | 3.4 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 2.2 | 2.0 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 1.8 | 1.9 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 2.7 | 2.2 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 0.2 | 0.5 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 0.0 | 0.0 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 0.9 | 0.7 |
| Information services and data processing services |  | 5181-5191 | 6.52 | 53.7 | 57.2 | 0.2 |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 0.0 | 0.3 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 0.7 | 0.6 |
| Accommodation and food services | 7211-7224 | 7.96 | 1,011.5 | 1,092.0 | 6.1 | 6.2 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 1.9 | 2.0 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 4.2 | 4.2 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 2.8 | 2.8 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 1.0 | 0.8 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 0.7 | 0.9 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 0.8 | 0.9 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 0.4 | 0.2 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 6.0 | 8.1 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 3.5 | 4.9 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 2.2 | 2.6 |
| Local, municipal and regional public administration and aboriginal, Inter and other extra-territorial public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 0.3 | 0.6 |


|  | Non-seasonally adjusted, in thousands |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | nadaNew |  | Brunswick |
| NAICS 2002 titles: | NAICS 2002 CODES: | Percent change in employment | $\begin{aligned} & \text { May- } \\ & 2006 \end{aligned}$ | September2008 | $\begin{aligned} & \text { May- } \\ & 2006 \end{aligned}$ | September2008 |
| All industries |  |  | 16676.0 | 17230.2 | 365.0 | 372.8 |
| Goods-producing sector | 11, 21, 22,23 | 32, 33 | 4054.8 | 4170.7 | 79.5 | 89.8 |



| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 6.7 | 8.3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 1.3 | 1.2 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 1.1 | 0.6 |
| Building material and garden equipment and |  |  |  |  |  |  |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 15.1 | 12.8 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 3.6 | 5.3 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 2.6 | 2.7 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 3.2 | 2.5 |
| Sporting goods, hobby, book and music stores |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 1.3 |
| 2.1 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 6.3 | 5.7 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 2.4 | 2.6 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 1.9 | 1.6 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 20.1 | 22.4 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 19.7 | 21.7 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 0.0 | 0.5 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 0.0 | 1.5 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 0.5 | 0.0 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 9.5 | 9.6 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 1.8 | 0.8 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and |  |  |  |  |  |  |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 2.9 | 3.9 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 2.6 | 3.0 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 0.0 | 0.7 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 16.7 | 16.5 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 6.3 | 6.8 |
| Securities, commodity contracts, and other |  |  |  |  |  |  |
| intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 0.6 | 1.0 |
| Insurance carriers and related activities and funds |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 4.1 | 4.4 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 3.6 | 3.2 |
| Rental and leasing services and owners and I |  |  |  |  |  | 1.1 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1107.9 | 1184.7 | 14.2 | 15.7 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 2.4 | 1.9 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 1.9 | 1.4 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 4.3 | 4.3 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 2.7 | 3.6 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 1.2 | 1.9 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 0.0 | 0.7 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 1.2 | 1.8 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 22.1 | 19.5 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 0.7 | 0.6 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 13.0 | 9.5 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 1.1 | 0.5 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 2.3 | 1.9 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 3.8 | 5.2 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 0.5 | 0.9 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 0.8 | 0.9 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 29.2 | 26.4 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 20.6 | 16.2 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 1.6 | 2.4 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 4.6 | 5.6 |
| Other schools and educational Support | 6114-6117 | 2.27 | 101.1 | 103.4 | 2.4 | 2.2 |
| Health care and social assistance | 6211-6244 | 8.29 | 1,780.3 | 1,927.9 | 44.9 | 49.9 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 7.6 | 8.1 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 20.1 | 19.9 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 7.3 | 12.2 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 9.9 | 9.7 |


| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 11.3 | 10.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 1.0 | 1.2 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 0.7 | 0.5 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 3.7 | 2.9 |
| Information services and data processing service 0.0 |  | 5181-5191 | 6.52 | 53.7 | 57.2 | 1.0 |
| Performing arts, spectator sports and related industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 1.3 | 0.8 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 1.0 | 1.3 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 2.6 | 2.9 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 28.5 | 22.0 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 4.7 | 4.4 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 23.8 | 17.6 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 17.8 | 14.6 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 7.2 | 6.0 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 4.0 | 3.6 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 4.6 | 2.7 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 2.0 | 2.2 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 22.4 | 26.7 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 10.1 | 12.1 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 7.9 | 11.6 |
| Local, municipal and regional public administration and aboriginal, Inter and other extra-territorial public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 4.4 | 3.0 |

Non-seasonally adjusted, in thousands

| NAICS 2002 titles: | $\begin{array}{lr}\text { NAICS 2002 } & \text { Percent change } \\ \text { CODES: } & \text { in employment }\end{array}$ |  | Canada |  | Quebec |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \text { May- } \\ & 2006 \end{aligned}$ | September2008 | $\begin{aligned} & \text { May- } \\ & 2006 \end{aligned}$ | September2008 |
| All industries |  |  | 16676.0 | 17230.2 | 3789.4 | 3917.5 |
| Goods-producing sector | 11, 21, 22,23, 31, 32, 33 |  | 4054.8 | 4170.7 | 916.6 | 925.0 |
| Agriculture | 1100-1129, 1151-1152 |  | 371.2 | 348.2 | 70.8 | 61.0 |
| Crop production | 1111-1119 | -6.67 | 156.0 | 145.6 | 25.7 | 19.7 |
| Animal production | 1121-1129 | -1.95 | 174.6 | 171.2 | 42.3 | 37.9 |
| Mix farming | 1100 | -41.34 | 28.3 | 16.6 | 0.0 | 0.0 |
| Support activities for agriculture | 1151-1152 | 21.31 | 12.2 | 14.8 | 1.9 | 2.9 |
| Forestry, fishing, mining, oil and gas | 1131-1142,1153, 2100-2131 | 5.75 | 332.0 | 351.1 | 36.5 | 34.5 |
| Forestry and logging with support activities | $\text { 1131-1133, } 1153$ | -7.94 | 56.7 | 52.2 | 12.7 | 15.9 |
| Fishing, hunting and trapping | 1141-1142 | -31.76 | 34.0 | 23.2 | 3.2 | 1.5 |
| Mining and oil and gas extraction | 2100-2131 | 14.26 | 241.3 | 275.7 | 20.6 | 17.1 |
| Oil and gas extraction | 2111 | -0.85 | 82.3 | 81.6 | 1.6 | 0.0 |
| Mining (except oil and gas) and mix mining | 2121-2123, 2100 | 18.53 | 68.0 | 80.6 | 15.9 | 13.9 |
| Support activities for mining and oil and gas extraction | 2131 | 24.73 | 91.0 | 113.5 | 3.1 | 3.3 |
| Utilities | 2211-2213 | 23.98 | 122.2 | 151.5 | 31.1 | 32.0 |
| Construction | 2361-2389 | 21.36 | 1079.2 | 1309.7 | 193.2 | 240.9 |
| Prime contracting | 2361-2379 | 29.93 | 395.6 | 514.0 | 64.6 | 97.7 |
| Trade contracting | 2381-2389 | 16.38 | 683.7 | 795.7 | 128.5 | 143.2 |
| Manufacturing | 3111-3399 | -6.51 | 2150.2 | 2010.3 | 585.0 | 556.6 |
| Food manufacturing | 3111-3119 | 5.56 | 257.0 | 271.3 | 58.7 | 66.3 |
| Beverage and tobacco product manufacturing | 3121-3122 | 30.40 | 35.2 | 45.9 | 8.7 | 17.0 |
| Textile mills and textile product mills | 3131-3133, 3141-3149 | -19.29 | 28.0 | 22.6 | 14.8 | 9.8 |
| Clothing manufacturing and leather and Allied |  |  |  |  |  |  |


| product manufacturing | 3151-3159, 3161-3169 | -30.35 | 77.1 | 53.7 | 29.1 | 28.4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Wood product manufacturing | 3211-3219 | -27.92 | 184.1 | 132.7 | 65.4 | 41.6 |
| Paper manufacturing | 3221-3222 | -4.25 | 94.1 | 90.1 | 31.9 | 32.7 |
| Printing and related support activities | 3231 | 17.97 | 92.4 | 109.0 | 28.4 | 28.8 |
| Petroleum and coal products manufacturing | 3241 | 8.33 | 19.2 | 20.8 | 3.6 | 5.1 |
| Chemical manufacturing | 3251-3259 | 18.56 | 98.6 | 116.9 | 25.7 | 34.1 |
| Plastics and rubber products manufacturing | 3261-3262 | -25.40 | 130.7 | 97.5 | 35.8 | 25.8 |
| Non-metallic mineral product manufacturing | 3271-3279 | 0.00 | 66.9 | 66.9 | 20.2 | 17.3 |
| Primary metal manufacturing | 3311-3315 | -15.52 | 92.8 | 78.4 | 31.4 | 28.6 |
| Fabricated metal product manufacturing | 3321-3329 | -5.44 | 191.1 | 180.7 | 48.0 | 41.7 |
| Machinery manufacturing | 3331-3339 | -8.45 | 117.1 | 107.2 | 23.4 | 25.7 |
| Computer and electronic product manufacturing Electrical equipment, appliance and component manufacturing | 3341-3346 | -2.70 | 111.1 | 108.1 | 24.9 | 20.3 |
|  |  |  |  |  |  |  |
|  | 3351-3359 | -20.82 | 49.0 | 38.8 | 21.7 | 15.8 |
| Transportation equipment manufacturing Motor vehicle, body, trailer and parts | 3361-3369 | -12.86 | 312.5 | 272.3 | 55.4 | 60.1 |
| manufacturing | 3361-3363 | -18.79 | 232.6 | 188.9 | 17.8 | 16.4 |
| Other transportation equipment manufacturing |  | 3364-3369 | 4.38 | 79.9 | 83.4 | 37.5 |
| 43.7 \% |  |  |  |  |  |  |
| Furniture and related product manufacturing | 3371-3379 | 5.49 | 103.9 | 109.6 | 38.5 | 38.1 |
| Miscellaneous manufacturing | 3391-3399 | -1.90 | 89.4 | 87.7 | 19.7 | 19.4 |
| Durables | $3211-3219,3271-3279$,$3311-3399$ |  |  |  |  |  |
|  |  | -10.28 | 1317.9 | 1182.4 | 348.4 | 308.7 |
| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 236.6 | 248.0 |
| Services-producing sector | 41 and over | 3.47 | 12621.2 | 13059.5 | 2872.8 | 2992.5 |
| Trade | 4111-4543 | -1.24 | 2665.5 | 2632.4 | 615.3 | 612.3 |
| Wholesale trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 139.7 | 147.2 |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 0.0 | 2.5 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.0 | 2.9 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 26.4 | 28.0 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 21.8 | 21.7 |
| Motor vehicle and parts wholesaler-distributors |  | 4151-4153 | -15.93 | 65.9 | 55.4 | 12.5 |
| 9.4 |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 25.4 | 20.1 |
| Machinery, equipment and supplies wholesale distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 28.7 | 37.4 |
| Miscellaneous wholesaler-distributors and who |  |  |  |  |  |  |
| lesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 23.8 | 25.3 |
| Retail trade | 4411-4543 | -2.13 | 2032.4 | 1989.2 | 475.6 | 465.1 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 47.0 | 49.5 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 25.4 | 22.9 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 11.9 | 15.4 |
| Building material and garden equipment and |  |  |  |  |  |  |
| supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 39.7 | 40.7 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 117.2 | 116.9 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 45.8 | 45.7 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 16.5 | 14.9 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 73.7 | 52.9 |
| Sporting goods, hobby, book and music |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 49.1 | 51.4 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 16.2 | 24.8 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 9.1 | 11.3 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 171.4 | 182.7 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 168.2 | 177.5 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 10.1 | 9.7 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 9.5 | 8.3 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 1.5 | 0.0 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 58.5 | 65.3 |
| Transit and Ground Passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 26.4 | 35.3 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |


| Scenic and sightseeing transportation and support activities for transportation | 4871-4879, 4881-4889 | 2.21 | 108.6 | 111.0 | 27.8 | 28.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 14.9 | 14.7 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 19.5 | 15.1 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 3.2 | 5.2 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 230.7 | 230.0 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 97.0 | 91.0 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 18.9 | 21.2 |
| Insurance carriers and related activities and funds |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 54.4 | 67.9 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 39.0 | 33.9 |
| Rental and leasing services and owners and lessors of other Non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 21.4 | 15.9 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1107.9 | 1184.7 | 240.1 | 260.8 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 22.0 | 30.5 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 29.9 | 27.2 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 47.8 | 63.1 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 68.2 | 58.6 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 36.9 | 43.1 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 20.3 | 21.2 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 15.0 | 17.0 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 135.4 | 140.7 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 21.2 | 22.1 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 14.0 | 16.6 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 12.5 | 7.9 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 18.4 | 17.3 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 52.2 | 63.7 |
| Management of enterprises and other admin istrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 10.0 | 8.1 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 7.1 | 5.0 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 265.0 | 254.7 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 155.8 | 158.1 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 35.9 | 26.3 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 56.7 | 52.4 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 16.6 | 17.8 |
| Health care and social assistance | 6211-6244 | 8.29 | 1780.3 | 1927.9 | 453.0 | 480.9 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 68.7 | 81.0 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 170.9 | 170.0 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 61.5 | 84.9 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 151.9 | 145.0 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 164.0 | 178.1 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 20.4 | 18.7 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 17.5 | 16.7 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 44.1 | 43.4 |
| Information services and data processing servic |  | 5181-5191 | 6.52 | 53.7 | 57.2 | 10.8 |
| 7.6 |  |  |  |  |  |  |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 18.6 | 33.1 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 8.5 | 11.4 |
| Amusement, gambling and recreation industrie | 7131-7139 | -0.63 | 205.1 | 203.8 | 44.0 | 47.1 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 212.3 | 257.2 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 27.8 | 40.3 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 184.5 | 216.9 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 153.2 | 173.0 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 55.0 | 64.3 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 46.6 | 59.6 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 44.9 | 38.4 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 6.6 | 10.7 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 232.3 | 222.0 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 78.3 | 83.9 |


| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 74.1 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Local, municipal and regional public administration |  |  |  |  |  |
| and aboriginal, Inter and other extra-territorial |  |  |  |  |  |
| public admin | $9130,9141,9191$ | 0.35 | 287.3 | 288.3 | 79.9 |


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| Wholesale trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 263.7 | 240.6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 4.7 | 4.0 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 4.2 | 1.5 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 29.4 | 31.1 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 41.5 | 34.9 |
| Motor vehicle and parts wholesaler-distributors |  | 4151-4153 | -15.93 | 65.9 | 55.4 | 31.0 |
| 20.7 |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 31.9 | 33.6 |
| Machinery, equipment and supplies wholesale distributors | er- 4171-4179 | 3.67 | 176.9 | 183.4 | 74.2 | 66.3 |
| Miscellaneous wholesaler-distributors and who |  |  |  |  |  |  |
| lesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 46.8 | 48.5 |
| Retail trade | 4411-4543 | -2.13 | 2032.4 | 1989.2 | 783.9 | 771.8 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 71.6 | 73.4 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 23.9 | 29.2 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 32.9 | 33.8 |
| Building material and Garden equipment and supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 48.2 | 51.9 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 200.3 | 174.9 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 53.1 | 56.8 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 17.7 | 22.7 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 83.9 | 88.2 |
| Sporting goods, hobby, book and music stores |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 32.0 |
| 39.8 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 143.2 | 126.0 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 56.0 | 57.5 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 21.1 | 17.8 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 283.9 | 352.3 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 270.0 | 322.5 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 10.5 | 25.3 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 13.2 | 12.2 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 0.0 | 0.0 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 87.9 | 117.9 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 60.9 | 62.5 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and support activities for transportation | 4871-4879, 4881-4889 | 2.21 | 108.6 | 111.0 | 37.6 | 36.8 |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 30.5 | 38.5 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 28.5 | 28.1 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 13.9 | 29.8 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 488.2 | 464.7 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 191.9 | 190.5 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 58.5 | 57.1 |
| Insurance carriers and related activities and fund |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 108.0 | 107.0 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 106.0 | 84.5 |
| Rental and leasing services and owners and lessors of other non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 23.8 | 25.6 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1107.9 | 1184.7 | 473.6 | 491.8 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 65.2 | 61.3 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 52.1 | 50.3 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 93.4 | 111.0 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 118.6 | 142.2 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 75.0 | 72.8 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 31.8 | 23.9 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 37.6 | 30.3 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 298.4 | 302.0 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 42.0 | 52.3 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 70.6 | 48.7 |


| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 22.0 | 22.3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 40.3 | 24.8 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 89.0 | 113.5 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 24.2 | 27.3 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 10.2 | 13.0 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 451.6 | 483.0 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 301.9 | 306.7 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 31.2 | 28.2 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 78.0 | 101.1 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 40.6 | 46.9 |
| Health care and social assistance | 6211-6244 | 8.29 | 1780.3 | 1927.9 | 622.0 | 709.3 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 167.3 | 201.8 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 184.9 | 219.3 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 131.4 | 127.7 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 138.5 | 160.4 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 333.0 | 300.9 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 43.4 | 31.0 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 27.0 | 24.4 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 89.8 | 73.6 |
| Information services and data processing servic 34.3 |  | -5191 | 6.52 | 53.7 | 57.2 | 28.6 |
| Performing arts, spectator sports and related industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 50.6 | 54.7 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 12.2 | 10.9 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 81.4 | 72.1 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 373.2 | 401.7 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 67.4 | 59.9 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 305.9 | 341.7 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 270.7 | 284.7 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 85.4 | 86.8 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 91.6 | 89.3 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 69.1 | 73.8 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 24.7 | 34.9 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 316.7 | 355.6 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 133.4 | 148.5 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 75.9 | 81.2 |
| Local, municipal and regional public administration and aboriginal, Inter and other extraterritorial public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 107.4 | 125.9 |
| All industries |  |  | 16676.0 | 17230.2 | 596.5 | 607.0 |
| Goods-producing sector | 11, 21, 22,23, 31, 32, 33 |  | 4054.8 | 4170.7 | 141.3 | 152.3 |
| Agriculture | 1100-1129, 1151-1152 |  | 371.2 | 348.2 | 29.5 | 31.1 |
| Crop production | 1111-1119 | -6.67 | 156.0 | 145.6 | 11.5 | 15.0 |
| Animal production | 1121-1129 | -1.95 | 174.6 | 171.2 | 14.0 | 14.9 |
| Mix farming | 1100 | -41.34 | 28.3 | 16.6 | 2.8 | 0.7 |
| Support activities for agriculture | 1151-1152 | 21.31 | 12.2 | 14.8 | 1.2 | 0.5 |
| Forestry, fishing, mining, oil and gas | 1131-1142, 1153, 2100-2131 | 5.75 | 332.0 | 351.1 | 6.2 | 6.6 |
| Forestry and logging with support activities | 1131-1133, 1153 | -7.94 | 56.7 | 52.2 | 0.8 | 0.9 |
| Fishing, hunting and trapping | 1141-1142 | -31.76 | 34.0 | 23.2 | 0.9 | 0.0 |
| Mining and oil and gas extraction | 2100-2131 | 14.26 | 241.3 | 275.7 | 4.6 | 5.4 |
| Oil and gas extraction | 2111 | -0.85 | 82.3 | 81.6 | 0.0 | 0.0 |
| Mining (except oil and gas) and mix mining | 2121-2123, 2100 | 18.53 | 68.0 | 80.6 | 2.3 | 3.4 |
| Support activities for mining and oil and gas extraction | 2131 | 24.73 | 91.0 | 113.5 | 1.9 | 1.6 |
| Utilities | 2211-2213 | 23.98 | 122.2 | 151.5 | 6.5 | 7.0 |
| Construction | 2361-2389 | 21.36 | 1079.2 | 1309.7 | 32.5 | 41.7 |
| Prime contracting | 2361-2379 | 29.93 | 395.6 | 514.0 | 10.1 | 14.0 |
| Trade contracting | 2381-2389 | 16.38 | 683.7 | 795.7 | 22.4 | 27.7 |
| Manufacturing | 3111-3399 | -6.51 | 2150.2 | 2010.3 | 66.7 | 66.0 |


| Food manufacturing | 3111-3119 | 5.56 | 257.0 | 271.3 | 11.1 | 10.5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Beverage and tobacco product manufacturing | 3121-3122 | 30.40 | 35.2 | 45.9 | 0.0 | 2.0 |
| Textile mills and textile product mills | 3131-3133, 3141-3149 | -19.29 | 28.0 | 22.6 | 0.7 | 0.5 |
| Clothing manufacturing and leather and allied product manufacturing | 3151-3159, 3161-3169 | -30.35 | 77.1 | 53.7 | 4.0 | 3.4 |
| Wood Product manufacturing | 3211-3219 | -27.92 | 184.1 | 132.7 | 4.8 | 3.7 |
| Paper manufacturing | 3221-3222 | -4.25 | 94.1 | 90.1 | 2.4 | 1.5 |
| Printing and related Support Activities | 3231 | 17.97 | 92.4 | 109.0 | 4.0 | 4.0 |
| Petroleum and coal products manufacturing | 3241 | 8.33 | 19.2 | 20.8 | 0.0 | 0.0 |
| Chemical manufacturing | 3251-3259 | 18.56 | 98.6 | 116.9 | 3.4 | 3.3 |
| Plastics and rubber products manufacturing | 3261-3262 | -25.40 | 130.7 | 97.5 | 3.0 | 4.0 |
| Non-metallic mineral product manufacturing | 3271-3279 | 0.00 | 66.9 | 66.9 | 1.2 | 1.6 |
| Primary metal manufacturing | 3311-3315 | -15.52 | 92.8 | 78.4 | 1.3 | 2.3 |
| Fabricated metal product manufacturing | 3321-3329 | -5.44 | 191.1 | 180.7 | 5.6 | 6.8 |
| Machinery manufacturing | 3331-3339 | -8.45 | 117.1 | 107.2 | 5.7 | 5.0 |
| Computer and electronic product manufacturing | 3341-3346 | -2.70 | 111.1 | 108.1 | 0.9 | 1.4 |
| Electrical equipment, appliance and componen manufacturing | 3351-3359 | -20.82 | 49.0 | 38.8 | 1.0 | 1.2 |
| Transportation equipment manufacturing | 3361-3369 | -12.86 | 312.5 | 272.3 | 8.7 | 7.9 |
| Motor vehicle, body, trailer and parts manufacturing | 3361-3363 | -18.79 | 232.6 | 188.9 | 5.5 | 4.3 |
| Other transportation equipment manufacturing | 3364-3369 | 4.38 | 79.9 | 83.4 | 3.3 | 3.6 |
| Furniture and related product manufacturing | 3371-3379 | 5.49 | 103.9 | 109.6 | 5.9 | 5.3 |
| Miscellaneous manufacturing | 3391-3399 | -1.90 | 89.4 | 87.7 | 2.9 | 1.7 |
| Durables | 3211-3219, 3271-3279, |  |  |  |  |  |
|  | 3311-3399 | -10.28 | 1317.9 | 1182.4 | 37.9 | 36.8 |
| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 28.8 | 29.2 |
| Services-producing sector | 41 and over | 3.47 | 12621.2 | 13059.5 | 455.1 | 454.7 |
| Trade | 4111-4543 | -1.24 | 2665.5 | 2632.4 | 90.8 | 87.5 |
| Wholesale Trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 20.1 | 19.8 |
| Farm Product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 1.6 | 1.8 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.0 | 0.0 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 2.4 | 2.4 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 1.7 | 1.1 |
| Motor vehicle and parts wholesalerdistributors | 4151-4153 | -15.93 | 65.9 | 55.4 | 1.5 | 2.1 |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 2.1 | 1.9 |
| Machinery, equipment and supplies wholesa |  |  |  |  |  |  |
| distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 6.6 | 5.9 |
| Miscellaneous wholesaler-distributors and wholesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 3.8 | 4.2 |
| Retail trade | 4411-4543 | -2.13 | 2032.4 | 1989.2 | 70.7 | 67.7 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 9.7 | 9.9 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 2.9 | 3.2 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 2.4 | 2.7 |
| Building material and garden equipment and supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 6.5 | 4.4 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 17.8 | 17.0 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 3.5 | 4.3 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 2.9 | 3.8 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 6.1 | 3.8 |
| Sporting goods, hobby, book and music stores | 4511-4512 | -2.84 | 95.1 | 92.4 | 2.9 | 3.5 |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 11.1 | 9.4 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 4.0 | 4.1 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 0.9 | 1.6 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 37.4 | 35.4 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 35.9 | 34.3 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 3.0 | 4.7 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 5.0 | 2.3 |


| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 0.0 | 0.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 17.9 | 13.7 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 3.0 | 3.6 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and support activities for transportation | 4871-4879, 4881-4889 | 2.21 | 108.6 | 111.0 | 2.2 | 1.7 |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 2.8 | 5.2 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 1.4 | 3.0 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 1.6 | 1.0 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 34.3 | 36.6 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 10.8 | 9.0 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 5.9 | 4.0 |
| Insurance carriers and related activities and fund |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 11.5 | 14.3 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 5.1 | 7.6 |
| Rental and leasing services and owners and lessors of other non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 1.1 | 1.7 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1107.9 | 1184.7 | 23.1 | 23.4 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 1.5 | 1.8 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 3.2 | 2.8 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 5.7 | 3.8 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 2.9 | 4.8 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 4.0 | 5.6 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 2.4 | 1.6 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 3.3 | 3.0 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 19.0 | 17.9 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 1.6 | 1.3 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 5.2 | 4.6 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 0.7 | 1.9 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 2.1 | 2.4 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 7.8 | 6.2 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 0.6 | 0.5 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 1.0 | 1.0 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 47.7 | 46.2 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 36.3 | 31.9 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 1.5 | 3.2 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 6.2 | 8.6 |
| Other schools and educational Support | 6114-6117 | 2.27 | 101.1 | 103.4 | 3.7 | 2.5 |
| Health care and social assistance | 6211-6244 | 8.29 | 1780.3 | 1927.9 | 77.9 | 86.8 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 14.6 | 16.7 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 31.7 | 36.6 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 15.4 | 18.2 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 16.2 | 15.3 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 24.3 | 22.2 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 2.7 | 2.6 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 0.9 | 1.2 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 7.3 | 7.7 |
| Information services and data processing services | 5181-5191 | 6.52 | 53.7 | 57.2 | 1.0 | 0.8 |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 2.9 | 2.2 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 1.3 | 0.7 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 8.3 | 7.0 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 38.9 | 35.5 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 8.4 | 7.7 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 30.5 | 27.8 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 26.3 | 28.8 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 9.3 | 10.5 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 7.0 | 8.7 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 7.4 | 8.5 |


| Private households | 8141 | 26.94 | 56.8 | 72.1 | 2.6 | 1.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 35.4 | 34.5 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 14.9 | 14.4 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 12.6 | 10.6 |
| Local, municipal and regional public administr and aboriginal, Inter and other extra-territorial public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 8.0 | 9.5 |


|  |  |  | Non-seasonally adjusted, in thousands |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |


| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 10.6 | 13.1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Services-producing sector | 41 and over | 3.47 | 12621.2 | 13059.5 | 359.9 | 370.4 |
| Trade | 4111-4543 | -1.24 | 2665.5 | 2632.4 | 79.2 | 82.4 |
| Wholesale Trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 18.8 | 19.2 |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 1.0 | 0.7 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.6 | 0.0 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 2.4 | 1.6 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 0.0 | 0.9 |
| Motor vehicle and parts wholesaler-distributo |  | 4151-4153 | -15.93 | 65.9 | 55.4 | 1.4 |
| 2.6 |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 2.7 | 2.5 |
| Machinery, equipment and supplies wholes |  |  |  |  |  |  |
| distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 6.4 | 7.0 |
| Miscellaneous wholesaler-distributors and wholesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 3.8 | 3.7 |
| Retail trade | 4411-4543 | -2.13 | 2032.4 | 1989.2 | 60.4 | 63.2 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 7.6 | 10.4 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 2.0 | 1.6 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 1.8 | 1.6 |
| Building material and garden equipment and supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 4.0 | 4.2 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 13.6 | 15.0 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 3.6 | 3.1 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 4.8 | 3.5 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 3.7 | 5.7 |
| Sporting goods, hobby, book and music stores |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 2.7 |
| 1.9 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 10.4 | 11.3 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 4.0 | 3.1 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 2.1 | 1.9 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 25.1 | 21.7 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 21.8 | 20.0 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 0.0 | 0.0 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 1.7 | 2.0 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 0.0 | 0.0 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 9.9 | 11.0 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 3.2 | 2.1 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.5 | 0.0 |
| Scenic and sightseeing transportation and support activities for transportation | 4871-4879, 4881-4889 | 2.21 | 108.6 | 111.0 | 2.0 | 0.9 |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 1.5 | 2.2 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 2.7 | 1.1 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 3.3 | 1.7 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 25.4 | 27.4 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 10.3 | 10.2 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 2.7 | 2.4 |
| Insurance carriers and related activities and funds |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 5.9 | 7.5 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 4.7 | 5.4 |
| Rental and leasing services and owners and lessors of other non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 1.7 | 1.9 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1107.9 | 1184.7 | 19.2 | 21.8 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 3.2 | 2.6 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 3.1 | 4.5 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 4.4 | 5.4 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 2.3 | 3.0 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 4.0 | 4.7 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 1.1 | 0.9 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 1.2 | 0.7 |


| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 13.7 | 11.7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 0.6 | 0.0 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 3.0 | 2.0 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 0.7 | 0.0 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 2.0 | 2.2 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 5.8 | 5.4 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 0.6 | 0.0 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 1.1 | 1.5 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 40.2 | 40.4 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 28.4 | 27.7 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 2.4 | 2.1 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 7.3 | 8.6 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 2.0 | 1.9 |
| Health care and social assistance | 6211-6244 | 8.29 | 1780.3 | 1927.9 | 60.0 | 66.1 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 9.1 | 10.5 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 27.7 | 29.9 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 12.8 | 12.7 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 10.4 | 13.0 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 20.7 | 18.0 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 2.7 | 2.0 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 0.7 | 0.6 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 6.5 | 7.2 |
| Information services and data processing services 1.5 |  | 5181-5191 | 6.52 | 53.7 | 57.2 | 1.2 |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 1.7 | 1.5 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 1.1 | 0.0 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 6.9 | 5.0 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 28.9 | 30.1 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 6.4 | 7.7 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 22.5 | 22.4 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 19.8 | 21.8 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 7.0 | 9.2 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 6.0 | 6.0 |
| Religious, grant-making, civic, and professional |  |  |  |  |  | 5.9 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 0.5 | 0.7 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 27.6 | 29.0 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 9.2 | 11.4 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 11.5 | 10.1 |
| Local, municipal and regional public administration and aboriginal, Inter and other extra-territorial |  |  |  |  |  |  |
| public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 6.9 | 7.4 |


|  | Non-seasonally adjusted, in thousands |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Canada |  | Alberta |  |
| NAICS 2002 titles: | NAICS 2002 Percent <br> CODES: in emplo | hange yment | May- $2006$ | September2008 | $\begin{aligned} & \text { May- } \\ & 2006 \end{aligned}$ | September2008 |
| All industries |  |  | 16,676.0 | 17230.2 | 1899.2 | 2020.2 |
| Goods-producing sector | 11, 21, 22,23, 31, 32, 33 |  | 4,054.8 | 4170.7 | 526.6 | 606.8 |
| Agriculture | 1100-1129, 1151-1152 |  | 371.2 | 348.2 | 57.7 | 68.1 |
| Crop production | 1111-1119 | -6.67 | 156.0 | 145.6 | 16.2 | 18.1 |
| Animal production | 1121-1129 | -1.95 | 1,74.6 | 171.2 | 29.6 | 41.0 |
| Mix farming | 1100 | -41.34 | 28.3 | 16.6 | 10.2 | 4.7 |
| Support activities for agriculture | 1151-1152 | 21.31 | 12.2 | 14.8 | 1.7 | 4.4 |
| Forestry, fishing, mining, oil and gas | 1131-1142,1153, 2100-2131 | 5.75 | 332.0 | 351.1 | 139.2 | 153.7 |
| Forestry and logging with support activities | 1131-1133, 1153 | -7.94 | 56.7 | 52.2 | 4.1 | 3.5 |
| Fishing, hunting and trapping | 1141-1142 | -31.76 | 34.0 | 23.2 | 0.0 | 0.0 |


| Mining and oil and gas extraction | 2100-2131 | 14.26 | 241.3 | 275.7 | 134.8 | 149.9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Oil and gas extraction | 2111 | -0.85 | 82.3 | 81.6 | 70.6 | 68.0 |
| Mining (except oil and gas) and mix mining | 2121-2123, 2100 | 18.53 | 68.0 | 80.6 | 3.6 | 7.3 |
| Support activities for mining and oil and gas extraction | 2131 | 24.73 | 91.0 | 113.5 | 60.7 | 74.6 |
| Utilities | 2211-2213 | 23.98 | 122.2 | 151.5 | 17.0 | 18.2 |
| Construction | 2361-2389 | 21.36 | 1,079.2 | 1309.7 | 173.8 | 214.0 |
| Prime contracting | 2361-2379 | 29.93 | 395.6 | 514.0 | 62.5 | 86.2 |
| Trade contracting | 2381-2389 | 16.38 | 683.7 | 795.7 | 111.3 | 127.8 |
| Manufacturing | 3111-3399 | -6.51 | 2,150.2 | 2010.3 | 138.8 | 152.7 |
| Food manufacturing | 3111-3119 | 5.56 | 257.0 | 271.3 | 23.4 | 23.9 |
| Beverage and tobacco product manufacturing | 3121-3122 | 30.40 | 35.2 | 45.9 | 1.8 | 1.8 |
| Textile mills and textile product mills | 3131-3133, 3141-3149 | -19.29 | 28.0 | 22.6 | 0.0 | 0.0 |
| Clothing manufacturing and leather and allied product manufacturing | 3151-3159, 3161-3169 | -30.35 | 77.1 | 53.7 | 2.0 | 0.0 |
| Wood product manufacturing | 3211-3219 | -27.92 | 184.1 | 132.7 | 13.2 | 13.7 |
| Paper manufacturing | 3221-3222 | -4.25 | 94.1 | 90.1 | 3.0 | 3.3 |
| Printing and related support activities | 3231 | 17.97 | 92.4 | 109.0 | 4.6 | 7.0 |
| Petroleum and coal products manufacturing | 3241 | 8.33 | 19.2 | 20.8 | 4.2 | 5.2 |
| Chemical manufacturing | 3251-3259 | 18.56 | 98.6 | 116.9 | 11.0 | 9.5 |
| Plastics and rubber products manufacturing | 3261-3262 | -25.40 | 130.7 | 97.5 | 8.1 | 6.5 |
| Non-metallic mineral product manufacturing | 3271-3279 | 0.00 | 66.9 | 66.9 | 7.0 | 7.8 |
| Primary metal manufacturing | 3311-3315 | -15.52 | 92.8 | 78.4 | 3.6 | 6.0 |
| Fabricated metal product manufacturing | 3321-3329 | -5.44 | 191.1 | 180.7 | 18.2 | 19.4 |
| Machinery manufacturing | 3331-3339 | -8.45 | 117.1 | 107.2 | 11.8 | 17.0 |
| Computer and electronic product manufacturing | 3341-3346 | -2.70 | 111.1 | 108.1 | 6.9 | 7.2 |
| Electrical equipment, appliance and componen manufacturing | 3351-3359 | -20.82 | 49.0 | 38.8 | 3.2 | 2.7 |
| Transportation equipment manufacturing | 3361-3369 | -12.86 | 312.5 | 272.3 | 4.4 | 4.9 |
| Motor vehicle, body, trailer and parts manufacturing | 3361-3363 | -18.79 | 232.6 | 188.9 | 3.5 | 3.0 |
| Other transportation equipment manufacturin |  | 3364-3369 | 4.38 | 79.9 | 83.4 | 0.0 |
| 1.9 |  |  |  |  |  |  |
| Furniture and related product manufacturing | 3371-3379 | 5.49 | 103.9 | 109.6 | 4.6 | 7.4 |
| Miscellaneous manufacturing | 3391-3399 | -1.90 | 89.4 | 87.7 | 7.4 | 7.8 |
| Durables | 3211-3219, 3271-3279, |  |  |  |  |  |
|  | 3311-3399 | -10.28 | 1317.9 | 1182.4 | 80.2 | 94.0 |
| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 58.6 | 58.7 |
| Services-producing sector | 41 and over | 3.47 | 12,621.2 | 13059.5 | 1372.6 | 1413.4 |
| Trade | 4111-4543 | -1.24 | 2,665.5 | 2632.4 | 282.6 | 311.4 |
| Wholesale trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 71.6 | 87.5 |
| Farm product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 0.0 | 0.0 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 2.7 | 2.8 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 6.2 | 8.9 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 3.3 | 5.0 |
| Motor vehicle and parts wholesalerdistributors | 4151-4153 | -15.93 | 65.9 | 55.4 | 6.9 | 7.7 |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 12.3 | 12.6 |
| Machinery, equipment and supplies wholesa |  |  |  |  |  |  |
| distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 29.3 | 36.9 |
| Miscellaneous wholesaler-distributors and wholesale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 10.5 | 12.4 |
| Retail trade | 4411-4543 | -2.13 | 2,032.4 | 1989.2 | 211.0 | 223.9 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 28.1 | 34.1 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 9.5 | 10.8 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 11.0 | 9.5 |
| Building material and garden equipment and supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 14.8 | 13.1 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 52.4 | 55.7 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 12.4 | 14.9 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 7.5 | 9.2 |


| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 15.1 | 18.2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sporting goods, hobby, book and music stores |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 13.2 |
| 11.2 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 31.0 | 30.7 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 10.9 | 12.8 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 5.2 | 3.8 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 112.5 | 105.3 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 107.1 | 100.8 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 14.3 | 8.7 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 5.9 | 7.0 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 0.0 | 0.0 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 41.8 | 38.2 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 16.0 | 15.1 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 2.6 | 3.6 |
| Scenic and sightseeing transportation and |  |  |  |  |  |  |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 11.5 | 6.7 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 5.4 | 7.5 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 5.4 | 4.6 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 99.4 | 102.5 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 35.4 | 33.2 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 6.8 | 12.4 |
| Insurance carriers and related activities and funds and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 21.5 | 22.7 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 24.0 | 17.3 |
| Rental and leasing services and owners and |  |  |  |  |  | 17.0 |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1,107.9 | 1,184.7 | 141.6 | 168.0 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 19.6 | 15.5 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 16.9 | 23.0 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 59.5 | 68.0 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 17.8 | 18.1 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 18.4 | 30.1 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 5.9 | 7.1 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 3.6 | 6.2 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 61.1 | 63.4 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 5.1 | 2.8 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 9.8 | 6.0 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 3.3 | 4.8 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 6.5 | 13.7 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 28.9 | 27.9 |
| Management of enterprises and other |  |  |  |  |  |  |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 3.7 | 5.2 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 133.4 | 130.5 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 79.3 | 81.9 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 17.9 | 15.0 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 26.4 | 22.1 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 9.9 | 11.5 |
| Health care and social assistance | 6211-6244 | 8.29 | 1,780.3 | 1927.9 | 186.6 | 179.8 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 47.8 | 45.7 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 72.4 | 68.8 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 25.4 | 29.2 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 41.0 | 36.1 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 66.7 | 71.0 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 8.1 | 6.3 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 2.7 | 2.2 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 18.2 | 16.2 |
| Information services and data processing servic |  | 5181-5191 | 6.52 | 53.7 | 57.2 | 4.6 |
| 4.2 |  |  |  |  |  |  |
| Performing arts, spectator sports and related industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 9.5 | 11.8 |


| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 2.4 | 4.9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 21.2 | 25.5 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 113.6 | 117.9 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 29.6 | 22.7 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 84.0 | 95.2 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 88.4 | 85.6 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 41.2 | 39.7 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 22.0 | 25.6 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 19.2 | 13.5 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 6.0 | 6.7 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 86.6 | 78.0 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 18.6 | 17.3 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 28.8 | 27.3 |
| Local, municipal and regional public administratio and aboriginal, Inter and other extra-territorial public admin | 9130, 9141, 9191 | 0.35 | 287.3 | 288.3 | 39.3 | 33.4 |



| Transportation equipment manufacturing | 3361-3369 | -12.86 | 312.5 | 272.3 | 10.6 | 8.7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Motor vehicle, body, trailer and parts manufacturing | 3361-3363 | -18.79 | 232.6 | 188.9 | 5.1 | 4.4 |
| Other transportation equipment manufacturing |  | 3364-3369 | 4.38 | 79.9 | 83.4 | 5.4 |
| 4.3 |  |  |  |  |  |  |
| Furniture and related product manufacturing | 3371-3379 | 5.49 | 103.9 | 109.6 | 9.9 | 12.6 |
| Miscellaneous manufacturing | 3391-3399 | -1.90 | 89.4 | 87.7 | 11.6 | 11.6 |
| Durables | 3211-3219, 3271-3279, |  |  |  |  |  |
|  | 3311-3399 | -10.28 | 1317.9 | 1182.4 | 131.9 | 113.3 |
| Non-durables | 3111-3169, 3221-3262 | -0.52 | 832.2 | 827.9 | 71.8 | 72.2 |
| Services-producing sector | 41 and over | 3.47 | 12621.2 | 13059.5 | 1742.0 | 1800.3 |
| Trade | 4111-4543 | -1.24 | 2665.5 | 2632.4 | 362.7 | 343.1 |
| Wholesale Trade | 4111-4191 | 1.60 | 633.1 | 643.2 | 84.3 | 101.3 |
| Farm Product wholesaler-distributors | 4111 | 36.05 | 8.6 | 11.7 | 0.0 | 0.0 |
| Petroleum product wholesaler-distributors | 4121 | -9.91 | 11.1 | 10.0 | 0.0 | 0.0 |
| Food, beverage and tobacco wholesalerdistributors | 4131-4133 | 5.71 | 89.3 | 94.4 | 13.3 | 17.9 |
| Personal and household goods wholesalerdistributors | 4141-4145 | -0.25 | 78.9 | 78.7 | 8.3 | 12.7 |
| Motor vehicle and parts wholesaler-distributo |  | 4151-4153 | -15.93 | 65.9 | 55.4 | 10.2 |
| 9.9 |  |  |  |  |  |  |
| Building material and supplies wholesalerdistributors | 4161-4163 | 2.85 | 91.1 | 93.7 | 13.2 | 18.2 |
| Machinery, equipment and supplies wholesaler- |  |  |  |  |  |  |
| distributors | 4171-4179 | 3.67 | 176.9 | 183.4 | 21.7 | 22.3 |
| Miscellaneous wholesaler-distributors and whol |  |  |  |  |  |  |
| esale agents and brokers | 4181-4189, 4191 | 4.04 | 111.3 | 115.8 | 16.1 | 17.8 |
| Retail trade | 4411-4543 | -2.13 | 2032.4 | 1989.2 | 278.5 | 241.8 |
| Motor vehicle and parts dealers | 4411-4413 | 6.89 | 206.0 | 220.2 | 28.0 | 23.4 |
| Furniture and home furnishings stores | 4421-4422 | 1.93 | 82.9 | 84.5 | 15.0 | 10.6 |
| Electronics and appliance stores | 4431 | 5.09 | 72.7 | 76.4 | 9.8 | 9.0 |
| Building material and Garden equipment and |  |  |  |  |  |  |
| supplies dealers | 4441-4442 | 1.79 | 145.2 | 147.8 | 20.9 | 19.0 |
| Food and beverage stores | 4451-4453 | -5.07 | 513.2 | 487.2 | 66.1 | 65.8 |
| Health and personal care stores | 4461 | 5.64 | 150.6 | 159.1 | 21.1 | 17.9 |
| Gasoline stations | 4471 | -1.38 | 72.7 | 71.7 | 14.6 | 10.7 |
| Clothing and clothing accessories stores | 4481-4483 | -8.48 | 221.7 | 202.9 | 28.5 | 25.4 |
| Sporting goods, hobby, book and music store |  | 4511-4512 | -2.84 | 95.1 | 92.4 | 15.5 |
| 11.4 |  |  |  |  |  |  |
| General merchandise stores | 4521-4529 | -6.45 | 292.8 | 273.9 | 25.2 | 25.3 |
| Miscellaneous store retailers | 4531-4539 | -0.94 | 127.7 | 126.5 | 25.4 | 17.0 |
| Non-store retailers | 4541-4543 | -9.32 | 51.5 | 46.7 | 8.3 | 6.3 |
| Transportation and warehousing | 4811-4931 | 9.05 | 806.9 | 879.9 | 122.2 | 129.2 |
| Transportation | 4811-4922 | 7.29 | 771.2 | 827.4 | 114.7 | 120.1 |
| Air transportation | 4811-4812 | 9.32 | 55.8 | 61.0 | 12.9 | 8.4 |
| Rail transportation | 4821 | -0.50 | 39.8 | 39.6 | 3.3 | 5.7 |
| Water transportation | 4831-4832 | -26.90 | 14.5 | 10.6 | 7.0 | 5.3 |
| Truck transportation | 4841-4842 | 13.00 | 268.5 | 303.4 | 34.5 | 40.2 |
| Transit and ground passenger transportation | 4851-4859 | 10.22 | 129.1 | 142.3 | 14.1 | 16.8 |
| Pipeline transportation | 4861-4869 | -19.61 | 5.1 | 4.1 | 0.0 | 0.0 |
| Scenic and sightseeing transportation and |  |  |  |  |  |  |
| Postal service | 4911 | 13.54 | 78.3 | 88.9 | 9.4 | 14.7 |
| Couriers and messengers | 4921-4922 | -6.99 | 71.5 | 66.5 | 9.1 | 7.1 |
| Warehousing and storage | 4931 | 47.06 | 35.7 | 52.5 | 7.5 | 9.0 |
| Finance, insurance, real estate and leasing | 5211-5331 | 0.22 | 1056.4 | 1058.7 | 132.3 | 148.9 |
| Monetary authorities-central bank and credit intermediation and related activities | 5211, 5221-5223 | -2.13 | 408.3 | 399.6 | 48.1 | 48.0 |
| Securities, commodity contracts, and other intermediation and related activities | 5231-5239 | 1.15 | 113.0 | 114.3 | 17.5 | 13.2 |
| Insurance carriers and related activities and funds |  |  |  |  |  |  |
| and other financial vehicles | 5241-5242, 5261-5269 | 13.97 | 236.2 | 269.2 | 23.2 | 37.2 |
| Real estate | 5311-5313 | -12.49 | 225.7 | 197.5 | 35.8 | 37.9 |
| Rental and leasing services and owners and |  |  |  |  |  |  |


| lessors of other non-financial assets | 5321-5324, 5331 | 6.69 | 73.2 | 78.1 | 7.7 | 12.6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Professional, scientific and technical services | 5411-5419 | 6.93 | 1107.9 | 1184.7 | 168.0 | 169.6 |
| Legal services | 5411 | 4.69 | 138.6 | 145.1 | 18.9 | 26.3 |
| Accounting and tax preparation | 5412 | 8.71 | 128.6 | 139.8 | 19.4 | 26.6 |
| Architectural, engineering and design services | 5413-5414 | 13.53 | 272.7 | 309.6 | 51.8 | 45.1 |
| Computer system design services | 5415 | 4.61 | 255.8 | 267.6 | 36.2 | 30.4 |
| Management, scientific and technical services | 5416-5417 | 11.49 | 168.0 | 187.3 | 25.3 | 24.4 |
| Advertising and related services | 5418 | -11.97 | 73.5 | 64.7 | 10.2 | 7.7 |
| Other professional services | 5419 | -0.28 | 70.8 | 70.6 | 6.2 | 9.2 |
| Business, building and other support services | 5511-5629 | 0.47 | 685.6 | 688.8 | 94.9 | 100.0 |
| Employment services | 5613 | 6.23 | 81.8 | 86.9 | 8.6 | 6.4 |
| Business services | 5614 | -22.21 | 145.4 | 113.1 | 10.7 | 12.6 |
| Travelling services | 5615 | -6.92 | 50.6 | 47.1 | 8.8 | 7.8 |
| Security services | 5616 | -7.32 | 86.1 | 79.8 | 9.5 | 13.0 |
| Building services | 5617 | 13.61 | 241.7 | 274.6 | 44.0 | 42.2 |
| Management of enterprises and other administrative services | 5511, 5611-5612, 5619 | 13.25 | 45.3 | 51.3 | 4.6 | 10.0 |
| Waste management and remediation services | 5621-5629 | 3.16 | 34.8 | 35.9 | 8.7 | 7.9 |
| Educational services | 6111-6117 | 1.13 | 1179.3 | 1192.6 | 155.9 | 155.4 |
| Primary and secondary education | 6111 | -0.43 | 744.8 | 741.6 | 87.5 | 86.7 |
| Post-secondary education | 6112 | -10.43 | 109.3 | 97.9 | 15.2 | 15.1 |
| University education | 6113 | 11.47 | 224.1 | 249.8 | 31.5 | 35.8 |
| Other schools and educational support | 6114-6117 | 2.27 | 101.1 | 103.4 | 21.7 | 17.8 |
| Health care and social assistance | 6211-6244 | 8.29 | 1780.3 | 1927.9 | 237.3 | 253.0 |
| Ambulatory health care services | 6211-6219 | 15.50 | 392.8 | 453.7 | 61.0 | 70.7 |
| Hospitals | 6220 | 5.43 | 640.6 | 675.4 | 91.3 | 88.1 |
| Nursing and residential care facilities | 6230 | 12.05 | 307.9 | 345.0 | 35.3 | 38.4 |
| Social assistance | 6241-6244 | 3.37 | 439.0 | 453.8 | 49.7 | 55.8 |
| Information, culture and recreation | 5111-5191, 7111-7139 | -0.95 | 760.5 | 753.3 | 113.8 | 124.0 |
| Publishing industries | 5111-5112, 5161 | -18.72 | 99.9 | 81.2 | 17.2 | 15.7 |
| Motion picture and sound recording industries | 5121-5122 | -2.88 | 62.5 | 60.7 | 11.3 | 12.6 |
| Broadcasting and telecommunications | 5151-5152, 5171-5179 | -6.64 | 201.7 | 188.3 | 22.9 | 29.4 |
| Information services and data processing services |  | 5181-5191 | 6.52 | $6.9$ |  | 5.7 |
| Performing arts, spectator sports and related |  |  |  |  |  |  |
| industries | 7111-7115 | 19.24 | 107.6 | 128.3 | 19.7 | 20.8 |
| Heritage institutions | 7121 | 12.71 | 29.9 | 33.7 | 2.3 | 1.6 |
| Amusement, gambling and recreation industries | 7131-7139 | -0.63 | 205.1 | 203.8 | 34.8 | 37.1 |
| Accommodation and food services | 7211-7224 | 7.96 | 1011.5 | 1092.0 | 168.4 | 174.3 |
| Accommodation services | 7211-7213 | 2.57 | 186.6 | 191.4 | 31.6 | 34.0 |
| Food services and drinking places | 7221-7224 | 9.19 | 824.9 | 900.7 | 136.9 | 140.3 |
| Other services | 8111-8141 | 6.18 | 703.9 | 747.4 | 93.3 | 104.2 |
| Repair and maintenance | 8111-8114 | 6.07 | 248.9 | 264.0 | 34.4 | 36.6 |
| Personal and laundry services | 8121-8129 | 8.15 | 217.3 | 235.0 | 31.5 | 32.7 |
| Religious, grant-making, civic, and professional and similar organizations | 8131-8139 | -2.60 | 181.0 | 176.3 | 20.0 | 23.9 |
| Private households | 8141 | 26.94 | 56.8 | 72.1 | 7.5 | 11.0 |
| Public administration | 9110-9191 | 4.46 | 863.3 | 901.8 | 93.0 | 98.7 |
| Federal government public administration (including defence services) | 9110, 9111 | 10.27 | 321.4 | 354.4 | 34.2 | 39.3 |
| Provincial and territorial public administration | 9120 | 1.77 | 254.6 | 259.1 | 25.6 | 22.7 |
| Local, municipal and regional public administration and aboriginal, Inter and other extra-territorial |  |  |  |  |  |  |

Table 3.1
The aggregate supply of literacy skill by jurisdiction, adults aged 16 and over, 2006

|  | Aggregate Literacy Supply for the Population |  |  |
| :---: | :---: | :---: | :---: |
|  | Employed | Experienced ${ }^{1}$ | Total |
| Canada | 4,589,092,800 | 5,248,521,600 | 6,984,745,950 |
| Newfoundland and Labrador | 56,804,150 | 75,921,350 | 110,171,000 |
| Prince Edward Island | 18,843,400 | 22,997,200 | 29,742,250 |
| Nova Scotia | 127,189,250 | 150,718,850 | 210,463,650 |
| New Brunswick | 95,354,000 | 114,377,750 | 157,135,050 |
| Quebec | 1,046,022,500 | 1,188,790,200 | 1,639,939,250 |
| Ontario | 1,740,891,600 | 1,983,987,600 | 2,639,763,000 |
| Manitoba | 165,828,200 | 188,193,200 | 249,150,000 |
| Saskatchewan | 146,392,500 | 166,546,200 | 217,953,750 |
| Alberta | 547,727,400 | 615,836,400 | 746,645,900 |
| British Columbia | 624,330,000 | 718,051,500 | 966,150,900 |
| Yukon | 5,383,600 | 6,376,900 | 7,341,600 |
| North West Territories | 6,577,650 | 7,905,150 | 9,225,000 |
| Nunavut | 3,080,600 | 4022450 | 5,226,400 |

1. Experienced population is the sum of the employed plus those who have worked in the past 5 years.

Table 3.2
Estimates of the distribution of prose literacy skill by proficiency level, adults aged 16 and over, the provinces and territories, 2006

|  | Population by prose literacy skill level |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 | Total |
| Jurisdiction |  |  | Numb |  |  |  |
| Employed |  |  |  |  |  |  |
| Newfoundland and Labrador | 47,432 | 45,369 | 49,494 | 35,058 | 24,747 | 202,100 |
| Prince Edward Island | 15,048 | 15,048 | 16,416 | 11,628 | 8,208 | 66,350 |
| Nova Scotia | 84,452 | 93,342 | 106,676 | 84,452 | 62,228 | 431,150 |
| New Brunswick | 84,878 | 77,805 | 81,342 | 60,122 | 38,903 | 343,050 |
| Quebec | 882,655 | 844,278 | 921,031 | 652,397 | 422,139 | 3,722,500 |
| Ontario | 1,438,650 | 1,376,100 | 1,438,650 | 1,063,350 | 813,150 | 6,129,900 |
| Manitoba | 122,968 | 122,968 | 140,535 | 105,401 | 81,979 | 573,850 |
| Saskatchewan | 96,224 | 101,289 | 121,546 | 96,224 | 75,966 | 491,250 |
| Alberta | 372,566 | 391,194 | 447,079 | 353,937 | 279,424 | 1,844,200 |
| British Columbia | 386,184 | 429,093 | 514,911 | 407,638 | 343,274 | 2,081,100 |
| Yukon | 2,837 | 3,369 | 4,256 | 3,546 | 3,192 | 17,200 |
| Northwest Territories | 3,707 | 4,143 | 5,233 | 4,361 | 3,707 | 21,150 |
| Nunavut | 2,513 | 2,295 | 2,513 | 1,858 | 1,421 | 10,600 |
| Total | 3,577,099 | 3,414,504 | 3,902,290 | 2,926,717 | 2,113,740 | 15,934,350 |
| Recently employed |  |  |  |  |  |  |
| Newfoundland and Labrador | 22,144 | 16,977 | 16,239 | 10,334 | 5,905 | 71,600 |
| Prince Edward Island | 4,300 | 3,532 | 3,532 | 2,304 | 1,382 | 15,050 |
| Nova Scotia | 20,214 | 18,530 | 19,372 | 14,319 | 9,265 | 81,700 |
| New Brunswick | 22,036 | 16,894 | 16,160 | 10,284 | 5,876 | 71,250 |
| Quebec | 150,406 | 123,548 | 118,176 | 80,575 | 48,345 | 521,050 |
| Ontario | 239,198 | 194,902 | 203,761 | 141,747 | 88,592 | 868,200 |
| Manitoba | 20,906 | 17,690 | 18,494 | 12,865 | 8,845 | 78,800 |
| Saskatchewan | 16,254 | 15,547 | 16,254 | 12,014 | 8,480 | 68,550 |
| Alberta | 55,307 | 52,902 | 55,307 | 40,879 | 28,856 | 233,250 |
| British Columbia | 75,331 | 68,780 | 75,331 | 55,679 | 42,578 | 317,700 |
| Yukon | 744 | 744 | 812 | 609 | 440 | 3,350 |
| Northwest Territories | 1,055 | 1,009 | 1,055 | 780 | 551 | 4,450 |
| Nunavut | 1,091 | 845 | 774 | 458 | 282 | 3,450 |
| Total | 626,774 | 530,347 | 554,454 | 385,707 | 241,067 | 2,338,350 |
| Not recently employed |  |  |  |  |  |  |
| Newfoundland and Labrador | 63,541 | 34,796 | 27,232 | 15,129 | 6,052 | 146,750 |
| Prince Edward Island | 11,861 | 6,654 | 5,496 | 2,893 | 1,446 | 28,350 |
| Nova Scotia | 89,629 | 59,753 | 49,794 | 27,387 | 14,938 | 241,500 |
| New Brunswick | 83,229 | 44,518 | 34,840 | 17,420 | 7,742 | 187,750 |
| Quebec | 833,507 | 456,444 | 357,217 | 198,454 | 99,227 | 1,944,850 |
| Ontario | 1,174,544 | 658,891 | 515,654 | 286,474 | 143,237 | 2,778,800 |
| Manitoba | 100,843 | 59,471 | 49,129 | 28,443 | 15,514 | 253,400 |
| Saskatchewan | 76,064 | 48,596 | 42,258 | 25,355 | 12,677 | 204,950 |
| Alberta | 199,277 | 123,875 | 107,717 | 64,630 | 37,701 | 533,200 |
| British Columbia | 353,374 | 232,217 | 201,928 | 121,157 | 70,675 | 979,350 |
| Yukon | 1,192 | 894 | 782 | 484 | 298 | 3,650 |
| Northwest Territories | 1,717 | 1,197 | 1,093 | 677 | 416 | 5,100 |
| Nunavut | 1,714 | 1,176 | 1,029 | 588 | 294 | 4,800 |
| Total | 2,984,673 | 1,716,187 | 1,417,720 | 820,785 | 373,084 | 7,312,450 |
| Total population |  |  |  |  |  |  |
| Newfoundland and Labrador | 134,371 | 99,694 | 91,025 | 60,684 | 34,676 | 420,450 |


| Prince Edward Island | 31,357 | 25,758 | 24,638 | 16,798 | 11,199 | 109,750 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Nova Scotia | 194,420 | 171,090 | 178,866 | 124,429 | 85,545 | 754,350 |
| New Brunswick | 190,429 | 141,286 | 129,000 | 86,000 | 55,286 | 602,000 |
| Quebec | $1,894,423$ | $1,452,391$ | $1,389,244$ | 884,064 | 568,327 | $6,188,450$ |
| Ontario | $2,822,184$ | $2,217,430$ | $2,217,430$ | $1,511,884$ | $1,007,923$ | $9,776,850$ |
| Manitoba | 249,612 | 203,388 | 203,388 | 147,918 | 101,694 | 906,000 |
| Saskatchewan | 187,286 | 163,875 | 179,482 | 132,661 | 101,446 | 764,750 |
| Alberta | 619,020 | 565,192 | 619,020 | 457,537 | 349,881 | $2,610,650$ |
| British Columbia | 827,302 | 723,889 | 792,831 | 586,006 | 448,122 | $3,378,150$ |
| Yukon | 4,682 | 4,929 | 5,914 | 4,682 | 3,943 | 24,150 |
| Northwest Territories | 6,396 | 6,396 | 7,355 | 5,756 | 4,797 | 30,700 |
| Nunavut | 5,233 | 4,458 | 4,264 | 2,907 | 1,938 | 18,800 |
|  |  |  |  |  |  |  |
| Total | $7,121,640$ | $5,802,818$ | $5,802,818$ | $3,956,466$ | $2,901,409$ | $25,585,150$ |

Proportion of the population by prose literacy level

|  | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 | Levels 1 and 2 | Levels 4 and 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jurisdiction |  |  |  | Percentag |  |  |  |
| Newfoundland and Labrador | 23 | 22 | 24 | 17 | 12 | 46 | 30 |
| Prince Edward Island | 23 | 23 | 25 | 18 | 12 | 45 | 30 |
| Nova Scotia | 20 | 22 | 25 | 20 | 14 | 41 | 34 |
| New Brunswick | 25 | 23 | 24 | 18 | 11 | 47 | 29 |
| Quebec | 24 | 23 | 25 | 18 | 11 | 46 | 29 |
| Ontario | 23 | 22 | 23 | 17 | 13 | 46 | 31 |
| Manitoba | 21 | 21 | 24 | 18 | 14 | 43 | 33 |
| Saskatchewan | 20 | 21 | 25 | 20 | 15 | 40 | 35 |
| Alberta | 20 | 21 | 24 | 19 | 15 | 41 | 34 |
| British Columbia | 19 | 21 | 25 | 20 | 16 | 39 | 36 |
| Yukon | 16 | 20 | 25 | 21 | 19 | 36 | 39 |
| Northwest Territories | 18 | 20 | 25 | 21 | 18 | 37 | 38 |
| Nunavut | 24 | 22 | 24 | 18 | 13 | 45 | 31 |
| Total | 22 | 21 | 24 | 18 | 13 | 44 | 32 |
| Newfoundland and Labrador | 31 | 24 | 23 | 14 | 8 | 55 | 23 |
| Prince Edward Island | 29 | 23 | 23 | 15 | 9 | 52 | 24 |
| Nova Scotia | 25 | 23 | 24 | 18 | 11 | 47 | 29 |
| New Brunswick | 31 | 24 | 23 | 14 | 8 | 55 | 23 |
| Quebec | 29 | 24 | 23 | 15 | 9 | 53 | 25 |
| Ontario | 28 | 22 | 23 | 16 | 10 | 50 | 27 |
| Manitoba | 27 | 22 | 23 | 16 | 11 | 49 | 28 |
| Saskatchewan | 24 | 23 | 24 | 18 | 12 | 46 | 30 |
| Alberta | 24 | 23 | 24 | 18 | 12 | 46 | 30 |
| British Columbia | 24 | 22 | 24 | 18 | 13 | 45 | 31 |
| Yukon | 22 | 22 | 24 | 18 | 13 | 44 | 31 |
| Northwest Territories | 24 | 23 | 24 | 18 | 12 | 46 | 30 |
| Nunavut | 32 | 24 | 22 | 13 | 8 | 56 | 21 |
| Total | 27 | 23 | 24 | 16 | 10 | 49 | 27 |
| Newfoundland and Labrador |  | 43 | 24 | 19 | 10 | 4 | 100 |
| Prince Edward Island |  | 42 | 23 | 19 | 10 | 5 | 100 |
| Nova Scotia |  | 37 | 25 | 21 | 11 | 6 | 100 |
| New Brunswick |  | 44 | 24 | 19 | 9 | 4 | 100 |
| Quebec |  | 43 | 23 | 18 | 10 | 5 | 100 |
| Ontario |  | 42 | 24 | 19 | 10 | 5 | 100 |
| Manitoba |  | 40 | 23 | 19 | 11 | 6 | 100 |
| Saskatchewan |  | 37 | 24 | 21 | 12 | 6 | 100 |
| Alberta |  | 37 | 23 | 20 | 12 | 7 | 100 |


| British Columbia | 36 | 24 | 21 | 12 | 7 | 100 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yukon | 33 | 24 | 21 | 13 | 8 | 100 |
| Northwest Territories | 34 | 23 | 21 | 13 | 8 | 100 |
| Nunavut | 36 | 24 | 21 | 12 | 6 | 100 |
| Total | 41 | 23 | 19 | 11 | 5 | 100 |
| Newfoundland and Labrador | 32 | 24 | 22 | 14 | 8 | 100 |
| Prince Edward Island | 29 | 23 | 22 | 15 | 10 | 100 |
| Nova Scotia | 26 | 23 | 24 | 16 | 11 | 100 |
| New Brunswick | 32 | 23 | 21 | 14 | 9 | 100 |
| Quebec | 31 | 23 | 22 | 14 | 9 | 100 |
| Ontario | 29 | 23 | 23 | 15 | 10 | 100 |
| Manitoba | 28 | 22 | 22 | 16 | 11 | 100 |
| Saskatchewan | 24 | 21 | 23 | 17 | 13 | 100 |
| Alberta | 24 | 22 | 24 | 18 | 13 | 100 |
| British Columbia | 24 | 21 | 23 | 17 | 13 | 100 |
| Yukon | 19 | 20 | 24 | 19 | 16 | 100 |
| Northwest Territories | 21 | 21 | 24 | 19 | 16 | 100 |
| Nunavut | 28 | 24 | 23 | 15 | 10 | 100 |
| Total | 28 | 23 | 23 | 15 | 11 | 100 |

Source: IALSS, 2003 and 2006 Census of Population.
Table 3.4
Proportion of experienced labour force that are employed by prose literacy proficiency level, adults aged 16 and over, Canada and the jurisdictions, 2006

|  | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jurisdiction | Percentage |  |  |  |  |  |
| Newfoundland and Labrador | 68 | 73 | 75 | 77 | 81 | 74 |
| Prince Edward Island | 78 | 81 | 82 | 83 | 86 | 82 |
| Nova Scotia | 81 | 83 | 85 | 86 | 87 | 84 |
| New Brunswick | 79 | 82 | 83 | 85 | 87 | 83 |
| Quebec | 85 | 87 | 89 | 89 | 90 | 88 |
| Ontario | 86 | 88 | 88 | 88 | 90 | 88 |
| Manitoba | 85 | 87 | 88 | 89 | 90 | 88 |
| Saskatchewan | 86 | 87 | 88 | 89 | 90 | 88 |
| Alberta | 87 | 88 | 89 | 90 | 91 | 89 |
| British Columbia | 84 | 86 | 87 | 88 | 89 | 87 |
| Yukon | 79 | 82 | 84 | 85 | 88 | 84 |
| Northwest Territories | 78 | 80 | 83 | 85 | 87 | 83 |
| Nunavut | 70 | 73 | 76 | 80 | 83 | 75 |
| Canada | 85 | 87 | 88 | 88 | 90 | 87 |

Table 3.5
Proportion of the population at prose literacy levels 1 and 2 by average prose literacy score, adults aged 16 and over, by jurisdiction, 2006

|  | Proportion at levels 1 and 2 |  |
| :--- | :---: | :---: |
| Jurisdiction | Percent | Average prose score |
|  |  | 264 |
| Newfoundland and Labrador | 56 | 271 |
| Prince Edward Island | 52 | 278 |
| Nova Scotia | 48 | 265 |
| New Brunswick | 55 | 267 |
| Quebec | 54 | 271 |
| Ontario | 52 | 275 |
| Manitoba | 50 | 282 |
| Saskatchewan | 46 | 283 |
| Alberta | 45 | 283 |
| British Columbia | 46 | 294 |
| Yukon | 40 | 291 |
| Northwest Territories | 42 | 273 |
| Nunavut | 52 | 273 |
| Canada | 51 |  |
| Source: IALSS, 2003 and Census of Population, 2006 |  |  |

Table 3.6
Aggregate literacy supply of current employment, selected industries, Canada, 2006

| Industry | Employed <br> population | Aggregate <br> score | Proportion of <br> total supply |
| :--- | :--- | :--- | :--- |
| Retail Trade | $1,795,850$ | $501,042,150$ | $11.1 \%$ |
| Food Services and Drinking Places | 824,650 | $225,129,450$ | $5.0 \%$ |
| Primary and Secondary Education | 704,650 | $215,622,900$ | $4.8 \%$ |
| Transportation | 753,750 | $207,281,250$ | $4.6 \%$ |
| Wholesale Trade | 709,550 | $200,093,100$ | $4.4 \%$ |
| Hospitals | 553,250 | $161,549,000$ | $3.6 \%$ |
| Trade Contracting | 538,250 | $149,633,500$ | $3.3 \%$ |
| Ambulatory Health Care Services | 467,000 | $136,831,000$ | $3.0 \%$ |
| Prime Contracting | 450,950 | $125,815,050$ | $2.8 \%$ |
| Federal Government Public Administration (including Defence |  |  |  |
| Services) | 383,850 | $115,155,000$ | $2.5 \%$ |
| Social Assistance | 339,950 | $99,945,300$ | $2.2 \%$ |
| Crop Production | 376,250 | $98,953,750$ | $2.2 \%$ |
| Monetary Authorities - Central Bank \& Credit Intermediation | 328,600 | $96,279,800$ | $2.1 \%$ |
| and Related Activities |  |  |  |
| Local, Municipal \& Regional Public Administration and | 303,650 | $88,665,800$ | $2.0 \%$ |
| Aboriginal, Inter \& Other Extra-Territorial Public Admin | 304,600 | $85,897,200$ | $1.9 \%$ |
| Nursing and Residential Care Facilities | 255,400 | $76,875,400$ | $1.7 \%$ |
| Provincial and Territorial Public Administration | 250,900 | $76,273,600$ | $1.7 \%$ |
| Architectural, Engineering and Design Services | 265,950 | $73,668,150$ | $1.6 \%$ |


| Computer System Design Services | 225,650 | 69,048,900 | 1.5\% |
| :---: | :---: | :---: | :---: |
| Transportation Equipment Manufacturing | 250,750 | 67,953,250 | 1.5\% |
| Mining and Oil and Gas Extraction | 222,550 | 65,429,700 | 1.4\% |
| Insurance Carriers \& Related Activities and Funds \& Other |  |  |  |
| Financial Vehicles | 222,550 | 65,207,150 | 1.4\% |
| Building Services | 242,250 | 64,680,750 | 1.4\% |
| Religious, Grant-Making, Civic, and Professional and Similar |  |  |  |
| Organizations | 217,000 | 64,015,000 | 1.4\% |
| Personal and Laundry Services | 225,300 | 61,957,500 | 1.4\% |
| Real Estate | 218,450 | 61,821,350 | 1.4\% |
| University Education | 201,850 | 61,766,100 | 1.4\% |
| Food Manufacturing | 229,400 | 59,873,400 | 1.3\% |
| Management, Scientific and Technical Services | 184,250 | 55,827,750 | 1.2\% |
| Amusement, Gambling and Recreation Industries | 188,700 | 54,345,600 | 1.2\% |
| Broadcasting and Telecommunications | 176,450 | 52,229,200 | 1.2\% |
| Accommodation Services | 186,700 | 51,902,600 | 1.1\% |
| Fabricated Metal Product Manufacturing | 177,450 | 48,088,950 | 1.1\% |
| Legal Services | 134,050 | 40,885,250 | 0.9\% |
| Accounting and Tax Preparation | 134,300 | 39,887,100 | 0.9\% |
| Utilities | 129,000 | 37,926,000 | 0.8\% |
| Wood Product Manufacturing | 137,150 | 36,756,200 | 0.8\% |
| Securities, Commodity Contracts, and Other Intermediation |  |  |  |
| Machinery Manufacturing | 125,650 | 34,930,700 | 0.8\% |
| Other Schools and Educational Support | 114,550 | 34,250,450 | 0.8\% |
| Business Services | 111,350 | 32,625,550 | 0.7\% |
| Plastics and Rubber Products Manufacturing | 118,650 | 31,086,300 | 0.7\% |
| Publishing Industries | 101,150 | 29,839,250 | 0.7\% |
| Performing Arts, Spectator Sports and Related Industries | 99,300 | 29,094,900 | 0.6\% |
| Furniture and Related Product Manufacturing | 104,600 | 27,091,400 | 0.6\% |
| Post-Secondary Education | 86,900 | 26,591,400 | 0.6\% |
| Security Services | 90,600 | 25,186,800 | 0.6\% |
| Chemical Manufacturing | 88,700 | 25,013,400 | 0.6\% |
| Computer and Electronic Product Manufacturing | 85,400 | 24,339,000 | 0.5\% |
| Other Professional Services | 81,800 | 24,294,600 | 0.5\% |
| Printing and Related Support Activities | 87,000 | 23,751,000 | 0.5\% |
| Paper Manufacturing | 85,600 | 23,625,600 | 0.5\% |
| Management of Enterprises and Other Administrative Services | 80,900 | 23,137,400 | 0.5\% |
| Primary Metal Manufacturing | 81,800 | 22,413,200 | 0.5\% |
| Rental \& Leasing Services and Owners \& Lessors of Other |  |  |  |
| Non-Financial Assets | 74,100 | 21,118,500 | 0.5\% |
| Employment Services | 73,000 | 20,513,000 | 0.5\% |
| Advertising and Related Services | 67,600 | 19,671,600 | 0.4\% |
| Miscellaneous Manufacturing | 71,850 | 19,543,200 | 0.4\% |
| Forestry and Logging with support activities | 64,450 | 18,046,000 | 0.4\% |
| Private Households | 68,100 | 17,842,200 | 0.4\% |
| Motion Picture and Sound Recording Industries | 60,200 | 17,759,000 | 0.4\% |
| Information Services and Data Processing Services | 55,950 | 16,673,100 | 0.4\% |
| Clothing Manufacturing \& Leather \& Allied Product |  |  |  |
| Manufacturing | 68,350 | 16,335,650 | 0.4\% |
| Non-Metallic Mineral Product Manufacturing | 58,600 | 15,880,600 | 0.4\% |


| Travelling Services | 48,200 | $13,737,000$ | $0.3 \%$ |
| :--- | :--- | :--- | :--- |
| Electrical Equipment, Appliance and Component | 46,250 | $12,580,000$ | $0.3 \%$ |
| Manufacturing | 34,800 | $9,639,600$ | $0.2 \%$ |
| Waste Management and Remediation Services | 32,200 | $8,919,400$ | $0.2 \%$ |
| Warehousing and Storage | 33,000 | $8,448,000$ | $0.2 \%$ |
| Textile Mills \& Textile Product Mills | 33,200 | $8,432,800$ | $0.2 \%$ |
| Fishing, Hunting and Trapping | 29,700 | $8,345,700$ | $0.2 \%$ |
| Beverage and Tobacco Product Manufacturing | 25,400 | $7,620,000$ | $0.2 \%$ |
| Heritage Institutions | 14,250 | $4,118,250$ | $0.1 \%$ |
| Petroleum and Coal Products Manufacturing | $15,934,200$ | $4,532,627,300$ |  |

Table 3.7
The proportion of current employment with skills below prose literacy level 3, by industry, Canada, 2006

|  |  | Percent <br> employment <br> below Level | Average <br> prose <br> literacy <br> score | Aggregate <br> literacy supply <br> (in 000) |
| :--- | :--- | :--- | :--- | :--- |
| Industry | Employment | 3 |  |  |
| Clothing Manufacturing \& Leather \& Allied Product | 68,350 | $66 \%$ | 239 | $16,335,650$ |
| Manufacturing | 33,200 | $59 \%$ | 254 | $8,432,800$ |
| Fishing, Hunting and Trapping | 33,000 | $57 \%$ | 256 | $8,448,000$ |
| Textile Mills \& Textile Product Mills | 68,100 | $56 \%$ | 262 | $17,842,200$ |
| Private Households | 104,600 | $56 \%$ | 259 | $27,091,400$ |
| Furniture and Related Product Manufacturing | 118,650 | $55 \%$ | 262 | $31,086,300$ |
| Plastics and Rubber Products Manufacturing | 229,400 | $55 \%$ | 261 | $59,873,400$ |
| Food Manufacturing | 376,250 | $54 \%$ | 263 | $98,953,750$ |
| Crop Production | 242,250 | $53 \%$ | 267 | $64,680,750$ |
| Building Services | 137,150 | $52 \%$ | 268 | $36,756,200$ |
| Wood Product Manufacturing | 177,450 | $51 \%$ | 271 | $48,088,950$ |
| Fabricated Metal Product Manufacturing | 250,750 | $51 \%$ | 271 | $67,953,250$ |
| Transportation Equipment Manufacturing | 71,850 | $50 \%$ | 272 | $19,543,200$ |
| Miscellaneous Manufacturing | 87,000 | $50 \%$ | 273 | $23,751,000$ |
| Printing and Related Support Activities | 46,250 | $50 \%$ | 272 | $12,580,000$ |
| Electrical Equipment, Appliance and Component | 58,600 | $50 \%$ | 271 | $15,880,600$ |
| Manufacturing | 81,800 | $49 \%$ | 274 | $22,413,200$ |
| Non-Metallic Mineral Product Manufacturing | 824,650 | $49 \%$ | 273 | $225,129,450$ |
| Primary Metal Manufacturing | 753,750 | $49 \%$ | 275 | $207,281,250$ |
| Food Services and Drinking Places | 32,200 | $48 \%$ | 277 | $8,919,400$ |
| Transportation | 225,300 | $48 \%$ | 275 | $61,957,500$ |
| Warehousing and Storage | 85,600 | $48 \%$ | 276 | $23,625,600$ |
| Personal and Laundry Services | 34,800 | $48 \%$ | 277 | $9,639,600$ |
| Paper Manufacturing | 265,950 | $48 \%$ | 277 | $73,668,150$ |
| Waste Management and Remediation Services | 125,650 | $48 \%$ | 278 | $34,930,700$ |
| Repair and Maintenance | 90,600 | $47 \%$ | 278 | $25,186,800$ |
| Machinery Manufacturing | 186,700 | $47 \%$ | 278 | $51,902,600$ |


| Retail Trade | 1,795,850 | 47\% | 279 | 501,042,150 |
| :---: | :---: | :---: | :---: | :---: |
| Trade Contracting | 538,250 | 47\% | 278 | 149,633,500 |
| Forestry and Logging with support activities | 64,450 | 46\% | 280 | 18,046,000 |
| Employment Services | 73,000 | 46\% | 281 | 20,513,000 |
| Prime Contracting | 450,950 | 46\% | 279 | 125,815,050 |
| Beverage and Tobacco Product Manufacturing | 29,700 | 45\% | 281 | 8,345,700 |
| Chemical Manufacturing | 88,700 | 45\% | 282 | 25,013,400 |
| Real Estate | 218,450 | 45\% | 283 | 61,821,350 |
| Nursing and Residential Care Facilities | 304,600 | 45\% | 282 | 85,897,200 |
| Wholesale Trade | 709,550 | 45\% | 282 | 200,093,100 |
| Travelling Services | 48,200 | 44\% | 285 | 13,737,000 |
| Amusement, Gambling and Recreation Industries | 188,700 | 43\% | 288 | 54,345,600 |
| Computer and Electronic Product Manufacturing | 85,400 | 43\% | 285 | 24,339,000 |
| Management of Enterprises and Other Administrative |  |  |  |  |
| Services | 80,900 | 43\% | 286 | 23,137,400 |
| Rental \& Leasing Services and Owners \& Lessors of |  |  |  |  |
| Other Non-Financial Assets | 74,100 | 43\% | 285 | 21,118,500 |
| Petroleum and Coal Products Manufacturing | 14,250 | 41\% | 289 | 4,118,250 |
| Performing Arts, Spectator Sports and Related Industries | 99,300 | 40\% | 293 | 29,094,900 |
| Aboriginal, Inter \& Other Extra-Territorial Public Admin | 303,650 | 40\% | 292 | 88,665,800 |
| Advertising and Related Services | 67,600 | 40\% | 291 | 19,671,600 |
| Mining and Oil and Gas Extraction | 222,550 | 40\% | 294 | 65,429,700 |
| Hospitals | 553,250 | 40\% | 292 | 161,549,000 |
| Social Assistance | 339,950 | 40\% | 294 | 99,945,300 |
| Motion Picture and Sound Recording Industries | 60,200 | 39\% | 295 | 17,759,000 |
| Publishing Industries | 101,150 | 39\% | 295 | 29,839,250 |
| Utilities | 129,000 | 39\% | 294 | 37,926,000 |
| Insurance Carriers \& Related Activities and Funds \& |  |  |  |  |
| Other Financial Vehicles | 222,550 | 39\% | 293 | 65,207,150 |
| Religious, Grant-Making, Civic, and Professional and |  |  |  |  |
| Similar Organizations | 217,000 | 39\% | 295 | 64,015,000 |
| Ambulatory Health Care Services | 467,000 | 39\% | 293 | 136,831,000 |
| Business Services | 111,350 | 39\% | 293 | 32,625,550 |
| Monetary Authorities - Central Bank \& Credit |  |  |  |  |
| Intermediation and Related Activities | 328,600 | 39\% | 293 | 96,279,800 |
| Broadcasting and Telecommunications | 176,450 | 38\% | 296 | 52,229,200 |
| Other Professional Services | 81,800 | 37\% | 297 | 24,294,600 |
| Other Schools and Educational Support | 114,550 | 37\% | 299 | 34,250,450 |
| Accounting and Tax Preparation | 134,300 | 37\% | 297 | 39,887,100 |
| Information Services and Data Processing Services | 55,950 | 37\% | 298 | 16,673,100 |
| Securities, Commodity Contracts, and Other |  |  |  |  |
| Intermediation and Related Activities | 120,200 | 37\% | 298 | 35,819,600 |
| Heritage Institutions | 25,400 | 36\% | 300 | 7,620,000 |
| Federal Government Public Administration (including |  |  |  |  |
| Defence Services) | 383,850 | 36\% | 300 | 115,155,000 |
| Provincial and Territorial Public Administration | 255,400 | 36\% | 301 | 76,875,400 |
| Architectural, Engineering and Design Services | 250,900 | 34\% | 304 | 76,273,600 |
| Management, Scientific and Technical Services | 184,250 | 34\% | 303 | 55,827,750 |
| University Education | 201,850 | 33\% | 306 | 61,766,100 |
| Computer System Design Services | 225,650 | 33\% | 306 | 69,048,900 |


| Primary and Secondary Education | 704,650 | $33 \%$ | 306 | $215,622,900$ |
| :--- | :--- | :--- | :--- | :--- |
| Post-Secondary Education | 86,900 | $33 \%$ | 306 | $26,591,400$ |
| Legal Services | 134,050 | $33 \%$ | 305 | $40,885,250$ |
| Total | $15,934,200$ |  |  | $4,532,627,300$ |

Table 3.8
The supply of literacy skill, selected occupations, Canada, 2006


| Machinists, Metal Forming, Shaping and Erecting Occupations | 209,450 | $57,389,300$ | $1.3 \%$ |
| :--- | :--- | :--- | :--- |
| Finance and Insurance Administrative Occupations | 196,400 | $57,348,800$ | $1.3 \%$ |
| Professional Occupations in Health | 189,900 | $56,970,000$ | $1.3 \%$ |
| Stationary Engineers, Power Station Operators and Electrical |  |  |  |
| Trades and Telecommunications Occupations | 168,750 | $47,925,000$ | $1.1 \%$ |
| Occupations in Travel and Accommodation Including Attendants in |  |  |  |
| Recreation and Sport | 130,950 | $36,796,950$ | $0.8 \%$ |
| Primary Production Labourers | 133,500 | $36,579,000$ | $0.8 \%$ |
| Sales and Service Supervisors | 126,100 | $34,929,700$ | $0.8 \%$ |
| Contractors and Supervisors in Trades and Transportation | 121,250 | $33,343,750$ | $0.7 \%$ |
| Other Trades N.E.C. | 123,600 | $32,877,600$ | $0.7 \%$ |
| Heavy Equipment and Crane Operators Including Drillers | 105,000 | $28,455,000$ | $0.6 \%$ |
| Occupations Unique to Forestry Operations, Mining, Oil and Gas | 105,350 | $28,233,800$ | $0.6 \%$ |
| Extraction, and Fishing, Excluding Labourers | 90,300 | $26,187,000$ | $0.6 \%$ |
| Clerical Supervisors | 74,300 | $19,318,000$ | $0.4 \%$ |
| Supervisors in Manufacturing | $15,934,250$ | $4,532,606,700$ | $100 \%$ |

Table 3.9
The proportion of current employment with skills below level 3 by occupation, Canada, 2006

|  |  |  | Average <br> prose <br> literacy <br> score | Aggregate <br> literacy supply |
| :--- | :--- | :--- | :--- | :--- |
| Occupation |  |  | 248 | $59,309,200$ |
| Labourers in Processing, Manufacturing and Utilities | 239,150 | $62 \%$ | 250 | $90,012,500$ |
| Machine Operators in Manufacturing | 360,050 | $61 \%$ | Percent |  |
| below |  |  |  |  |


| Mechanics | 363,550 | 47\% | 278 | 101,066,900 |
| :---: | :---: | :---: | :---: | :---: |
| Occupations in Travel and Accommodation Including |  |  |  |  |
| Attendants in Recreation and Sport | 130,950 | 46\% | 281 | 36,796,950 |
| Occupations in Food and Beverage Service | 246,800 | 46\% | 279 | 68,857,200 |
| Assisting Occupations in Support of Health Services Wholesale, Technical, Insurance, Real Estate Sales | 249,950 | 46\% | 281 | 70,235,950 |
| Specialists, and Retail, Wholesale and Grain Buyers | 343,400 | 46\% | 281 | 96,495,400 |
| Secretaries | 297,200 | 45\% | 284 | 84,404,800 |
| Stationary Engineers, Power Station Operators and |  |  |  |  |
| Electrical Trades and Telecommunications Occupations | 168,750 | 44\% | 284 | 47,925,000 |
| Occupations in Protective Services Managers in Retail Trade, Food and Accommodation | 266,950 | 43\% | 284 | 75,813,800 |
| Services | 462,200 | 43\% | 287 | 132,651,400 |
| Clerical Occupations | 1,548,950 | 42\% | 289 | 447,646,550 |
| Clerical Supervisors | 90,300 | 41\% | 290 | 26,187,000 |
| Finance and Insurance Administrative Occupations | 196,400 | 40\% | 292 | 57,348,800 |
| Technical and Related Occupations in Health | 214,350 | 39\% | 292 | 62,590,200 |
| Administrative and Regulatory Occupations | 343,650 | 39\% | 293 | 100,689,450 |
| Senior Management Occupations Technical Occupations in Art, Culture, Recreation and | 215,500 | 39\% | 294 | 63,357,000 |
| Sport | 257,150 | 38\% | 296 | 76,116,400 |
| Nurse Supervisors and Registered Nurses | 275,550 | 38\% | 295 | 81,287,250 |
| Other Managers N.E.C. Paralegals, Social Services Workers and Occupations in | 502,950 | 37\% | 297 | 149,376,150 |
| Education and Religion, N.E.C. | 356,350 | 36\% | 301 | 107,261,350 |
| Professional Occupations in Business and Finance | 418,000 | 36\% | 300 | 125,400,000 |
| Professional Occupations in Health | 189,900 | 36\% | 300 | 56,970,000 |
| Specialist Managers | 412,800 | 36\% | 299 | 123,427,200 |
| Professional Occupations in Art and Culture Technical Occupations Related to Natural and Applied | 208,950 | 36\% | 300 | 62,685,000 |
| Sciences | 482,550 | 32\% | 308 | 148,625,400 |
| Professional Occupations in Natural and Applied Sciences Judges, Lawyers, Psychologists, Social Workers, Ministers | 585,100 | 30\% | 312 | 182,551,200 |
| of Religion, and Policy and Program Officers | 362,850 | 30\% | 313 | 113,572,050 |
| Teachers and Professors | 645,900 | 28\% | 315 | 203,458,500 |
|  | 15,934,250 |  |  | 4,532,606,700 |


| Employment by proficiency level |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Level 1 Level $2 \quad$ Level 3 | Level 4 | Level 5 |  |  |  |
| Occupation Percentage |  |  |  |  |  |
| Labourers in Processing, Manufacturing and Utilities | 38\% | 24\% | 20\% | 11\% | 5\% |
| Machine Operators in Manufacturing | 37\% | 24\% | 20\% | 11\% | 6\% |
| Assemblers in Manufacturing | 36\% | 24\% | 20\% | 12\% | 6\% |
| Supervisors in Manufacturing | 32\% | 24\% | 22\% | 13\% | 7\% |
| Occupations Unique to Agriculture Excluding Labourers | 31\% | 24\% | 22\% | 13\% | 8\% |
| Transportation Equipment Operators and Related Workers, Excluding |  |  |  |  |  |
| Labourers | 30\% | 24\% | 22\% | 14\% | 8\% |
| Other Trades N.E.C. | 29\% | 24\% | 22\% | 14\% | 8\% |
| Occupations Unique to Forestry Operations, Mining, Oil and Gas Extraction, and Fishing, Excluding Labourers | 29\% | 24\% | 22\% | 14\% | 9\% |
| Chefs and Cooks | 30\% | 23\% | 22\% | 14\% | 8\% |
| Sales \& Service Occupations N.E.C. | 29\% | 24\% | 22\% | 14\% | 8\% |
| Cashiers | 27\% | 24\% | 23\% | 15\% | 9\% |
| Trades Helpers, Construction, and Transportation Labourers and Related |  |  |  |  |  |
| Occupations | 28\% | 23\% | 23\% | 15\% | 9\% |
| Heavy Equipment and Crane Operators Including Drillers | 27\% | 23\% | 23\% | 15\% | 9\% |
| Primary Production Labourers | 26\% | 23\% | 23\% | 16\% | 10\% |
| Childcare and Home Support Workers | 26\% | 23\% | 23\% | 16\% | 10\% |
| Machinists, Metal Forming, Shaping and Erecting Occupations | 26\% | 23\% | 23\% | 16\% | 10\% |
| Construction Trades | 26\% | 23\% | 23\% | 16\% | 10\% |
| Contractors and Supervisors in Trades and Transportation | 25\% | 23\% | 24\% | 16\% | 10\% |
| Retail Salespersons and Sales Clerks | 24\% | 23\% | 24\% | 16\% | 10\% |
| Sales and Service Supervisors | 24\% | 23\% | 24\% | 16\% | 10\% |
| Mechanics | 24\% | 23\% | 24\% | 16\% | 10\% |
| Occupations in Travel and Accommodation Including Attendants in |  |  |  |  |  |
| Recreation and Sport | 23\% | 23\% | 24\% | 17\% | 11\% |
| Occupations in Food and Beverage Service | 24\% | 22\% | 24\% | 17\% | 11\% |
| Assisting Occupations in Support of Health Services Wholesale, Technical, Insurance, Real Estate Sales Specialists, and Retail, | 23\% | 23\% | 24\% | 17\% | 11\% |
|  |  |  |  |  |  |
| Wholesale and Grain Buyers | 23\% | 23\% | 24\% | 17\% | 11\% |
| Secretaries <br> Stationary Engineers, Power Station Operators and Electrical Trades and | 22\% | 23\% | 24\% | 17\% | 12\% |
|  |  |  |  |  |  |
| Telecommunications Occupations | 21\% | 23\% | 25\% | 18\% | 11\% |
| Occupations in Protective Services | 21\% | 22\% | 24\% | 18\% | 12\% |
| Managers in Retail Trade, Food and Accommodation Services | 21\% | 22\% | 24\% | 18\% | 13\% |
| Clerical Occupations | 20\% | 22\% | 25\% | 18\% | 13\% |
| Clerical Supervisors | 19\% | 22\% | 25\% | 19\% | 13\% |
| Finance and Insurance Administrative Occupations | 19\% | 21\% | 25\% | 19\% | 14\% |
| Technical and Related Occupations in Health | 18\% | 21\% | 25\% | 19\% | 14\% |
| Administrative and Regulatory Occupations | 18\% | 21\% | 25\% | 19\% | 14\% |
| Senior Management Occupations | 18\% | 21\% | 25\% | 19\% | 15\% |
| Technical Occupations in Art, Culture, Recreation and Sport | 17\% | 21\% | 25\% | 20\% | 15\% |
| Nurse Supervisors and Registered Nurses | 17\% | 21\% | 25\% | 20\% | 14\% |
| Other Managers N.E.C. | 17\% | 20\% | 25\% | 20\% | 16\% |
| Paralegals, Social Services Workers and Occupations in Education and | 16\% | 20\% | 25\% | 20\% | 17\% |

Religion, N.E.C.
Professional Occupations in Business and Finance
Professional Occupations in Health
Specialist Managers
Professional Occupations in Art and Culture
Technical Occupations Related to Natural and Applied Sciences
Professional Occupations in Natural and Applied Sciences
Judges, Lawyers, Psychologists, Social Workers, Ministers of Religion, and
Policy and Program Officers
Teachers and Professors

|  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| $13 \%$ | $19 \%$ | $25 \%$ | $22 \%$ | $19 \%$ |
| $12 \%$ | $18 \%$ | $24 \%$ | $22 \%$ | $21 \%$ |
|  |  |  |  |  |
| $12 \%$ | $18 \%$ | $25 \%$ | $23 \%$ | $21 \%$ |
| $11 \%$ | $17 \%$ | $25 \%$ | $23 \%$ | $21 \%$ |

Table 3.10
The proportion of employment with skills above prose literacy level 3, high demand occupations, Canada, 2006

Proportion of employment by proficiency level

|  |  | Level | Level | Level | Level | Level |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Occupation | Employment | 1 | 2 | 3 | 4 | 5 |
| Teachers and Professors | 645,900 | $11 \%$ | $17 \%$ | $25 \%$ | $23 \%$ | $21 \%$ |
| Judges, Lawyers, Psychologists, Social Workers, Ministers of | 362,850 | $12 \%$ | $18 \%$ | $25 \%$ | $23 \%$ | $21 \%$ |
| Religion, and Policy and Program Officers | 3625,100 | $12 \%$ | $18 \%$ | $24 \%$ | $22 \%$ | $21 \%$ |
| Professional Occupations in Natural and Applied Sciences | 585,50 | $13 \%$ | $19 \%$ | $25 \%$ | $22 \%$ | $19 \%$ |
| Technical Occupations Related to Natural and Applied Sciences | 482,550 |  | $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ |
| Paralegals, Social Services Workers and Occupations in | 356,350 | $17 \%$ |  |  |  |  |
| Education and Religion, N.E.C. | 412,800 | $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| Specialist Managers | 189,900 | $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| Professional Occupations in Health | 418,000 | $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| Professional Occupations in Business and Finance | 502,950 | $17 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| Other Managers N.E.C. | 208,950 | $16 \%$ | $20 \%$ | $25 \%$ | $20 \%$ | $16 \%$ |
| Professional Occupations in Art and Culture | 257,150 | $17 \%$ | $21 \%$ | $25 \%$ | $20 \%$ | $15 \%$ |
| Technical Occupations in Art, Culture, Recreation and Sport | 215,500 | $18 \%$ | $21 \%$ | $25 \%$ | $19 \%$ | $15 \%$ |
| Senior Management Occupations | 275,550 | $17 \%$ | $21 \%$ | $25 \%$ | $20 \%$ | $14 \%$ |
| Nurse Supervisors and Registered Nurses | 214,350 | $18 \%$ | $21 \%$ | $25 \%$ | $19 \%$ | $14 \%$ |
| Technical and Related Occupations in Health | 196,400 | $19 \%$ | $21 \%$ | $25 \%$ | $19 \%$ | $14 \%$ |
| Finance and Insurance Administrative Occupations | 343,650 | $18 \%$ | $21 \%$ | $25 \%$ | $19 \%$ | $14 \%$ |
| Administrative and Regulatory Occupations | 90,300 | $19 \%$ | $22 \%$ | $25 \%$ | $19 \%$ | $13 \%$ |
| Clerical Supervisors | $1,548,950$ | $20 \%$ | $22 \%$ | $25 \%$ | $18 \%$ | $13 \%$ |
| Clerical Occupations |  |  |  |  |  |  |
| Managers in Retail Trade, Food and Accommodation | 462,200 | $21 \%$ | $22 \%$ | $24 \%$ | $18 \%$ | $13 \%$ |
| Services | 266,950 | $21 \%$ | $22 \%$ | $24 \%$ | $18 \%$ | $12 \%$ |
| Occupations in Protective Services | 297,200 | $22 \%$ | $23 \%$ | $24 \%$ | $17 \%$ | $12 \%$ |
| Secretaries |  |  |  |  |  |  |
| Stationary Engineers, Power Station Operators and | 168,750 | $21 \%$ | $23 \%$ | $25 \%$ | $18 \%$ | $11 \%$ |
| Electrical Trades and Telecommunications Occupations | 249,950 | $23 \%$ | $23 \%$ | $24 \%$ | $17 \%$ | $11 \%$ |
| Assisting Occupations in Support of Health Services |  |  |  |  |  |  |
| Wholesale, Technical, Insurance, Real Estate Sales | 343,400 | $23 \%$ | $23 \%$ | $24 \%$ | $17 \%$ | $11 \%$ |
| Specialists, and Retail, Wholesale and Grain Buyers | 130,950 | $23 \%$ | $23 \%$ | $24 \%$ | $17 \%$ | $11 \%$ |
| Occupations in Travel and Accommodation Including | 246,800 | $24 \%$ | $22 \%$ | $24 \%$ | $17 \%$ | $11 \%$ |
| Attendants in Recreation and Sport | 121,250 | $25 \%$ | $23 \%$ | $24 \%$ | $16 \%$ | $10 \%$ |
| Occupations in Food and Beverage Service |  |  |  |  |  |  |
| Contractors and Supervisors in Trades and Transportation |  |  |  |  |  |  |


| Primary Production Labourers | 133,500 | $26 \%$ | $23 \%$ | $23 \%$ | $16 \%$ | $10 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Mechanics | 363,550 | $24 \%$ | $23 \%$ | $24 \%$ | $16 \%$ | $10 \%$ |
| Machinists, Metal Forming, Shaping and Erecting |  |  |  |  |  |  |
| Occupations | 209,450 | $26 \%$ | $23 \%$ | $23 \%$ | $16 \%$ | $10 \%$ |
| Retail Salespersons and Sales Clerks | 680,100 | $24 \%$ | $23 \%$ | $24 \%$ | $16 \%$ | $10 \%$ |
| Sales and Service Supervisors | 126,100 | $24 \%$ | $23 \%$ | $24 \%$ | $16 \%$ | $10 \%$ |
| Construction Trades | 405,200 | $26 \%$ | $23 \%$ | $23 \%$ | $16 \%$ | $10 \%$ |
| Childcare and Home Support Workers | 242,000 | $26 \%$ | $23 \%$ | $23 \%$ | $16 \%$ | $10 \%$ |
| Cashiers | 289,900 | $27 \%$ | $24 \%$ | $23 \%$ | $15 \%$ | $9 \%$ |
| Heavy Equipment and Crane Operators Including Drillers | 105,000 | $27 \%$ | $23 \%$ | $23 \%$ | $15 \%$ | $9 \%$ |
| Trades Helpers, Construction, and Transportation |  |  |  |  |  |  |
| Labourers and Related Occupations | 357,700 | $28 \%$ | $23 \%$ | $23 \%$ | $15 \%$ | $9 \%$ |
| Occupations Unique to Forestry Operations, Mining, Oil |  |  |  |  |  |  |
| and Gas Extraction, and Fishing, Excluding Labourers | 105,350 | $29 \%$ | $24 \%$ | $22 \%$ | $14 \%$ | $9 \%$ |
| Sales \& Service Occupations N.E.C. | $1,181,500$ | $29 \%$ | $24 \%$ | $22 \%$ | $14 \%$ | $8 \%$ |
| Other Trades N.E.C. | 123,600 | $29 \%$ | $24 \%$ | $22 \%$ | $14 \%$ | $8 \%$ |
| Chefs and Cooks | 225,250 | $30 \%$ | $23 \%$ | $22 \%$ | $14 \%$ | $8 \%$ |
| Transportation Equipment Operators and Related |  |  |  |  |  |  |
| Workers, Excluding Labourers | 531,850 | $30 \%$ | $24 \%$ | $22 \%$ | $14 \%$ | $8 \%$ |
| Occupations Unique to Agriculture Excluding Labourers | 343,150 | $31 \%$ | $24 \%$ | $22 \%$ | $13 \%$ | $8 \%$ |
| Supervisors in Manufacturing | 74,300 | $32 \%$ | $24 \%$ | $22 \%$ | $13 \%$ | $7 \%$ |
| Assemblers in Manufacturing | 242,900 | $36 \%$ | $24 \%$ | $20 \%$ | $12 \%$ | $6 \%$ |
| Machine Operators in Manufacturing | 360,050 | $37 \%$ | $24 \%$ | $20 \%$ | $11 \%$ | $6 \%$ |
| Labourers in Processing, Manufacturing and Utilities | 239,150 | $38 \%$ | $24 \%$ | $20 \%$ | $11 \%$ | $5 \%$ |
| Total employment | $15,934,250$ |  |  |  |  |  |
| Note: Occupations are sorted by proportion at Levels 4 and 5 |  |  |  |  |  |  |

Table 3.15
Projected number and proportion of adults aged 16 and over by prose literacy proficiency level, Canada, 2001-2016

| Canada |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |
| Number (000) |  |  |  |  |  |
| 2001 | 17,000 | 3,000 | 5,000 | 6,000 | 3,000 |
| 2006 | 20,000 | 3,000 | 6,000 | 7,000 | 3,000 |
| 2011 | 22,000 | 4,000 | 6,000 | 8,000 | 4,000 |
| 2016 | 24,000 | 4,000 | 7,000 | 9,000 | 4,000 |
| 2021 | 26,000 | 4,000 | 7,000 | 10,000 | 5,000 |
| 2026 | 27,000 | 4,000 | 8,000 | 10,000 | 5,000 |
| 2031 | 29,000 | 4,000 | 8,000 | 11,000 | 6,000 |
| Percent |  |  |  |  |  |
| 2001 | 100 | 18 | 29 | 35 | 18 |
| 2006 | 100 | 15 | 30 | 35 | 15 |
| 2011 | 100 | 18 | 27 | 36 | 18 |
| 2016 | 100 | 17 | 29 | 38 | 17 |
| 2021 | 100 | 15 | 27 | 38 | 19 |
| 2026 | 100 | 15 | 30 | 37 | 19 |
| 2031 | 100 | 14 | 28 | 38 | 21 |

Tables 3.15 B to N continued
Projected numbers and proportions of adults aged 16 and over by prose literacy proficiency level, 5 year intervals 2001-2016, by jurisdiction


| Year |  | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number |  |  |  |  |  |  |
| 2001 | 107,000 | 18,000 | 30,000 | 40,000 | 19,000 |  |
| 2006 | 113,000 | 18,000 | 31,000 | 44,000 | 21,000 |  |
| 2011 | 118,000 | 18,000 | 31,000 | 46,000 | 23,000 |  |
| 2016 | 121,000 | 18,000 | 32,000 | 47,000 | 24,000 |  |
| 2021 | 122,000 | 18,000 | 33,000 | 48,000 | 24,000 |  |
| 2026 | 123,000 | 18,000 | 33,000 | 48,000 | 24,000 |  |
| 2031 | 123,000 | 17,000 | $\begin{aligned} & 33,000 \\ & \text { Perc } \end{aligned}$ | 48,000 | 24,000 |  |
| 2001 | 100\% | 17\% | 28\% | 37\% | 18\% |  |
| 2006 | 100\% | 16\% | 27\% | 39\% | 19\% |  |
| 2011 | 100\% | 15\% | 26\% | 39\% | 19\% |  |
| 2016 | 100\% | 15\% | 26\% | 39\% | 20\% |  |
| 2021 | 100\% | 15\% | 27\% | 39\% | 20\% |  |
| 2026 | 100\% | 15\% | 27\% | 39\% | 20\% |  |
| 2031 | 100\% | 14\% | 27\% | 39\% | 20\% |  |
| Nova Scotia |  |  |  |  |  |  |
| Year |  | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |
| Number |  |  |  |  |  |  |
| 2001 | 750,000 | 121,000 | 204,000 | 285,000 | 139,000 |  |
| 2006 | 773,000 | 119,000 | 206,000 | 297,000 | 150,000 |  |
| 2011 | 792,000 | 117,000 | 209,000 | 308,000 | 157,000 |  |
| 2016 | 801,000 | 117,000 | 212,000 | 312,000 | 160,000 |  |
| 2021 | 803,000 | 116,000 | 214,000 | 313,000 | 160,000 |  |
| 2026 | 801,000 | 115,000 | 216,000 | 311,000 | 159,000 |  |
| Percent 308,000 157,000 |  |  |  |  |  |  |
| 2001 | 100\% | 16\% | 27\% | 38\% | 19\% |  |
| 2006 | 100\% | 15\% | 27\% | 38\% | 19\% |  |
| 2011 | 100\% | 15\% | 26\% | 39\% | 20\% |  |
| 2016 | 100\% | 15\% | 26\% | 39\% | 20\% |  |
| 2021 | 100\% | 14\% | 27\% | 39\% | 20\% |  |
| 2026 | 100\% | 14\% | 27\% | 39\% | 20\% |  |
| 2031 | 100\% | 14\% | 27\% | 39\% | 20\% |  |
| New Brunswick |  |  |  |  |  |  |
| Year |  | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |
| Number |  |  |  |  |  |  |
| 2001 | 606,000 | 116,000 | 180,000 | 214,000 | 96,000 |  |
| 2006 | 624,000 | 114,000 | 181,000 | 225,000 | 104,000 |  |
| 2011 | 637,000 | 112,000 | 183,000 | 232,000 | 109,000 |  |
| 2016 | 639,000 | 111,000 | 184,000 | 234,000 | 110,000 |  |
| 2021 | 637,000 | 110,000 | 184,000 | 233,000 | 110,000 |  |


| 2026 | 633,000 | 108,000 | 184,000 | 231,000 | 109,000 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 2031 | 624,000 | 106,000 | 183,000 | 228,000 | 107,000 |
| 2001 | $100 \%$ | $19 \%$ | $30 \%$ | $35 \%$ | $16 \%$ |
| 2006 | $100 \%$ | $18 \%$ | $29 \%$ | $36 \%$ | $17 \%$ |
| 2011 | $100 \%$ | $18 \%$ | $29 \%$ | $36 \%$ | $17 \%$ |
| 2016 | $100 \%$ | $17 \%$ | $29 \%$ | $37 \%$ | $17 \%$ |
| 2021 | $100 \%$ | $17 \%$ | $29 \%$ | $37 \%$ | $17 \%$ |
| 2026 | $100 \%$ | $17 \%$ | $29 \%$ | $36 \%$ | $17 \%$ |
| 2031 | $100 \%$ | $17 \%$ | $29 \%$ | $37 \%$ | $17 \%$ |


|  |  | Quebec |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Year | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |

Number

| 2001 | $5,938,000$ | $1,369,000$ | $1,943,000$ | $1,854,000$ | 772,000 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 2006 | $6,149,000$ | $1,364,000$ | $1,997,000$ | $1,953,000$ | 835,000 |
| 2011 | $6,368,000$ | $1,360,000$ | $2,064,000$ | $2,056,000$ | 888,000 |
| 2016 | $6,500,000$ | $1,356,000$ | $2,100,000$ | $2,115,000$ | 928,000 |
| 2021 | $6,594,000$ | $1,358,000$ | $2,141,000$ | $2,148,000$ | 947,000 |
| 2026 | $6,674,000$ | $1,355,000$ | $2,176,000$ | $2,179,000$ | 965,000 |
| 2031 | $6,735,000$ | $1,344,000$ | $2,202,000$ | $2,206,000$ | 983,000 |
|  |  |  | Percent |  |  |
| 2001 | $100 \%$ | $23 \%$ | $33 \%$ | $31 \%$ | $13 \%$ |
| 2006 | $100 \%$ | $22 \%$ | $32 \%$ | $32 \%$ | $14 \%$ |
| 2011 | $100 \%$ | $21 \%$ | $32 \%$ | $32 \%$ | $14 \%$ |
| 2016 | $100 \%$ | $21 \%$ | $32 \%$ | $33 \%$ | $14 \%$ |
| 2021 | $100 \%$ | $21 \%$ | $32 \%$ | $33 \%$ | $14 \%$ |
| 2026 | $100 \%$ | $20 \%$ | $33 \%$ | $33 \%$ | $14 \%$ |
| 2031 | $100 \%$ | $20 \%$ | $33 \%$ | $33 \%$ | $15 \%$ |


|  |  |  | Ontario |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Year | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |


| 2001 | $9,285,000$ | $1,921,000$ | $2,527,000$ | $3,219,000$ | $1,618,000$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 2006 | $10,105,000$ | $1,987,000$ | $2,716,000$ | $3,557,000$ | $1,845,000$ |
| 2011 | $10,959,000$ | $2,063,000$ | $2,936,000$ | $3,901,000$ | $2,059,000$ |
| 2016 | $11,754,000$ | $2,152,000$ | $3,151,000$ | $4,203,000$ | $2,249,000$ |
| 2021 | $12,493,000$ | $2,250,000$ | $3,376,000$ | $4,467,000$ | $2,400,000$ |
| 2026 | $13,233,000$ | $2,359,000$ | $3,611,000$ | $4,723,000$ | $2,541,000$ |
| 2031 | $13,969,000$ | $2,473,000$ | $3,846,000$ | $4,970,000$ | $2,680,000$ |
|  |  |  | Percent |  |  |
| 2001 | $100 \%$ | $21 \%$ | $27 \%$ | $35 \%$ | $17 \%$ |
| 2006 | $100 \%$ | $20 \%$ | $27 \%$ | $35 \%$ | $18 \%$ |
| 2011 | $100 \%$ | $19 \%$ | $27 \%$ | $36 \%$ | $19 \%$ |
| 2016 | $100 \%$ | $18 \%$ | $27 \%$ | $36 \%$ | $19 \%$ |
| 2021 | $100 \%$ | $18 \%$ | $27 \%$ | $36 \%$ | $19 \%$ |
| 2026 | $100 \%$ | $18 \%$ | $27 \%$ | $36 \%$ | $19 \%$ |



| 2006 | $2,602,000$ | 413,000 | 681,000 | 993,000 | 514,000 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 2011 | $2,828,000$ | 430,000 | 733,000 | $1,091,000$ | 575,000 |
| 2016 | $3,025,000$ | 449,000 | 784,000 | $1,169,000$ | 623,000 |
| 2021 | $3,190,000$ | 470,000 | 833,000 | $1,230,000$ | 657,000 |
| 2026 | $3,347,000$ | 494,000 | 884,000 | $1,284,000$ | 686,000 |
| 2031 | $3,499,000$ | 516,000 | 932,000 | $1,337,000$ | 715,000 |
| 2001 | $100 \%$ | $17 \%$ | Percent |  |  |
| 2006 | $100 \%$ | $16 \%$ | $27 \%$ | $38 \%$ | $19 \%$ |
| 2011 | $100 \%$ | $15 \%$ | $26 \%$ | $38 \%$ | $20 \%$ |
| 2016 | $100 \%$ | $15 \%$ | $26 \%$ | $39 \%$ | $20 \%$ |
| 2021 | $100 \%$ | $15 \%$ | $26 \%$ | $39 \%$ | $21 \%$ |
| 2026 | $100 \%$ | $15 \%$ | $26 \%$ | $39 \%$ | $21 \%$ |
| 2031 | $100 \%$ | $15 \%$ | $26 \%$ | $38 \%$ | $20 \%$ |
|  |  |  | $27 \%$ | $38 \%$ | $20 \%$ |


| British Columbia |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  | Total | Level 1 | Level 2 | Level 3 Level 4/5 |
| Number |  |  |  |  |  |
| 2001 | 3,244,000 | 642,000 | 885,000 | 1,151,000 | 566,000 |
| 2006 | 3,470,000 | 665,000 | 939,000 | 1,239,000 | 627,000 |
| 2011 | 3,701,000 | 693,000 | 1,001,000 | 1,325,000 | 681,000 |
| 2016 | 3,918,000 | 726,000 | 1,064,000 | 1,400,000 | 728,000 |
| 2021 | 4,113,000 | 762,000 | 1,127,000 | 1,460,000 | 763,000 |
| 2026 | 4,314,000 | 802,000 | 1,194,000 | 1,520,000 | 797,000 |
| 2031 | 4,514,000 | 840,000 | $\begin{aligned} & \text { 1,260,000 } \\ & \quad \text { Percen } \end{aligned}$ | t 1,582,000 | 832,000 |
| 2001 | 100\% | 20\% | 27\% | 35\% | 17\% |
| 2006 | 100\% | 19\% | 27\% | 36\% | 18\% |
| 2011 | 100\% | 19\% | 27\% | 36\% | 18\% |
| 2016 | 100\% | 19\% | 27\% | 36\% | 19\% |
| 2021 | 100\% | 19\% | 27\% | 35\% | 19\% |
| 2026 | 100\% | 19\% | 28\% | 35\% | 18\% |
| 2031 | 100\% | 19\% | 28\% | 35\% | 18\% |


|  |  |  | Yukon |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Year | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |


| 2001 | 23,000 | 3,000 | 6,000 | 9,000 | 5,000 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 2006 | 22,000 | 3,000 | 6,000 | 9,000 | 5,000 |
| 2011 | 22,000 | 3,000 | 6,000 | 9,000 | 4,000 |
| 2016 | 21,000 | 3,000 | 6,000 | 8,000 | 4,000 |
| 2021 | 20,000 | 3,000 | 6,000 | 8,000 | 4,000 |
| 2026 | 20,000 | 3,000 | 5,000 | 8,000 | 4,000 |
| 2031 | 19,000 | 3,000 | 5,000 | 8,000 | 4,000 |
|  |  | Percent |  |  |  |
| 2001 | $100 \%$ | $13 \%$ | $26 \%$ | $39 \%$ | $22 \%$ |
| 2006 | $100 \%$ | $14 \%$ | $27 \%$ | $41 \%$ | $23 \%$ |


| 2011 | 100\% | 14\% | 27\% | 41\% | 18\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 | 100\% | 14\% | 29\% | 38\% | 19\% |  |
| 2021 | 100\% | 15\% | 30\% | 40\% | 20\% |  |
| 2026 | 100\% | 15\% | 25\% | 40\% | 20\% |  |
| 2031 | 100\% | 16\% | 26\% | 42\% | 21\% |  |
| Northwest Territories |  |  |  |  |  |  |
| Year |  | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |
| Number |  |  |  |  |  |  |
| 2001 | 29,000 | 4,000 | 8,000 | 11,000 | 6,000 |  |
| 2006 | 30,000 | 4,000 | 8,000 | 12,000 | 6,000 |  |
| 2011 | 31,000 | 4,000 | 8,000 | 12,000 | 6,000 |  |
| 2016 | 32,000 | 4,000 | 8,000 | 13,000 | 6,000 |  |
| 2021 | 32,000 | 5,000 | 9,000 | 13,000 | 6,000 |  |
| 2026 | 32,000 | 5,000 | 9,000 | 13,000 | 6,000 |  |
| 2031 | 33,000 | 5,000 | $\begin{aligned} & 9,000 \\ & \text { Percent } \end{aligned}$ | 13,000 | 6,000 |  |
| 2001 | 100\% | 14\% | 28\% | 38\% | 21\% |  |
| 2006 | 100\% | 13\% | 27\% | 40\% | 20\% |  |
| 2011 | 100\% | 13\% | 26\% | 39\% | 19\% |  |
| 2016 | 100\% | 13\% | 25\% | 41\% | 19\% |  |
| 2021 | 100\% | 16\% | 28\% | 41\% | 19\% |  |
| 2026 | 100\% | 16\% | 28\% | 41\% | 19\% |  |
| 2031 | 100\% | 15\% | 27\% | 39\% | 18\% |  |


| Nunavut |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  | Total | Level 1 | Level 2 | Level 3 | Level 4/5 |
| Number |  |  |  |  |  |  |
| 2001 | 17,000 | 3,000 | 5,000 | 6,000 | 3,000 |  |
| 2006 | 20,000 | 3,000 | 6,000 | 7,000 | 3,000 |  |
| 2011 | 22,000 | 4,000 | 6,000 | 8,000 | 4,000 |  |
| 2016 | 24,000 | 4,000 | 7,000 | 9,000 | 4,000 |  |
| 2021 | 26,000 | 4,000 | 7,000 | 10,000 | 5,000 |  |
| 2026 | 27,000 | 4,000 | 8,000 | 10,000 | 5,000 |  |
| 2031 | 29,000 | 4,000 | $\begin{gathered} 8,000 \\ P \epsilon \end{gathered}$ | 11,000 | 6,000 |  |
| 2001 | 100\% | 18\% | 29\% | 35\% | 18\% |  |
| 2006 | 100\% | 15\% | 30\% | 35\% | 15\% |  |
| 2011 | 100\% | 18\% | 27\% | 36\% | 18\% |  |
| 2016 | 100\% | 17\% | 29\% | 38\% | 17\% |  |
| 2021 | 100\% | 15\% | 27\% | 38\% | 19\% |  |
| 2026 | 100\% | 15\% | 30\% | 37\% | 19\% |  |
| 2031 | 100\% | 14\% | 28\% | 38\% | 21\% |  |

Table 4.1
Aggregate prose literacy supply and demand at peak level and net surplus, Canada and the jurisdictions, 2006

|  | Aggregate prose literacy supply total population | Aggregate prose literacy demand (employed) | $\begin{array}{r} \text { Net } \\ \text { supply } \\ \text { (population) } \end{array}$ | Literacy utilization rate |
| :---: | :---: | :---: | :---: | :---: |
| Jurisdiction | (in points) | (in points) | (in points) | Percent |
| Newfoundland and Labrador | 108,534,146 | 58,005,000 | 50,529,146 | 53 |
| Prince Edward Island | 29,374,847 | 18,833,750 | 10,541,097 | 64 |
| Nova Scotia | 208,979,697 | 123,566,250 | 85,413,447 | 59 |
| New Brunswick | 155,357,210 | 97,943,750 | 57,413,460 | 63 |
| Quebec | 1,618,181,133 | 1,070,962,500 | 547,218,633 | 66 |
| Ontario | 2,610,526,015 | 1,767,867,500 | 842,658,515 | 68 |
| Manitoba | 246,789,566 | 164,300,000 | 82,489,566 | 67 |
| Saskatchewan | 216,214,079 | 138,575,000 | 77,639,079 | 64 |
| Alberta | 742,658,609 | 529,208,750 | 213,449,859 | 71 |
| British Columbia | 959,331,283 | 597,748,750 | 361,582,533 | 62 |
| Yukon | 7,321,867 | 4,981,250 | 2,340,617 | 68 |
| Northwest Territories | 9,188,466 | 6,125,000 | 3,063,466 | 67 |
| Nunavut | 5,175,472 | 3,047,500 | 2,127,972 | 59 |
| Total | 6,917,632,390 | 4,581,093,750 | 2,336,538,640 | 66 |

Table 4.2
Aggregate prose literacy supply and demand at peak level and net literacy (surplus) deficit, Canada and the jurisdictions, 2006Error! Bookmark not defined.

|  | Aggregate prose literacy supply employed population | Aggregate prose literacy demand employed population | Net <br> literacy <br> surplus <br> (deficit) | Literacy utilization rate |
| :---: | :---: | :---: | :---: | :---: |
| Jurisdiction | (in points) | (in points) | (in points) | Percent |
| Newfoundland and Labrador | 56,231,358 | 58,005,000 | (1,773,642) | 103 |
| Prince Edward Island | 18,653,454 | 18,833,750 | $(180,296)$ | 101 |
| Nova Scotia | 126,350,752 | 123,566,250 | 2,784,502 | 98 |
| New Brunswick | 94,280,462 | 97,943,750 | $(3,663,288)$ | 104 |
| Quebec | 1,032,738,439 | 1,070,962,500 | $(38,224,061)$ | 104 |
| Ontario | 1,724,328,306 | 1,767,867,500 | $(43,539,194)$ | 103 |
| Manitoba | 164,380,057 | 164,300,000 | 80,057 | 100 |
| Saskatchewan | 145,507,210 | 138,575,000 | 6,932,210 | 95 |
| Alberta | 543,359,100 | 529,208,750 | 14,150,350 | 97 |
| British Columbia | 620,519,221 | 597,748,750 | 22,770,471 | 96 |
| Yukon | 5,368,232 | 4,981,250 | 386,982 | 93 |
| Northwest Territories | 6,560,444 | 6,125,000 | 435,444 | 93 |
| Nunavut | 3,070,210 | 3,047,500 | 22,710 | 99 |
| Total | 4,541,347,244 | 4,581,093,750 | $(39,746,506)$ | 101 |

Table 4.3A
Literacy demand, literacy supply and number of workers in literacy skill surplus and shortage by literacy proficiency level, all occupations, Canada, 2006

| Prose <br> literacy <br> proficiency <br> level | Demand by proficiency <br> level | Supply by proficiency level | Skill <br> surplus(shortage) <br> by proficiency <br> level |
| :--- | :--- | :--- | :--- |
| Level 1 | - | $3,577,099$ | $3,577,099$ |
| Level 2 | $2,245,650$ | $3,414,504$ | $1,168,854$ |
| Level 3 | $8,845,900$ | $3,902,290$ | $-4,943,610$ |
| Level 4 | $3,457,100$ | $2,926,717$ | $-530,383$ |
| Level 5 | $1,385,750$ | $2,113,740$ | 727,990 |
| Total | $\mathbf{1 5 , 9 3 4 , 3 5 0}$ | $\mathbf{1 5 , 9 3 4 , 3 5 0}$ | - |

Note: Positive numbers indicate that supply exceeds demand
Table 4.3B
Aggregate demand, supply and literacy skill surplus and literacy skill shortage, peak demand, all occupations, 2006, Canada

|  | Employment | Demand <br> complex | Available <br> supply | Net <br> supply <br> Difference | Spread <br> aggregate <br> point | Average <br> point spread <br> per worker |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Level 1 | - | - | - | - | 0 |  |
| Level 2 | $2,245,650$ | $505,271,250$ | $599,588,550$ | $94,317,300$ | 33684750 | 15 |
| Level 3 | $8,845,900$ | $2,432,622,500$ | $2,512,235,600$ | $79,613,100$ | 238839300 | 27 |
| Level 4 | $3,457,100$ | $1,123,557,500$ | $999,101,900$ | $-124,455,600$ | 179769200 | 52 |
| Level 5 | $1,385,750$ | $519,656,250$ | $424,039,500$ | $-95,616,750$ | $\underline{105317000}$ | 76 |
| Total | $\mathbf{1 5 , 9 3 4 , 3 5 0}$ | $\mathbf{4 , 5 8 1 , 1 0 7 , 5 0 0}$ | $\mathbf{4 , 5 3 4 , 9 6 5 , 5 5 0}$ | $-46,141,950$ | $\underline{557,610,250}$ | 35 |

Note: Positive numbers indicate that supply exceeds demand.

Table 4.4
Proportion of workers below the required literacy skill level, by industry, Canada, 2006
Industry
with shortage

| Primary and Secondary Education | 62\% |  |
| :---: | :---: | :---: |
| Private Households | 62\% |  |
| Legal Services | 61\% |  |
| Hospitals | 56\% |  |
| Accounting and Tax Preparation | 56\% |  |
| Travelling Services | 56\% |  |
| Clothing Manufacturing \& Leather \& Allied Product Manufacturing | 55\% |  |
| Personal and Laundry Services | 53\% |  |
| Furniture and Related Product Manufacturing | 53\% |  |
| Publishing Industries | 52\% |  |
| Printing and Related Support Activities | 52\% |  |
| Nursing and Residential Care Facilities | 51\% |  |
| Trade Contracting | 51\% |  |
| Electrical Equipment, Appliance and Component Manufacturing | 51\% |  |
| Textile Mills \& Textile Product Mills | 51\% |  |
| Machinery Manufacturing | 51\% |  |
| Fabricated Metal Product Manufacturing | 50\% |  |
| Food Manufacturing | 50\% |  |
| Plastics and Rubber Products Manufacturing | 49\% |  |
| Computer and Electronic Product Manufacturing | 49\% |  |
| Primary Metal Manufacturing | 49\% |  |
| Architectural, Engineering and Design Services | 49\% |  |
| Security Services | 48\% |  |
| Fishing, Hunting and Trapping | 48\% |  |
| Transportation | 48\% |  |
| Ambulatory Health Care Services | 48\% |  |
| Beverage and Tobacco Product Manufacturing | 48\% |  |
| Transportation Equipment Manufacturing | 48\% |  |
| Federal Government Public Administration (including Defence Services) | 48\% |  |
| Utilities | 47\% |  |
| Provincial and Territorial Public Administration | 47\% |  |
| Retail Trade | 47\% |  |
| Miscellaneous Manufacturing | 47\% |  |
| Wood Product Manufacturing | 46\% |  |
| Wholesale Trade | 46\% |  |
| Other Professional Services | 46\% |  |
| Chemical Manufacturing | 46\% |  |
| Local, Municipal \& Regional Public Administration and Aboriginal, Inter \& |  |  |
| Other Extra-Territorial Public Admin | 46\% |  |
| Advertising and Related Services | 46\% |  |
| Rental \& Leasing Services and Owners \& Lessors of Other Non-Financial |  |  |
| Assets | 46\% |  |
| Information Services and Data Processing Services | 46\% |  |
| Non-Metallic Mineral Product Manufacturing | 46\% |  |
| Social Assistance | 45\% |  |
| Repair and Maintenance | 45\% |  |

Real Estate ..... 45\%
Management of Enterprises and Other Administrative Services ..... 44\%
Paper Manufacturing ..... 44\%
Management, Scientific and Technical Services ..... 44\%
Prime Contracting ..... 44\%
Warehousing and Storage ..... 44\%
Computer System Design Services ..... 43\%
Food Services and Drinking Places ..... 43\%
Employment Services ..... 42\%
Waste Management and Remediation Services ..... 42\%
Insurance Carriers \& Related Activities and Funds \& Other Financial Vehicles ..... 42\%
Petroleum and Coal Products Manufacturing ..... 42\%
Religious, Grant-Making, Civic, and Professional and Similar Organizations ..... 41\%
Other Schools and Educational Support ..... 41\%
Broadcasting and Telecommunications ..... 41\%
Performing Arts, Spectator Sports and Related Industries ..... 40\%
Forestry and Logging with support activities ..... 40\%
Business Services ..... 40\%
Mining and Oil and Gas Extraction ..... 40\%
Crop Production ..... 39\%
Heritage Institutions ..... 39\%
Monetary Authorities - Central Bank \& Credit Intermediation and Related Activities ..... 39\%
Securities, Commodity Contracts, and Other Intermediation and Related Activities ..... 37\%
Motion Picture and Sound Recording Industries ..... 37\%
Amusement, Gambling and Recreation Industries ..... 36\%
University Education ..... 35\%
Accommodation Services ..... 35\%
Post-Secondary Education ..... 35\%
Building Services ..... 34\%

Table 4.5
Number of workers below the required literacy skill level, by industry, Canada, 2006

| IndustryNumber of workers <br> with shortage |  |
| :---: | :---: |
| Retail Trade | 915,919 |
| Primary and Secondary Education | 467,446 |
| Transportation | 393,825 |
| Food Services and Drinking Places | 376,794 |
| Wholesale Trade | 366,862 |
| Hospitals | 328,705 |
| Trade Contracting | 297,411 |
| Ambulatory Health Care Services | 246,602 |
| Prime Contracting | 213,275 |
| Federal Government Public Administration (including Defence Services) | 192,719 |
| Social Assistance | 164,044 |
| Nursing and Residential Care Facilities | 162,236 |
| Crop Production | 160,604 |
| Local, Municipal \& Regional Public Administration and Aboriginal, Inter \& Other Extra-Territorial |  |
| Public Admin | 151,369 |
| Monetary Authorities - Central Bank \& Credit Intermediation and Related Activities | 147,009 |
| Transportation Equipment Manufacturing | 142,095 |
| Repair and Maintenance | 133,882 |
| Provincial and Territorial Public Administration | 130,771 |
| Personal and Laundry Services | 130,579 |
| Architectural, Engineering and Design Services | 128,970 |
| Food Manufacturing | 120,243 |
| Computer System Design Services | 109,635 |
| Real Estate | 108,022 |
| Insurance Carriers \& Related Activities and Funds \& Other Financial Vehicles | 105,594 |
| Religious, Grant-Making, Civic, and Professional and Similar Organizations | 100,595 |
| Fabricated Metal Product Manufacturing | 98,860 |
| Mining and Oil and Gas Extraction | 92,228 |
| Building Services | 90,935 |
| Management, Scientific and Technical Services | 90,742 |
| Legal Services | 87,622 |
| Accounting and Tax Preparation | 83,080 |
| Broadcasting and Telecommunications | 81,778 |
| University Education | 76,578 |
| Amusement, Gambling and Recreation Industries | 74,044 |
| Accommodation Services | 72,024 |
| Machinery Manufacturing | 69,274 |
| Wood Product Manufacturing | 68,850 |
| Utilities | 67,344 |
| Plastics and Rubber Products Manufacturing | 64,556 |
| Furniture and Related Product Manufacturing | 60,938 |
| Publishing Industries | 55,035 |
| Other Schools and Educational Support | 51,880 |
| Securities, Commodity Contracts, and Other Intermediation and Related Activities | 51,669 |

Printing and Related Support Activities ..... 50,423
Computer and Electronic Product Manufacturing ..... 48,005
Security Services ..... 46,753
Performing Arts, Spectator Sports and Related Industries ..... 45,823
Business Services ..... 45,076
Chemical Manufacturing ..... 44,838
Other Professional Services ..... 43,506
Clothing Manufacturing \& Leather \& Allied Product Manufacturing ..... 43,284
Private Households ..... 42,846
Primary Metal Manufacturing ..... 42,553
Paper Manufacturing ..... 41,942
Management of Enterprises and Other Administrative Services ..... 40,223
Rental \& Leasing Services and Owners \& Lessors of Other Non-Financial Assets ..... 38,164
Miscellaneous Manufacturing ..... 38,013
Employment Services ..... 35,842
Advertising and Related Services ..... 34,511
Post-Secondary Education ..... 33,055
Non-Metallic Mineral Product Manufacturing ..... 30,503
Travelling Services ..... 28,997
Forestry and Logging with support activities ..... 27,791
Information Services and Data Processing Services ..... 27,387
Electrical Equipment, Appliance and Component Manufacturing ..... 26,157
Motion Picture and Sound Recording Industries ..... 25,154
Textile Mills \& Textile Product Mills ..... 18,423
Fishing, Hunting and Trapping ..... 18,396
Waste Management and Remediation Services ..... 16,028
Warehousing and Storage ..... 15,923
Beverage and Tobacco Product Manufacturing ..... 14,880
Heritage Institutions ..... 11,603
Petroleum and Coal Products Manufacturing ..... 6,868

Table 4.6
Proportion of workers below the required literacy skill level, by occupation, Canada, 2006

| Occupation | Percentage with shortage |  |
| :--- | :---: | :---: |
| Nurse Supervisors and Registered Nurses | $84 \%$ |  |
| Retail Salespersons and Sales Clerks | $73 \%$ |  |

Retail Salespersons and Sales Clerks ..... 73\%
Stationary Engineers, Power Station Operators and Electrical Trades and Telecommunications Occupations ..... 71\%
Contractors and Supervisors in Trades and Transportation ..... 69\%
Professional Occupations in Business and Finance ..... 66\%
Childcare and Home Support Workers ..... 66\%
Other Trades N.E.C. ..... 65\%
Assemblers in Manufacturing ..... 64\%
Teachers and Professors ..... 62\%
Machine Operators in Manufacturing ..... 61\%
Technical and Related Occupations in Health ..... 59\%
Professional Occupations in Art and Culture ..... 58\%
Occupations in Protective Services ..... 58\%
Wholesale, Technical, Insurance, Real Estate Sales Specialists, and Retail, Wholesale and Grain Buyers ..... 57\%
Professional Occupations in Natural and Applied Sciences ..... 56\%
Machinists, Metal Forming, Shaping and Erecting Occupations ..... 55\%
Professional Occupations in Health ..... 55\%
Transportation Equipment Operators and Related Workers, Excluding Labourers ..... 55\%
Heavy Equipment and Crane Operators Including Drillers ..... 54\%
Occupations in Travel and Accommodation Including Attendants in Recreation and Sport ..... 53\%
Construction Trades ..... 52\%
Supervisors in Manufacturing ..... 52\%
Mechanics ..... 52\%
Paralegals, Social Services Workers and Occupations in Education and Religion, N.E.C. ..... 51\%
Sales and Service Supervisors ..... 50\%
Judges, Lawyers, Psychologists, Social Workers, Ministers of Religion, and Policy and Program Officers ..... 50\%
Chefs and Cooks ..... 50\%
Administrative and Regulatory Occupations ..... 49\%
Clerical Occupations ..... 48\%
Secretaries ..... 47\%
Technical Occupations Related to Natural and Applied Sciences ..... 47\%
Assisting Occupations in Support of Health Services ..... 47\%
Occupations in Food and Beverage Service ..... 44\%
Occupations Unique to Forestry Operations, Mining, Oil and Gas Extraction, and Fishing, Excluding Labourers ..... 42\%
Technical Occupations in Art, Culture, Recreation and Sport ..... 42\%
Clerical Supervisors ..... 42\%
Finance and Insurance Administrative Occupations ..... 42\%
Occupations Unique to Agriculture Excluding Labourers ..... 41\%
Sales \& Service Occupations N.E.C. ..... 41\%
Trades Helpers, Construction, and Transportation Labourers and Related Occupations ..... 40\%
Senior Management Occupations ..... 40\%
Other Managers N.E.C. ..... 38\%
Labourers in Processing, Manufacturing and Utilities ..... 38\%
Specialist Managers ..... 37\%
Managers in Retail Trade, Food and Accommodation Services ..... 37\%
Cashiers ..... 27\%
Primary Production Labourers ..... 27\%
Source: IALSS 2003, Census 2006 and ESP, 2008.

Table 4.7
Numbers of workers below the required literacy skill level, by occupation, Canada, 2006
Occupation Number with shortage
Clerical Occupations
Retail Salespersons and Sales Clerks ..... 494,061
Sales \& Service Occupations N.E.C. ..... 484,222
Teachers and Professors ..... 398,273
Professional Occupations in Natural and Applied Sciences ..... 325,381
Transportation Equipment Operators and Related Workers, Excluding Labourers ..... 291,505
Professional Occupations in Business and Finance ..... 275,143
Nurse Supervisors and Registered Nurses ..... 232,797
Technical Occupations Related to Natural and Applied Sciences ..... 229,187
Machine Operators in Manufacturing ..... 219,349
Construction Trades ..... 211,938
Wholesale, Technical, Insurance, Real Estate Sales Specialists, and Retail, Wholesale and Grain Buyers ..... 195,471
Other Managers N.E.C. ..... 193,035
Mechanics ..... 187,603
Paralegals, Social Services Workers and Occupations in Education and Religion, N.E.C. ..... 180,850
Judges, Lawyers, Psychologists, Social Workers, Ministers of Religion, and Policy and Program Officers ..... 180,492
Managers in Retail Trade, Food and Accommodation Services ..... 172,302
Administrative and Regulatory Occupations ..... 169,589
Childcare and Home Support Workers ..... 158,860
Assemblers in Manufacturing ..... 155,249
Specialist Managers ..... 154,129
Occupations in Protective Services ..... 153,888
Trades Helpers, Construction, and Transportation Labourers and Related Occupations ..... 143,008
Occupations Unique to Agriculture Excluding Labourers ..... 141,176
Secretaries ..... 141,155
Technical and Related Occupations in Health ..... 126,290
Professional Occupations in Art and Culture ..... 121,823
Stationary Engineers, Power Station Operators and Electrical Trades and Telecommunications Occupations ..... 120,101
Assisting Occupations in Support of Health Services ..... 116,617
Machinists, Metal Forming, Shaping and Erecting Occupations ..... 116,086
Chefs and Cooks ..... 111,948
Occupations in Food and Beverage Service ..... 107,960
Technical Occupations in Art, Culture, Recreation and Sport ..... 107,596
Professional Occupations in Health ..... 104,845
Labourers in Processing, Manufacturing and Utilities ..... 91,447
Senior Management Occupations ..... 85,659
Contractors and Supervisors in Trades and Transportation ..... 83,295
Finance and Insurance Administrative Occupations ..... 81,690
Other Trades N.E.C. ..... 80,129
Cashiers ..... 78,918
Occupations in Travel and Accommodation Including Attendants in Recreation and Sport ..... 69,368
Sales and Service Supervisors ..... 62,836
Heavy Equipment and Crane Operators Including Drillers ..... 56,498
Occupations Unique to Forestry Operations, Mining, Oil and Gas Extraction, and Fishing, Excluding Labourers ..... 44,270
Supervisors in Manufacturing ..... 38,490
Clerical Supervisors ..... 37,783
Primary Production Labourers ..... 35,426
Total number of workers in literacy skill shortage ..... 8,113,531

Source: IALSS 2003 and ESP, 2008.
Table 4.8 The number of workers in literacy skill shortage by sector council, Canada, 2006

| Sector council | Workers in literacy shortage |
| :--- | :--- |
| Apparel Human Resources Council | 52,950 |
| Auto Repair Service Council | 134,750 |
| Aviation Maintenance Council | 80,000 |
| Biotechnology Human Resources Council | 46,350 |
| Council for Automotive Human Resources | 115,450 |
| Council of Prof Fish Harvesters | 28,750 |
| Construction Sector Council | 633,750 |
| Cultural Human Resources Council | 238,700 |
| Electricity Sector Council | 55,350 |
| Food Industry Council | 326,350 |
| Mining Industry Human Resources Council | 119,250 |
| Motor Carrier Passenger Council | 59,450 |
| National Seafood Sector Council | 27,500 |
| Petroleum Human Resources Council of | 87,850 |
| Plastics Sector Council | 65,200 |
| Printing Sector Council | 59,100 |
| Steel Trade Empl Congress | 33,100 |
| Textiles Human Resources Council | 4,100 |
| Tourism Human Resources Sector Council | $1,008,350$ |
| Trucking Human Resources Council | 159,700 |
| Wood Manufacturing Council | 206,050 |
|  | $3,542,050$ |

## Table 4.9

The proportion of the employed labour force in skill shortage, balance and surplus by gender, Canada, 2006

|  |  |  | Employed Labour Force |
| :--- | :--- | :--- | :--- |
| Gender Shortage Balance |  | Surplus |  |
| Male | $52 \%$ | $22 \%$ | $25 \%$ |
| Female | $50 \%$ | $23 \%$ | $28 \%$ |

Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.

Table 4.10

The number and proportion of current employment in skill shortage and proportion of total group by immigrant status, Canada, 2006

Employed labour force

| Immigration status Shortage Balance |  |  | Surplus |
| :--- | :---: | :---: | :---: |
| Immigrant | $63 \%$ | $20 \%$ | $18 \%$ |
| Non- |  |  |  |
| Immigrant | $48 \%$ | $23 \%$ | $29 \%$ |

Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.

Table 4.11
The number and proportion of current employment in skill shortage, balance and surplus by age group, Canada, 2006Error! Bookmark not defined.

|  |  |  | Employed Labour Force |
| :--- | :--- | :--- | :--- |
| Age Group Shortage Balance |  |  | Surplus |
| $15-24$ | $43 \%$ | $23 \%$ | $34 \%$ |
| $25-34$ | $48 \%$ | $23 \%$ | $29 \%$ |
| $35-44$ | $52 \%$ | $23 \%$ | $26 \%$ |
| $45-54$ | $53 \%$ | $22 \%$ | $25 \%$ |
| $55-64$ | $58 \%$ | $21 \%$ | $21 \%$ |
| $65+$ | $64 \%$ | $19 \%$ | $17 \%$ |
| Total | $51 \%$ | $23 \%$ | $27 \%$ |
|  |  |  |  |

Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.

Table 4.12
The number and proportion of current employment in skill status by aboriginal status, Canada, 2006

|  | Shortage | Balance | Excess |
| :--- | :---: | :---: | :---: |
| Aboriginal status | 47 | Percentage |  |
| Aboriginal | 51 | 23 | 30 |
| Non-Aboriginal | 23 | 26 |  |

Source: Projections derived using IALSS 2003 the 2006 Census of Population and HRSDC's ES Profiles.

Table 4.13
The number and proportion of the employed labour force in skill shortage, balance and surplus by official language, Canada, 2006

| Shortage Balance |  | Excess |  |
| :--- | :--- | :--- | :--- |
| Mother tongue Percentage |  |  |  |
| English | $46 \%$ | $24 \%$ | $31 \%$ |
| French | $54 \%$ | $22 \%$ | $31 \%$ |
| Multiple | $53 \%$ | $22 \%$ | $26 \%$ |
| Other | $63 \%$ | $20 \%$ | $21 \%$ |
| Total 5123 |  | 32 |  |

Table 4.14
The number and proportion of current employment in skill shortage by urban density, Canada, 2006

| Shortage Balance |  |  |
| :--- | :--- | :--- |
| Urban size Percentage | Excess |  |
| Urban | $49 \%$ |  |
| Rural | $51 \%$ | $23 \%$ |
| Reserve | $51 \%$ | $22 \%$ |
|  |  | $23 \%$ |
|  |  | $27 \%$ |

Table 4.16
Likelihoods of being in prose literacy skill shortage, selected groups, 2006

| Table 4.16A Unadjusted likelihoods of being in prose literacy skill shortage, selected groups, Canada, |  |
| :--- | :--- |
| 2006 | Unadjusted <br> likelihood <br> of being in |
|  | literacy |
|  | skill |
|  | shortage- |
|  | Canada |
|  |  |
| Group | $185 \%$ |
|  | $86 \%$ |
| Immigration (Yes:No) | $157 \%$ |
| Gender (Male : Female ) | $96 \%$ |
| Education (Less than high school) |  |
| Education (High school only) | $106 \%$ |
| Education ( Trade certificate, diploma, | $92 \%$ |
| apprentice) | $100 \%$ |
| Education ( College) | $42 \%$ |
| Education (university degree) | $52 \%$ |
| Age_16_25 | $60 \%$ |
| Age_26_35 | $62 \%$ |
| Age_36_45 | $79 \%$ |
| Age_46_55 | $100 \%$ |
| Age_56_65 | $143 \%$ |
| Age_65_Plus | $129 \%$ |
| Newfoundland | $110 \%$ |
| PEl | $149 \%$ |
| Nova Scotia | $147 \%$ |
| New Brunswick | $139 \%$ |
| Quebec | $122 \%$ |
| Ontario | $94 \%$ |
| Manitoba | $106 \%$ |
| Saskatchewan | $100 \%$ |
| Alberta | $75 \%$ |
| British Columbia | $105 \%$ |
| Mother_Tongue_English | $151 \%$ |
| Mother_Tongue_French | $100 \%$ |
| Mother_Tongue_Non-ENglis/French | $111 \%$ |
| Mother_Tongue_Multiple |  |
| Census Metropolitan Area_YN |  |
|  |  |
|  |  |
|  |  |

Table 4.16A
Unadjusted likelihoods of being in prose literacy skill shortage, selected groups, Canada, 2006
Adjusted
likelihoods
$\begin{array}{ll}\text { Education (LT HS) } & 190 \% \\ \text { Newfoundland } & 180 \%\end{array}$
New Brunswick 167\%
PEl 159\%
Immigration (Yes:No) 154\%
Ontario 140\%

Quebec 134\%
Nova Scotia 133\%
Manitoba 130\%
Mother_Tongue_Non-
English/French - 129\%
Mother_Tongue_French 120\%
Education (Training) 117\%
Education (HS only) 116\%
Alberta 116\%
$\begin{array}{ll}\text { Census Metropolitan } \\ \text { Area_YN } & 111 \%\end{array}$
Saskatchewan 108\%
Education (Degree) 100\%
Age_65_Plus 100\%
British olumbia 100\%
Mother_Tongue_Multiple 100\%
Education ( college) 100\%
Mother_Tongue_English 88\%
Gender ( Male : Female ) 86\%
Age_56_65 80\%
Age_46_55 64\%
Age_36_45 63\%
Age_26_35 57\%
Age_16_25 42\%
Table 5.1
Estimated size of market segments, Canada, 2006

|  | Number of <br> potential learners <br> Language and | Proportion of literacy <br> shortage by market segment |
| :--- | :--- | :--- |
| market segment | Number |  |
| English |  |  |
| Percentage |  |  |
| Latent A1 | 53,600 | $5 \%$ |
| Latent A2 | 98,600 | $9 \%$ |
| Latent B1 | 26,400 | $2 \%$ |
| Latent B2 | 42,150 | $4 \%$ |
| Latent C | 290,500 | $27 \%$ |
| Latent D | 332,200 | $31 \%$ |
| Latent E | 182,500 | $17 \%$ |
| Latent F | 44,950 | $4 \%$ |
| Total | $1,070,900$ |  |


| French | - |  |
| :--- | :--- | :--- |
| Latent A1 | - | $0 \%$ |
| Latent A2 | - | $0 \%$ |
| Latent B1 | - | $0 \%$ |
| Latent B2 | 300 | $0 \%$ |
| Latent C | 300 | $35 \%$ |
| Latent D | 250 | $35 \%$ |
| Latent E | - | $29 \%$ |
| Latent F |  | $0 \%$ |
| Total <br> Total both <br> languages | $\mathbf{8 5 0}$ |  |

Table 5.3
Number and proportion of adults in skill shortage by market segment by low income status, Canada, 2006


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## Annex C: Methods

Annex C provides an overview of the methods that were used to derive literacy scores, literacy levels, market segments, literacy demand levels, remedial costs and estimated benefits of eliminating literacy skill shortages.

The overall goal of the analysis was to impute a literacy score for each individual on the 2006 Census of Population. In practice, scores were imputed for those individuals aged 16 and over on the Census2B short form that provides a $20 \%$ representative sample of the adult population aged 16 and over. The imputations were based on a selection of personal characteristics that are associated with literacy scores such as age, gender, education, mother tongue, immigration status, province and occupation.

Using the relationships revealed in the IALSS analysis determined the best estimate of an individual's literacy score and the chances that they would be at prose literacy levels 1, 2, 3, 4 or 5.

Using the relationships revealed in the ISRS the analysis assigned individuals to literacy market segments that are defined on the basis of patterns of strength and weakness observed over a battery of clinical reading assessments that evaluate the decoding and comprehension skills that are believed to underlie the emergence of fluid and automatic reading that characterizes prose literacy Level 3.

The analysis relied on individual records from three databases:
The International Adult Literacy and Skills Survey (IALSS) for 2003.
The International Survey of Reading Skills (ISRS) which was fielded in 2005 to a sub-sample of low skilled IALSS respondents, mostly those at prose literacy levels 1 and 2.

The 2006 Census household and individual micro data files for Canada.
In a separate analysis levels of literacy demand were derived for each individual with an occupation code on the Census individual file by applying skill profile data provided by the Essential Skills project at Human Resources and Skills Development Canada (HRSDC).

Comparison of literacy skill demand levels to observed literacy proficiency at the individual level allows one to identify whether adults have literacy skills below, at, or above the level associated with satisfactory job performance in their occupation and provides a basis for estimating the costs and benefits that would be associated with eliminating any revealed skill deficits.

## Analysis of the IALSS Data

The IALSS data were used to perform a regression of prose literacy level on predictor variables. The regression was done for those individuals who had valid responses for all the variables of interest.

The dependent variable was the average of the 5 estimates of prose literacy provided by the IALSS file. The results of these regressions gave regression coefficients that were subsequently used to predict the likely literacy scores of individuals on the Census. Independent variables were selected that previous analysis had shown to be important predictors of literacy skill (Desjardins, 2004). Additionally independent variables had to be available on both the IALSS and Census and had to be codeable in a consistent fashion.

The regression coefficients are presented in the attached table. There were 20,366 observations in the regression and the resultant $R^{2}$ was $49 \%$.

Regression Analysis of Average Prose Literacy: Cofficient for Each VariableCompared to Reference Group

| Variable | Coefficient | Variable | Coefficient |
| :--- | ---: | :--- | ---: |
| Intercept | 259.2 | Employed | 12.4 |
| Immigrants-Yes | -24.3 | Unemployed | 7.0 |
| Less than high school | -62.1 | Not in Labour Force | 17.3 |
| High school graduate | -31.9 | In a CMA in Newfoundland and Labrador | 9.4 |
| Trades certificate | -25.0 | In a CMA in Prince Edward Island | -8.6 |
| Post-Secondary | -13.3 | In a CMA in Nova Scotia | 0.1 |
| Degree | 0.0 | In a CMA in New Brunswick | 5.8 |
| Male compared to Female | 4.1 | In a CMA in Quebec | 6.8 |
| Age 16 to 25 | 45.5 | In a CMA in Otario | -6.3 |
| Age 26 to 35 | 35.3 | In a CMA in Manitoba | 4.3 |
| Age 36 to 45 | 29.1 | In a CMA in Saskatchewan | -0.9 |
| Age 46 to 5 | 28.9 | In a CMA in Alberta | -0.3 |
| Age 56 to 64 | 17.4 | In a CMA in British Columbia | 0.0 |
| Age 65 plus | 0.0 | Occupational Group A | 24.4 |
| Mother tongue English | 7.0 | Occupational Group B | 23.3 |
| Mother tongue French | -6.6 | Occupational Group C | 34.2 |
| Mother tongue non-official | -14.0 | Occupational Group D |  |
| Mother tongue-multiple | 0.0 | Occupational Group E | 17.0 |
| Newfoundland and Labrador | -28.1 | Occupational Group F |  |
| Prince Edward Island | -15.1 | Occupational Group G | 29.7 |
| Nova Scotia | -12.7 | Occupational Group H |  |
| New Brunswick | -23.8 | Occupational Group I |  |
| Quebec | -15.7 | Occupational Group J |  |
| Otario | -5.8 |  | 22.8 |
| Manitoba | -11.4 |  | 13.4 |
| Saskatchewan | -4.0 |  | 12.0 |
| Alberta | -6.2 |  | 8.4 |
| British Columbia | 0.0 |  | 2.3 |
| In a CMA? | -3.3 |  |  |
|  |  |  |  |

The IALSS data were used to conduct two additional regression analyses. First a regression analysis was conducted where the predicted and actual literacy of individuals was compared to the average literacy level of municipalities. More precisely the regression looked at the possibility of predicting the difference between actual and predicted literacy of individuals, based on the average literacy level for that person's Census Subdivision (CSD) (these tend to be municipalities). So the relationship sought here was between those with a literacy level better than expected (based on their characteristics) and the average literacy of their community (compared to the Canadian average). A hypothesis was that those in CSD's with higher than average literacy have a higher than expected literacy level.

Regression Analysis of Individual Excess<br>Literacy (over expected values) against<br>Local Average Literacy

## Intercept Local Average

0.429

This regression was higher significant ( $p<x \%$ ) with an $R 2$ of $X \%$.
These regression coefficients are used for imputing literacy scores on the 500 point IALSS prose literacy scale on to micro data records from the 2006 Census. The actual imputation was undertaken in two steps. First, literacy scores were imputed for each individual on the Census 2B file based on the personal characteristics. The initial imputation was then adjusted using average literacy scores calculated for each CSD. The latter adjustment captures geographic variation in literacy scores above and beyond that explained by the available by individual characteristics.

## Analysis of the ISRS Data

The ISRS study assessed the component reading skills of a sub-sample of IALSS respondents using a battery of clinical assessments of decoding and comprehension skills. The ISRS database provides detailed information on the component reading skills of those respondents with prose literacy levels of 1,2 and 3 that the research suggests underlie the emergence of the fluid and automatic reading that characterizes Level 3 on the IALSS scales.

The ISRS data were used to perform a regression of prose literacy level on predictor variables. The regression was done for those individuals who had valid responses for all the variables of interest. The dependent variables were the probability of being in each of the eight market segments identified in analysis of patterns of strength and weakness over the available reading components (DataAngel, 2009). These regressions yielded regression coefficients that were subsequently used to predict the likely segment membership of individuals on the Census. Independent variables were selected that previous analysis had shown to be important predictors of segment membership, including age, gender, educational language, immigrant status and mother tongue (Sabatini, 2005). Additionally, independent variables had to be available on both the ISRS and Census and had to be codeable in a consistent fashion.

The sample size for the ISRS regressions was not large (total sample size was $1, \mathrm{XXX}$ ) and the regressions were done for the combinations of English/French and Levels 1 and 2. The regression coefficients though are being used with Census data to generate values which are summed over a large population.

These were used to create a series of latent classes:

## A1:

A2:
B1:
B2:
C:
D:
A series of Logistic Regressions are used to estimate the probabilities of individuals being in these
latent classes. The regression coefficients are based on the following variables.
Regressions were used to estimate the coefficients for each of the following categories (English and French respondents at prose levels 1 and 2)

| Langue | Latent class | Gender | Mother tongue <br> English | Mother tongue <br> French | Mother <br> tongue <br> non- <br> official | Mother tongue multiple | $\begin{array}{r} \text { Age } \\ 16-25 \end{array}$ | $\begin{array}{r} \text { Age } \\ 26 \text { to } 35 \end{array}$ | Age 36 to 45 | $\begin{array}{r} \text { Age } \\ 46 \text { to } 55 \end{array}$ | $\begin{array}{r} \text { Age } \\ 56 \text { to } 64 \end{array}$ | Age <br> 65 plus | Less <br> than <br> high school | High <br> school grad or more |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| English |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Level 1 | A1 | 1.02 | 4.53 | 3.70 | - | - | 2.91 | 3.86 | 3.29 | 4.04 | - | - | 0.30 | 0 |
| Level 1 | A2 | 0.11 | 18.73 | 1.92 | - | - | 2.28 | 1.07 | 0.25 | 1.51 | - | - | 0.42 | 0 |
| Level 1 | B1 | 142 | 2.86 | 2.91 | - | - | 0.87 | 17.86 | 4.87 | 0.36 | - | - | 1.20 | 0 |
| Level 1 | B2 | 2.33 | 1.24 | 1.23 | - | - | 0.23 | 1.24 | 0.06 | 1.60 | - | - | 0.83 | 0 |
| Level 1 | C | 0.91 | 1.86 | 0.97 | - | - | 0.10 | 1.20 | 0.68 | 1.29 | - | - | 0.30 | 0 |
| Level 1 | D | 0.89 | 1.34 | 0.04 | - | - | 0.43 | 0.62 | 2.26 | 1.70 | - | - | 0.08 | 0 |
| Level 2 | A1 | 3.45 | 5.75 | 3.65 | 2.26 | - | 20.74 | 1.05 | 13.64 | 16.31 | - | - | 3.52 | 0 |
| Level 2 | A2 | 1.72 | 45.72 | 30.82 | 14.25 | - | 19.76 | 36.04 | 36.75 | 0.77 | - | - | 17.66 | 0 |
| Level 2 | B1 | 18.81 | 16.98 | 14.76 | 7.27 | - | 1.11 | 21.31 | 22.52 | 2.58 | - | - | 40.95 | 0 |
| Level 2 | B2 | 0.10 | 15.94 | 13.52 | 2.22 | - | 18.58 | 16.75 | 16.88 | 1.29 | - | - | 18.03 | 0 |
| Level 2 | C | 0.32 | 14.52 | 14.24 | 15.59 | - | 0.01 | 0.59 | 0.36 | 0.03 | - | - | 0.38 | 0 |
| Level 2 | D | 0.16 | 14.17 | 13.99 | 15.64 | - | 0.48 | 0.58 | 0.33 | 0.12 | - | - | 0.74 | 0 |


| French |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Level 1 | A1 | 0.98 | 11.06 | 0.21 | - | - | 1.61 | 15.75 | 1.60 | 0.69 | - | - | 0.72 | 0 |
| Level 1 | A2 | 35.47 | 71.29 | 27.33 | - | - | 60.40 | 88.15 | 45.85 | 59.86 | - | - | 15.35 | 0 |
| Level 1 | B1 | 0.67 | 15.80 | 2.54 | - | - | 0.48 | 0.56 | 0.67 | 0.47 | - | - | 3.18 | 0 |
| Level 1 | B2 | 42.06 | 48.96 | 53.17 | - | - | 4.37 | 2150 | 2.51 | 19.91 | - | - | 0.93 | 0 |
| Level 1 | C | 0.42 | 10.56 | 3.51 | - | - | 0.33 | 0.94 | 1.03 | 0.50 | - | - | 0.17 | 0 |
| Level 1 | D | 1.33 | 9.67 | 1.45 | - | - | 0.51 | 4.36 | 0.20 | 1.17 | - | - | 0.78 | 0 |
| Level 2 | A1 | 030 | 1.13 | 15,93 | 0.71 | - | 17.63 | 0.42 | 15.68 | 16.83 | - | - | 0.69 | 0 |
| Level 2 | A2 | 17.41 | 21.15 | 20.35 | 9.99 | - | 0.97 | 0.88 | 19.19 | 9.75 | - | - | 0.42 | 0 |
| Level 2 | B1 | 0.80 | 51.82 | 39.39 | 50.89 | - | 0.91 | 1.58 | 0.21 | 0.71 | - | - | 2.14 | 0 |
| Level 2 | B2 | 0.10 | 15.94 | 13.52 | 2.22 | - | 18.58 | 1675 | 16.88 | 1.29 | - | - | 18.03 | 0 |
| Level 2 | C | 0.87 | 29.20 | 12.25 | 14.03 | - | 0.24 | 0.14 | 0.85 | 0.16 | - | - | 0.87 | 0 |
| Level 2 | D | 0.73 | 0.74 | 17.18 | 15.44 | - | 0.52 | 0.03 | 0.85 | 0.33 | - | - | 1.04 | 0 |

## Imputation of prose literacy scores

Using Census microdata files the best estimate of prose literacy score was determined for each individual based on their individual characteristics; gender, age, education, language, immigration status mother tongue and province, by CMA resident or not.

After generating this best estimate and the adjustment was made for the local literacy level as described above.

Once the best estimate is determined, individual values are generated by simulating possible values using a normal distribution with mean equal to the best estimate and using a variance based on the Mean Squared Error of prediction. As well, a set of 25 possible literacy values were generated for each individual so one could determine the probability that they were at level $1,2,3,4$ or 5.

After imputation the imputed distributions of prose literacy and the proportions of the population at various literacy levels was compared to the IALSS results. The following chart and associated table reveals that the distribution of average literacy scores by occupation from the two sources are in close agreement. The figure reveals an $\mathrm{R}^{2}$ of .82 .

Figure 2AError! Bookmark not defined.
A comparison of the distribution of average literacy scores by occupation derived from the 2003 IALSS and imputed for the 2006 Census


Figure B2 plots the average literacy scores derived from IALSS 2003 against those imputed for the 2006 Census by industry. The figure reveals that the level of agreement between the two sources is somewhat lower, a fact that we believe is related to reporting differences between the two surveys.

Figure 2B
A comparison of the distribution of average literacy scores by industry derived from the 2003 IALSS and imputed for the 2006 Census


## Imputation of literacy market segments

For those who were assigned to prose literacy Level 1 or 2, an assignment was made to the literacy market segment segments A1, A2, B1, B2, C, D based on the logistic regressions described above.

For those who were at level 3 or 4 they were assigned to market segments $E$ or $F$ if their imputed literacy was short of the level of literacy than the Essential Skill level demanded for complex tasks. Latent Class 'E' was for those at literacy level 3 who needed level 4 or 5 ; class ' $F$ ' was for those at level 4 who needed level 5 .

After imputation the proportion of the population imputed to be in various literacy market segments Classes was compared to the IALS results and were found to be in close agreement.

## Assignment of Essential Skills literacy demand levels

The HRSDC Essential Skills Research Program profiles the levels of skill that are associated with satisfactory job performance for the full range of occupations. The profiles establish demand benchmarks for nine skill domains, one of which prose literacy. The level of prose literacy skill demand provided by the Essential Skills Profiles were added to the Census data using the 4 digit occupation
code available on both datasets. The literacy level for individuals in these occupations were compared to this demanded literacy level and assigned to one three categories; either short literacy, balanced or excess literacy. The category depended on whether their literacy was below, at or above the literacy level demanded.

Skill profiles are only available for a subset of occupations. Literacy skill demand levels were derived for un-profiled occupations by assigning the average literacy skill level of workers revealed in the IALSS dataset. IALSS occupation codes were grouped into 2 or 3 digit categories depending on the available sample sizes.

The inclusion of un-profiled occupations does not have a material impact on the analysis. As revealed in the following table profiled occupations accounted for $77 \%$ of total workers in literacy skill shortage in 2006 and $83 \%$ of total aggregate number of literacy points that would be needed to eliminate these shortages. Overall, the average point spread per worker is lower than those for profiled occupations. Moreover, un-profiled occupations were all assigned to demand Levels 2 and 3. The most significant impact of the un-profiled occupations on estimated skill shortages is for jobs demanding Level 3 skills where they account of $23 \%$ of the estimated number of workers in shortage and $18 \%$ of the aggregate literacy point spread. Moreover, the average point spread per worker for un-profiled occupations is 19 points compared to 43 points for profiled ones. Thus, if anything, imputing the average demand levels for un-profiled occupations underestimates the true size of estimated skill shortages slightly.

Table A1
Comparison of profiled and un-profiled occupations, Canada, 2006

|  | Peak proficiency level | Number of demanded employed workers in literacy skill shortage | Percentage of employed workers in literacy skill shortage | Aggregate point spread required to eliminate literacy skill shortage | $\begin{array}{r} \text { Percentage of } \\ \text { Aggregate } \\ \text { point spread } \\ \text { needed to } \\ \text { eliminate literacy } \\ \text { skill shortages } \end{array}$ | Average point spread per worker under complex demand |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Percent |  | Percent |  |
| Un-profiled occupations | 2 | 558,172 | 7 | 277,238 | 5 | 15 |
|  | 3 | 1,273,759 | 16 | 668,640 | 12 | 20 |
|  | 4 | - | 0 | - | 0 | - |
|  | 5 | - | 0 | - | 0 | - |
|  | Total | 1,832,582 | 23 | 986,376 | 18 | 19 |
| Profiled occupations | 2 | 104,119 | 1 | 47,688 | 1 | 12 |
|  | 3 | 2,723,837 | 34 | 1,705,837 | 31 | 31 |
|  | 4 | 2,319,714 | 29 | 1,797,692 | 32 | 52 |
|  | 5 | 1,122,417 | 14 | 1,053,132 | 19 | 76 |
|  | Total | 6,273,854 | 77 | 4,619,447 | 83 | 43 |
| Total | 2 | 662,467 | 8 | 336,848 | 6 | 15 |
|  | 3 | 3,998,347 | 49 | 2,388,393 | 43 | 27 |
|  | 4 | 2,319,714 | 29 | 1,797,692 | 32 | 52 |
|  | 5 | 1,122,458 | 14 | 1,053,170 | 19 | 76 |
|  | Total | 8,110,584 | 100 | 5,577,023 | 100 | 35 |

Occupation codes are only available for individuals who were employed at the time of the Census or
who worked at some point in the previous five years. In keeping with previous analysis a literacy skill demand level of Level 3 was assigned to those individuals who had not worked in the past 5 years (CCL, 2008; DataAngel, 2009).

The HRSDC ES profiles provide two skill demand levels - the levels typically demanded by the occupation and the level demanded occasionally. The latter level is also known as the complex or peak level of demand. In both cases, the profile provides a range of skill levels that are associated with the tasks that define the occupation.

## Standard Errors on key estimates

All estimates presented in this volume are based on the imputation of literacy scores and market segments and are thus subject to error. The fact that the estimates are based on a $20 \%$ sample of the entire population means that sampling errors have little impact. The key source of error is thus the imputation error.

The approach taken to the imputation of literacy scores reduces the impact that imputation error has on key estimates of literacy supply and shortage. Multiple imputation is used to generate 25 scores which are then averaged, the average grouped into proficiency levels and then summed by occupation and industry. While there is significant error around each individual imputation averaging, grouping into proficiency levels and summing over individuals greatly reduces these errors and their impact on the analyses. The probability that an individual is placed in the wrong level are very low.

The imputation of market segments follows the same approach. Imputation errors are higher because of the small sample size of the ISRS sample. The distribution of potential learners by market segment does, however, replicate that observed in the ISRS sample controlling for age group, gender, education, mother tongue, immigration status and aboriginal status.

It is the authors opinion that the magnitude of error is negligible so is unlikely to have an undue influence on the conclusions as presented. More importantly the estimates are believed to be unbiased. Thus, the true size of the literacy supply and literacy shortages may vary from those presented but will do so in a uniform way. There is one exception to this assertion. The size of the literacy supply and of literacy shortages maybe under and over-estimated respectively where the selection of workers into occupations increases their literacy level relative to their peers once one has controlled for age group, gender, mother tongue, immigrant status, aboriginal status and the first digit of occupation.

The errors associated with key estimates must also be interpreted within the objectives set for the current analyses. In truth, even if literacy skill shortages were half the size presented the basic conclusions would still hold.

The following two tables provide an indication of the size of standard errors around estimates of the number of points between the individual's prose literacy score and the score needed to satisfy the minimum required by their occupation and industry. This gap is referred to as the prose literacy spread. The confidence intervals around the prose spreads are central to the analysis because they are what define the incidence and depth of literacy skill shortage. These estimates reflect both sampling and imputation error.

Table A2 Standard errors and confidence intervals on prose literacy spreads by industry, Canada, 2006


| Mining and Oil and Gas Extraction | 22 | 0.4 |
| :--- | :--- | :--- |
| Insurance Carriers \& Related Activities and Funds \& Other Financial Vehicles | 22 | 0.4 |
| Religious, Grant-Making, Civic, and Professional and Similar Organizations | 22 | 0.4 |
| University Education | 18 | 0.4 |
| Nursing and Residential Care Facilities | 27 | 0.4 |
| Crop Production | 38 | 0.4 |
| Computer System Design Services | 17 | 0.3 |
| Provincial and Territorial Public Administration | 19 | 0.3 |
| Architectural, Engineering and Design Services | 18 | 0.3 |
| Local, Municipal \& Regional Public Administration and Aboriginal, Inter \& Other Extra- | 23 | 0.3 |
| Territorial Public Admin | 22 | 0.3 |
| Monetary Authorities - Central Bank \& Credit Intermediation and Related Activities | 22 | 0.3 |
| Social Assistance | 29 | 0.3 |
| Prime Contracting | 30 | 0.3 |
| Trade Contracting | 20 | 0.3 |
| Federal Government Public Administration (including Defence Services) | 22 | 0.3 |
| Ambulatory Health Care Services | 23 | 0.3 |
| Hospitals | 31 | 0.2 |
| Transportation | 32 | 0.2 |
| Food Services and Drinking Places | 28 | 0.2 |
| Wholesale Trade | 18 | 0.2 |
| Primary and Secondary Education | 29 | 0.2 |
| Retail Trade | 27 | 0.1 |

Table A3 Standard errors and confidence intervals on prose literacy spreads by occupation, Canada, 2006

| Occupations |  | $1.96 \text { * }$ <br> STE <br> (Avg. |
| :---: | :---: | :---: |
| Supervisors in Manufacturing | 39 | 0.8 |
| Heavy Equipment and Crane Operators Including Drillers | 33 | 0.6 |
| Other Trades N.E.C. | 36 | 0.6 |
| Clerical Supervisors | 23 | 0.6 |
| Occupations Unique to Forestry Operations, Mining, Oil and Gas Extraction, and |  |  |
| Fishing, Excluding Labourers | 37 | 0.6 |
| Contractors and Supervisors in Trades and Transportation | 31 | 0.6 |
| Sales and Service Supervisors | 30 | 0.6 |
| Primary Production Labourers | 32 | 0.5 |
| Occupations in Travel and Accommodation Including Attendants in Recreation and |  |  |
| Sport | 28 | 0.5 |
| Assemblers in Manufacturing | 44 | 0.5 |
| Labourers in Processing, Manufacturing and Utilities | 46 | 0.5 |
| Stationary Engineers, Power Station Operators and Electrical Trades and |  |  |
| Telecommunications Occupations | 26 | 0.5 |
| Machinists, Metal Forming, Shaping and Erecting Occupations | 31 | 0.4 |
| Chefs and Cooks | 36 | 0.4 |
| Childcare and Home Support Workers | 32 | 0.4 |
| Finance and Insurance Administrative Occupations | 23 | 0.4 |
| Machine Operators in Manufacturing | 46 | 0.4 |
| Assisting Occupations in Support of Health Services | 27 | 0.4 |


| Professional Occupations in Health | 19 | 0.4 |
| :--- | :--- | :--- |
| Occupations in Food and Beverage Service | 29 | 0.4 |
| Technical and Related Occupations in Health | 22 | 0.4 |
| Senior Management Occupations | 22 | 0.4 |
| Occupations Unique to Agriculture Excluding Labourers | 38 | 0.4 |
| Cashiers | 32 | 0.4 |
| Occupations in Protective Services | 26 | 0.4 |
| Professional Occupations in Art and Culture | 20 | 0.4 |
| Secretaries | 26 | 0.3 |
| Trades Helpers, Construction, and Transportation Labourers and Related | 34 | 0.3 |
| Occupations | 34 |  |
| Wholesale, Technical, Insurance, Real Estate Sales Specialists, and Retail, | 28 | 0.3 |
| Wholesale and Grain Buyers | 29 | 0.3 |
| Mechanics | 21 | 0.3 |
| Nurse Supervisors and Registered Nurses | 32 | 0.3 |
| Construction Trades | 21 | 0.3 |
| Technical Occupations in Art, Culture, Recreation and Sport | 36 | 0.3 |
| Transportation Equipment Operators and Related Workers, Excluding Labourers | 22 | 0.3 |
| Administrative and Regulatory Occupations | 25 | 0.3 |
| Managers in Retail Trade, Food and Accommodation Services |  |  |
| Paralegals, Social Services Workers and Occupations in Education and Religion, | 19 | 0.3 |
| N.E.C. | 20 | 0.3 |
| Specialist Managers | 20 | 0.3 |
| Professional Occupations in Business and Finance | 21 | 0.2 |
| Other Managers N.E.C. | 24 | 15 |
| Judges, Lawyers, Psychologists, Social Workers, Ministers of Religion, and Policy | 29 | 0.2 |
| and Program Officers | 17 | 0.2 |
| Retail Salespersons and Sales Clerks | 15 | 0.2 |
| Technical Occupations Related to Natural and Applied Sciences | 25 | 0.2 |
| Professional Occupations in Natural and Applied Sciences | 0.2 |  |
| Sales \& Service Occupations N.E.C. | 0.2 |  |
| Teachers and Professors | 0.1 |  |
| Clerical Occupations | 0.0 |  |
| Total | 24 |  |

The confidence intervals are so small relative to the number of points individuals are below their requisite levels that only individuals right on the boundary between levels would be mis-classified. Assuming that the errors are normally distributed these errors would offset one another.

Standard errors for other key estimates are available at www.dataangel.ca.

## Estimates of the earnings return to literacy

Estimates of the increase in earnings that might be expected were literacy skill shortages eliminated through the provision of remedial instruction were derived using a regression analysis. Here earnings levels were regressed against the difference between actual and predicted literacy scores. Figure B2 below displays the average earnings of individuals by literacy level after adjusting for the background characteristics that were employed in the regression analysis. Thus, the figure displays the marginal return to additional literacy skills. The figure is interesting in that it confirms that earnings premia are relatively stable across the entire range of literacy skill demand.

## Table B2

The earnings return to literacy after adjusting for predicted literacy levels


This regression found that for every one point increase in actual literacy score, given the predicted literacy score, average earnings increased by about $\$ 155$.

This value is used in the analysis to estimate the likely increases in earnings that might be expected if one increased the literacy scores of individuals by the number of prose literacy points required to eliminate the gap between observed skill and the lower bound of the proficiency level demanded by their occupation.


[^0]:    Note: Employment levels are 2006 Census, Prose literacy levels are from Essential Skills Profiles.
    Source: HRSDC Essential Skills Profiles 2008, and the 2006 Census of Population.

[^1]:    Jurisdictions are ranked from highest to lowest proportion

[^2]:    ${ }^{1}$ As initially written the chapter also presented estimates of the cost of providing a "best practice" instructional response designed to raise literacy skill to the required level, expected increases in earnings that would be precipitated and first order approximations of the implied return on investment that would result. These analyses reveal large differences among occupations in the aggregate and average cost per worker of remediation, differences that reflect differences in the average number of points workers in shortage are from the level demanded by their jobs and where these points are distributed along the proficiency scale. These cost benefit analyses have been included in a series of provincial level analyses. See for example Understanding the Literacy Market in Ontario: A Segmentation Analysis (DataAngel, 2009).

